

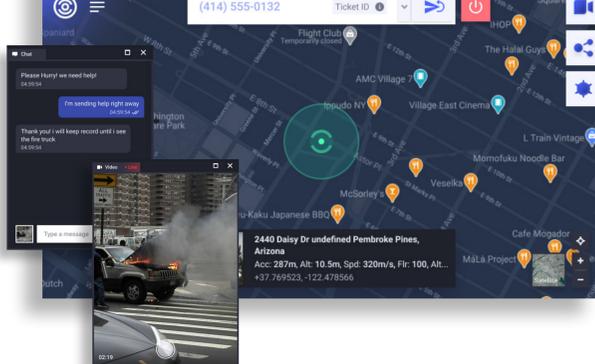
c-Live

Universe



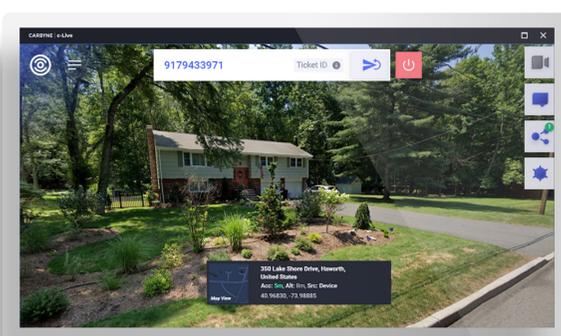
Shattering all perceptions of what NG 9-1-1 is, c-Live Universe is the premier incident connectivity platform, and can be installed in a matter of seconds in any call center workstation, anywhere in the world.

c-Live Universe features an arsenal of tools to empower dispatchers, first responders, and citizens during emergencies. A single modular interface combines maps, live video, chat, conferencing and more. Call takers now have the ability to dispatch faster, smarter and with more confidence than ever before.



What Your Caller Can't Tell You,

Carbyne Can Provide



Advanced location capabilities provide an accurate location with up to 5M accuracy, including elevation and floor level. Dynamic location capabilities show a caller's location while on the move with no need to refresh/rebid. Google street and satellite view provide first responders with the highest degree of location accessibility and preparedness.

For the first time, dispatchers have the ability to locate callers in elevated locations.



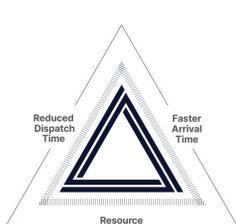
Secure a Live Path of Communications



Carbyne is the world's largest provider of video to 9-1-1 (patented) as well as instant chat. Creating an independent live communications channel, it brings unprecedented situational awareness and drop call protection.

Enabling text activated calls, phone conversations can now be initiated when ringing is not a safe option. This "fall back" audio capability is the perfect solution when traditional call handling is not an option. Ultimately, c-Live Universe triples the possible communications channels between callers and PSAPs.

The Power of Collaboration



Redefining emergency collaboration, c-Live Universe creates the first truly seamless live communication channels that dramatically improve emergency operations. Connecting call takers and citizens via live video, and advanced caller location enables the highest degree of situational awareness which has proven to reduce unnecessary dispatch of scarce resources like ambulances and fire trucks and decrease first responders arrival time.



c-Live Universe enables first responders to have direct access to the call takers view of an incident, including video, location and chat which enables them to better prepare to complex events including hostage situation, domestic violence and more.

The Time is Now

As a cloud native platform, Universe can be installed quickly and remotely in any part of the world. With zero down time, zero interruption to existing protocols and minimal training, it truly is a no risk solution that can transform any emergency call center and state emergency center into NG9-1-1 in hours.

- Sits on top of your current system
- Zero dependency on current systems
- Seamless Integration
- Effortless installation
- Risk Free - current methods of operation will still be valid
- Fully customized and flexible user interface capabilities