

Finance and Administration Services Department

**PURCHASING DIVISION**

115 S. Andrews Avenue, Room 212, Fort Lauderdale, Florida 33301 | 954-357-6066 | FAX 954-357-8535 | [broward.org/Purchasing](http://broward.org/Purchasing)  
Hours of Operation: Monday through Friday 8:30 a.m. to 5:00 p.m.

**AWARD/REJECTION MEMORANDUM**

<p><b>RECOMMENDED VENDOR</b></p> <p>Vendor: N/A</p> <p>Vendor Number: N/A</p> <p>Award: \$</p> <p>Initial Award Amount:</p> <p>Potential Award Amount:</p> <p>Agree to accept P-Cards <input type="checkbox"/> Yes <input type="checkbox"/> No</p>	<p><input type="checkbox"/> <b>RECOMMENDATION FOR AWARD</b></p> <p><b>N/A</b></p> <p><b>AWARD JUSTIFICATION</b></p> <p><input type="checkbox"/> Price Analysis</p> <p><input type="checkbox"/> Clarification <input type="checkbox"/> Waiver*</p> <p><small>*IN ACCORDANCE WITH THE BROWARD COUNTY PROCUREMENT CODE, SECTION 21.30.F.1(C), A MINOR OR NON-SUBSTANTIVE LACK OF CONFORMITY MAY BE CONSIDERED A TECHNICALITY OR IRREGULARITY AND MAY BE WAIVED BY THE APPROPRIATE AWARD AUTHORITY.</small></p>	<p><b>RECOMMENDATION TO REJECT</b></p> <p><input checked="" type="checkbox"/> <b>Reject</b> IN SECTION 21.30.f.3 (b), AFTER ANY VENDOR BID IS OPENED, ANY OR ALL BIDS MAY BE REJECTED BY THE DIRECTOR OF PURCHASING OR DESIGNEE</p> <p>Vendor: <b>COCHHBHA ENTERPRISES, INC.</b></p> <p>Vendor: <b>B &amp; L Service, Inc. d/b/a Yellow Cab</b></p> <p>Vendor: <b>Inktel Contact Center Solutions</b></p> <p><b>BASIS OF REJECTION</b></p> <p><input checked="" type="checkbox"/> Does not meet specifications: Vendor COCHHBHA ENTERPRISES, INC</p> <p><input type="checkbox"/> Single bidder: pricing not fair/reasonable [include justification]</p> <p><input type="checkbox"/> Non-responsive (did not conform to any/all material aspects of solicitation): [identify area]</p> <p><input type="checkbox"/> Non-responsive (does not have adequate resources to meet specifications): [identify area]</p> <p><input checked="" type="checkbox"/> Other Reason: [include justification] <i>**Based on Using Agency's Non-Concurrence:</i></p> <p><u>Section 3.3 Staffing Plan:</u> CONTRACTOR shall submit a Call Center Staffing Plan, along with its employee handbook (or equivalent), with the submission of bid;</p> <p>COCHHBHA ENTERPRISES, INC. did not submit staffing plan and/or handbook with submission of bid.</p> <p><u>Vendor Questionnaire #31:</u> Provide at least three (3) individuals, corporations, agencies, or institutions for which your firm has completed work of a similar nature or in which your firm sold similar commodities in the past three (3) years.</p> <p>COCHHBHA ENTERPRISES, INC. did not provide references of similar nature or completed work of similar nature to the requirements of the solicitation.</p>
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		<p><u>Section 3.2 Staffing:</u> - CONTRACTOR shall provide the necessary management and administrative personnel whose expertise will ensure the efficient operation of the Call Center.</p> <p><b>**B &amp; L Service, Inc. d/b/a Yellow Cab;</b> Based on current service levels, the submitted staffing lan, it will have 35 Call Takers in year one with 70% full time and 30% part time. This Staffing level is too low to meet the current service levels and will not be sufficient to meet the bid specifications requirement to keep the average hold time at 2.0 minutes.</p> <p><u>Section 3.2 Key Management:</u> - Key Management staff for this contract shall include Full-time General Manager, Customer Service / Reservations Supervisor, and Dispatch / Scheduling Supervisor. CONTRACTOR shall submit Key Management staff resumes</p> <p><b>**B &amp; L Service, Inc. d/b/a Yellow Cab;</b> Vendor proposed staff that are not dedicated to this contract.</p> <p><u>Section 3.3 Staffing Plan:</u> - CONTRACTOR shall develop and maintain a plan detailing staffing levels by job function, job title, full-time or part-time status, salary range, and work shift for all staff assigned to this Contract. CONTRACTOR shall submit a Call Center Staffing Plan, along with its employee handbook (or equivalent), with the submission of bid.</p> <p><b>**Inktel Contact Center Solutions;</b> The staffing plan submitted by bidder (pg. 504 of 626) did not meet the requirements. It did not provide salary ranges or work-shift information for staff to determine staff adequacy.</p> <p><b>**Inktel Contact Center Solutions;</b> The estimated cost of this solicitation was \$12,500,000. This was calculated by taking the current cost of services and increasing it by an inflationary percentage. The Bid cost received exceeded the estimates by \$\$4,790,884. Staff could not determine the reasonableness of the price submission from the additional cost details requested.</p>
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**SOLICITATION TERM AND BASIS OF AWARD**

