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- (e) Enforcement.
- (1) The issuance of a private ticket or immobilization device in violation of this section is hereby declared to be transient in nature and constitutes irreparable harm.
- (2) Complaints regarding violations of this section may be filed with the Division. The complaint should include the name and address of the complainant, a copy of the private ticket, where applicable, the date, time, location of the action(s) in violation of this section, and identity of the private parking facility operator or agent at issue, if known.
- (3) Enforcement procedures shall be as provided in Chapter 8½ of this Code. For purposes of Chapter 8½, personnel designated by the Division are "code inspectors," and a code inspector's examination of the complaint and any other documentation provided by the complainant constitutes "personal investigation."
- (4) If a code inspector determines that the complaint fails to allege a violation of this section, the code inspector shall notify the complainant, specifying the defects in the complaint. If a code inspector determines the complainant has sufficiently alleged a violation of this section, the code inspector shall issue a citation as provided in Section 8½-10 of the Code to the private parking facility and/or agent at issue.
- (5) Upon hearing of a citation by a hearing officer, if a violation is found, the hearing officer shall assess the fines stated in Section 8½-16. In addition, the hearing office may assess additional civil penalties in the amount of any unrefunded costs collected by the private parking facility or agent, which

Words in struck-through type are deletions from existing text. Words in underscored type are additions.