- Fixed (One time procurement)       Open-End (Initial period & renewals)

Initial Term: [Insert Initial Term]

Number of Option(s) to Renew: [Insert Number]

Renewal Term(s): [Insert Each Renewal Term]

**NOTE: RESULTANT CONTRACT PERIOD FROM THE SOLICITATION TERM SHALL BEGIN ON [FILL IN, I.E. DATE OF AWARD, DATE AFTER EXPIRATION OF CURRENT CONTRACT, ETC.]**

- Low       Responsive       Responsible  
 Single       Split Award\*       Multiple Award\*\*  
 N/A

\* Award by Different Line Item or Different Group to more than one Bidder)  
 \*\* Award Same Line or Same Group to more than one Bidder ( i.e. Primary, Secondary Tertiary, etc.)

**OFFICE OF ECONOMIC AND SMALL BUSINESS DEVELOPMENT (OESBD)**

OESBD has reviewed this solicitation and this firm is a certified Small Business Enterprise (SBE), and therefore is considered a responsive and responsible bidder under the OESBD provisions of this contract.

Due to no responses received from SBE vendors during the original solicitation, this solicitation was re-bid to the open market. Per OESBD, no goals were applied to the re-solicitation,

This project has been designated a sole source/sole brand, reasonable sole source/brand, or emergency procurement by the Director of Purchasing, therefore, this project is not subject to the OESBD requirements.

OESBD reviewed this solicitation and determined it should be solicited to open market with no assigned goals.

**This award/rejection authority memorandum checklist approves the posting of the Recommendation for Award and the following:**

- a.  In accordance with the Broward County Procurement Code Section 21.14.d, the Director of Purchasing shall approve purchases up to \$400,000, and over \$400,000 and up to \$500,000 jointly with the County Administrator.
- b.  In accordance with the Broward County Procurement Code Section 21.14.d, award bids up to \$500,000, provided that more than one bidder has submitted a response
- c.  In accordance with the Broward County Procurement Code Section 21.14.d, award bids in any amount over \$500,000,contingent upon no bidder has been determined to be non-responsive or non-responsible, no protests have been filed, and more than one bidder has submitted a response, and further provided that no Commissioner has expressed an objection within five (5) days after receiving notice of intended award from the Purchasing Division.
- d.  In accordance with Broward County Procurement Code Section 21.30.f.3 (b), Rejection After Bid Opening. After any vendor offer is opened, any or all offers may be rejected by the Purchasing Director or designee, includes those bids in which there is only one responsive vendor.
- e.  In accordance with the Broward County Procurement Code Section 21.30.F.1(c), a minor or non-substantive lack of conformity may be considered a technicality or irregularity and may be waived by the appropriate award authority. Refer to Recommendation for Award, Award Justification (above).
- f.  In accordance with the County Administrative Procedures and Procedures, 10.G: Repairs, if a firm fixed price is not available for equipment repair, a unit must be taken to a repair shop for disassembly and determination of repair costs, and repair.



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g.  This approval authority is for posting the Recommendation of Award only. Agenda will be submitted for award by the Board of County Commissioners.

**APPROVAL AUTHORITY FOR AWARDS**

APPROVE  DISAPPROVE  
All Above Requirements

**BRENDA BILLINGSLEY**  
Digitally signed by BRENDA BILLINGSLEY  
Date: 2020.03.03 13:09:20 -05'00'

\_\_\_\_\_  
Director of Purchasing Date

**APPROVAL AUTHORITY FOR AWARDS  
(\$400,001 - \$500,000)**

APPROVE  DISAPPROVE  
Per Above Requirements a.

\_\_\_\_\_  
County Administrator Date

**ATTACHMENTS:**

- Bid Tab       OESBD Memo       Using Agency Non-Concurrence       Certificate of Insurance
- Price Analysis       Sole Source       Sole Brand       Emergency Memo
- Purchasing Agent Report       Other (SMRF)

## Bid #GEN2119730B1 - Call Center Services for Paratransit Transportation Services

Creation Date **Sep 30, 2019**

End Date **Nov 6, 2019 2:00:00 PM EST**

Start Date **Oct 18, 2019 5:24:05 PM EDT**




Awarded Date **Not Yet Awarded**

GEN2119730B1--01-01 Call Center Services - Prices effective up to December 31, 2020					
Supplier	Unit Price	Qty/Unit	Total Price	Attch.	Docs
B & Service, Inc. d/b/a Yellow Cab	First Offer - \$335.00	7046 / hour	\$2,360,410.00	Y	Y
<b>Product Code:</b> 91520 <b>Agency Notes:</b>		<b>Supplier Product Code:</b> <b>Supplier Notes:</b> Percentage of the price that is attributed to labor: 86			
COCHHBHA ENTERPRISES, INC	First Offer - \$345.59	7046 / hour	\$2,435,027.14		Y
<b>Product Code:</b> 91520 <b>Agency Notes:</b>		<b>Supplier Product Code:</b> <b>Supplier Notes:</b> Percentage of the price that is attributed to labor: 65%			
Inktel Contact Center Solutions	First Offer - \$650.00	7046 / hour	\$4,579,900.00	Y	Y
<b>Product Code:</b> 91520 <b>Agency Notes:</b>		<b>Supplier Product Code:</b> <b>Supplier Notes:</b> Percentage of the price that is attributed to labor: 80.4%			

GEN2119730B1--01-02 Call Center Services - Prices Effective from January 1, 2021					
Supplier	Unit Price	Qty/Unit	Total Price	Attch.	Docs
COCHHBHA ENTERPRISES, INC	First Offer - \$355.96	7046 / hour	\$2,508,094.16		Y
<b>Product Code:</b> 91520 <b>Agency Notes:</b>		<b>Supplier Product Code:</b> <b>Supplier Notes:</b> Percentage of the price that is attributed to labor: 65%			
B & Service, Inc. d/b/a Yellow Cab	First Offer - \$385.00	7046 / hour	\$2,712,710.00		Y
<b>Product Code:</b> 91520 <b>Agency Notes:</b>		<b>Supplier Product Code:</b> <b>Supplier Notes:</b> Percentage of the price that is attributed to labor: 87  Note -- the hourly price is for the 2 & 3 years. The system only allows one year. The bid package calls for a price for years 2 & 3. The problem with the bid is that the cost for years 2 & 3 are blended and the cost per hour is less than \$385 for the second year, and more than \$395 for the third year, assuming call volume growth.			
Inktel Contact Center Solutions	First Offer - \$902.00	7046 / hour	\$6,355,492.00	Y	Y
<b>Product Code:</b> 91520 <b>Agency Notes:</b>		<b>Supplier Product Code:</b> <b>Supplier Notes:</b> Percentage of the price that is attributed to labor: 80.4%			

### Supplier Totals

f COCHHBHA ENTERPRISES, INC		\$4,943,121.30 (2/2 items)
Bid Contact	<b>Eddie Edwards</b> eddie@thecei.com Ph 954-572-6802 Fax 954-742-5811	Address <b>10238 NW 47TH STREET</b> <b>Sunrise, FL 33351</b>

Qualifications CBE DBE MBE SB SBE			
<b>Agency Notes:</b>		<b>Supplier Notes:</b>	<b>Head Attch:</b> 
f B & Service, Inc. d/b/a Yellow Cab		\$5,073,120.00 (2/2 items)	
Bid Contact <b>Betiana Evans</b> betianaevans@blserviceinc.com Ph 954-565-8900	Address	<b>221 West Oakland Park Boulevard</b> <b>Fort Lauderdale, FL 33311</b>	
Bid Notes	<b>Note -- this price is for years 1 &amp; 2. The price for year 3 is an additional \$2712710.00.</b>		
<b>Agency Notes:</b>		<b>Supplier Notes:</b>	<b>Head Attch:</b> 
		Note -- this price is for years 1 & 2. The price for year 3 is an additional \$2712710.00.	
f Inktel Contact Center Solutions		\$10,935,392.00 (2/2 items)	
Bid Contact <b>Rose Zottoli</b> christine.guzman@inktel.com Ph 305-523-1167	Address	<b>7209 NW 88th Ave</b> <b>Tamarac, FL 33321</b>	
<b>Agency Notes:</b>		<b>Supplier Notes:</b>	<b>Head Attch:</b> 

\*\*



**TO:** Felicia McRae, Purchasing Agent Senior  
Purchasing Division

**FROM:** Moji Oderinde, Senior Contracts/ Grants Administrator  
Broward County Transit Division

**SUBJECT:** Solicitation No.: GEN2119730B1  
Call Center Services for Paratransit Transportation Services

Recommended Vendor: B & L Service, Inc.  
Recommended Group(s)/Line Item(s): All  
Initial Award Amount: \$7,785,830.00                      Potential Total Amount: \$13,211,250.00  
Initial Contract Term: Three Years                      Contract Term, including Renewals: Five Years

**CONCURRENCE:**

The agency has reviewed Vendor's response(s) for specification compliance and Vendor responsibility. I  
 have reviewed all documents including the Vendor Questionnaire and after careful evaluation, I concur with recommendation for award to the Vendor.

**FINANCIAL BACKGROUND/D & B REPORT: (check one)**

- I am satisfied with the Vendor's financial background and/or rating and payment performance.
- Not applicable Provide explanation if choosing this option

**LITIGATION HISTORY: (check one)**

- I have reviewed the Litigation History Form and there is no issue of concern.
- Refer to additional information from the Office of the County Attorney to address an issue/concern.

**PAST PERFORMANCE: (check all that apply)**

I have reviewed the Vendor's past Performance Evaluations in Contracts Central and:

- Vendor received an overall rating  $\geq 2.59$  on all evaluations.
- No evaluations within the past three years contained any items rated a score of 2 or less.
- Vendor received a rating  $\leq 2.59$  on an evaluation(s). Refer to additional information.
- Vendor received a score of  $\leq 2$  on an individual item(s). Refer to additional information.
- Past evaluations are not relevant to the scope of this contract.
- No past Performance Evaluations exist in Contracts Central.

**AND**

- Reference Verification Forms are attached.

**OR**

- Reference Verification Forms are not required: Commodity only purchase (less than \$250,000); Service less than \$50,000 and the Vendor has a Performance Evaluation within the past three years.

**NON-CONCURRENCE:**

I do not concur. Detailed reason for non-concurrence is attached.

TYPED NAME OF SIGNER: PAUL Strobis TITLE: Paratransit Director  
(Individual authorized to administer the contract.)

SIGNATURE:  DATE: 12/5/19



## GEN2119730B1 – Call Center Bid Review

Reasons for Non-Concurrence.

- The bid specifications were defined to have “Full-time” Key Management staff (Section 3.2).
  - Vendor proposed staff that are not dedicated to this contract.
- Section 3.1 of bid specifications define General Staffing Requirements to the efficient operation of the Call Center.
  - Based on current service levels, the submitted staffing plan, it will have **35 Call Takers in year one with 70% full time and 30% part time.** This Staffing level is too low to meet the current service levels and will not be sufficient to meet the bid specifications requirement to keep the average hold time at 2.0 minutes.



**TO:** Felicia McRae, Purchasing Agent Senior  
Purchasing Division

**FROM:** Paul Strobis, Director, Paratransit Services  
Broward County Transit Division

**SUBJECT:** Solicitation No.: GEN2119730B1  
Call Center Services for Paratransit Transportation Services

Recommended Vendor: Inktel Contact Center Solutions  
Recommended Group(s)/Line Item(s): All  
Initial Award Amount: \$ \$17,290,884.00 Potential Total Amount: \$ \$30,001,868.00  
Initial Contract Term: Three Years Contract Term, including Renewals: Five Years

**CONCURRENCE:**

The agency has reviewed Vendor’s response(s) for specification compliance and Vendor responsibility, which includes license requirements (if applicable). I have reviewed all documents including the Vendor Questionnaire and after careful evaluation, I concur with recommendation for award to the Vendor.

**FINANCIAL BACKGROUND/D & B REPORT: (check one)**

I am satisfied with the Vendor’s financial background and/or rating and payment performance.  
 Not applicable Provide explanation if choosing this option

**LITIGATION HISTORY: (check one)**

I have reviewed the Litigation History Form and there is no issue of concern.  
 Refer to additional information from the Office of the County Attorney to address an issue/concern.

**PAST PERFORMANCE: (check all that apply)**

I have reviewed the Vendor’s past Performance Evaluations in ContractsCentral and:

Vendor received an overall rating  $\geq 2.59$  on all evaluations.  
 No evaluations within the past three years contained any items rated a score of 2 or less.  
 Vendor received a rating  $\leq 2.59$  on an evaluation(s). Refer to additional information.  
 Vendor received a score of  $\leq 2$  on an individual item(s). Refer to additional information.  
 Past evaluations are not relevant to the scope of this contract.  
 No past Performance Evaluations exist in ContractsCentral.

**AND**

Reference Verification Forms are attached.

**OR**

Reference Verification Forms are not required: Commodity only purchase (less than \$250,000); Service less than \$100,000 and the Vendor has a Performance Evaluation within the past three years.

**NON-CONCURRENCE:**

I do not concur. Detailed reason for non-concurrence is attached, including the reference to any bid requirement.

TYPED NAME OF SIGNER: Paul Strobis TITLE: Paratransit Director  
(Individual authorized to administer the contract.)

SIGNATURE: PAUL STROBIS Digitally signed by PAUL STROBIS Date: 2020.02.26 12:42:05 -05'00' DATE: 2/26/20

## Call Center Services for Paratransit Transportation Services

### GEN2119730B1 Detailed Reason for Non-Concurrence

#### Staffing

Section 3.3 required a plan detailing staffing levels by job function, job title, full-time or part-time status, salary range, and work shift for all staff assigned to this Contract. CONTRACTOR shall submit a Call Center Staffing Plan, along with its employee handbook (or equivalent), with the submission of bid.

The staffing plan submitted by bidder (pg. 504 of 626) did not meet the requirements. It did not provide salary ranges or work-shift information for staff to determine staff adequacy.

#### Cost

The estimated cost of this solicitation was \$12, 500,000. This was calculated by taking the current cost of services and increasing it by an inflationary percentage. The Bid cost received exceeded the estimates by \$\$4,790,884. Staff could not determine the reasonableness of the price submission from the additional cost details requested.

## INSURANCE REQUIREMENTS

**Project:** Call Center for Paratransit Transportation Services

**Agency:** Transit Division, Paratransit Services

TYPE OF INSURANCE	ADDL INSD	SUBR WVD	MINIMUM LIABILITY LIMITS		
				Each Occurrence	Aggregate
<b>GENERAL LIABILITY - Broad form</b> <input checked="" type="checkbox"/> Commercial General Liability <input checked="" type="checkbox"/> Premises-Operations <input type="checkbox"/> XCU Explosion/Collapse/Underground <input checked="" type="checkbox"/> Products/Completed Operations Hazard <input checked="" type="checkbox"/> Contractual Insurance <input checked="" type="checkbox"/> Broad Form Property Damage <input checked="" type="checkbox"/> Independent Contractors <input checked="" type="checkbox"/> Personal Injury <b>Per Occurrence or Claims-Made:</b> <input checked="" type="checkbox"/> Per Occurrence <input type="checkbox"/> Claims-Made <b>Gen'l Aggregate Limit Applies per:</b> <input type="checkbox"/> Project <input type="checkbox"/> Policy <input type="checkbox"/> Loc. <input type="checkbox"/> Other _____	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Bodily Injury		
			Property Damage		
			Combined Bodily Injury and Property Damage	<b>\$1,000,000</b>	<b>\$2,000,000</b>
			Personal Injury		
			Products & Completed Operations		
<b>AUTO LIABILITY</b> <input checked="" type="checkbox"/> Comprehensive Form <input checked="" type="checkbox"/> Owned <input checked="" type="checkbox"/> Hired <input checked="" type="checkbox"/> Non-owned <input checked="" type="checkbox"/> Any Auto, If applicable <i>Note: May be waived if no driving will be done in performance of services/project.</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Bodily Injury (each person)		
			Bodily Injury (each accident)		
			Property Damage		
			Combined Bodily Injury and Property Damage	<b>\$500,000</b>	
<input type="checkbox"/> <b>EXCESS LIABILITY / UMBRELLA</b> <b>Per Occurrence or Claims-Made:</b> <input checked="" type="checkbox"/> Per Occurrence <input type="checkbox"/> Claims-Made <i>Note: May be used to supplement minimum liability coverage requirements.</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/> <b>WORKER'S COMPENSATION</b> <i>Note: U.S. Longshoremen &amp; Harbor Workers' Act &amp; Jones Act is required for any activities on or about navigable water.</i>	N/A	<input checked="" type="checkbox"/>	Each Accident	<b>STATUTORY LIMITS</b>	
<input checked="" type="checkbox"/> <b>EMPLOYER'S LIABILITY</b>			Each Accident	<b>\$500,000</b>	
<input type="checkbox"/> <b>CYBER LIABILITY</b>	N/A	<input checked="" type="checkbox"/>	If claims-made form:		
			Extended Reporting Period of:	2 years	
			*Maximum Deductible:	\$100,000	
<input checked="" type="checkbox"/> <b>PROFESSIONAL LIABILITY (ERRORS &amp; OMISSIONS)</b>	N/A	<input checked="" type="checkbox"/>	If claims-made form:	<b>\$1,000,000</b>	
			Extended Reporting Period of:	2 years	
			*Maximum Deductible:	\$100,000	
<p><u>Description of Operations:</u> "Broward County" shall be listed as Certificate Holder and endorsed as an additional insured for liability, except as to Professional Liability. County shall be provided 30 days written notice of cancellation, 10 days' notice of cancellation for non-payment. Contractors insurance shall provide primary coverage and shall not require contribution from the County, self-insurance or otherwise. Any self-insured retention (SIR) higher than the amount permitted in this Agreement must be declared to and approved by County and may require proof of financial ability to meet losses. Contractor is responsible for all coverage deductibles unless otherwise specified in the agreement.</p>					

**CERTIFICATE HOLDER:**

Broward County  
 115 South Andrews Avenue  
 Fort Lauderdale, Florida 33301

  
cpounall@broward.org  
 cn=cpounall@broward.org  
 2019.05.17 13:20:16 -04'00'  
 Risk Management Division



**OFFICE OF ECONOMIC AND SMALL BUSINESS DEVELOPMENT  
Governmental Center Annex**

115 S. Andrews Avenue, Room A680 • Fort Lauderdale, Florida 33301 • 954-357-6400 • FAX 954-357-5674

**MEMORANDUM**

**DATE:** August 2, 2019

**TO:** Paul Strobis, Transit Manager  
Broward County Transit

**THRU:** Sandy-Michael McDonald, Director *SM*  
Office of Economic and Small Business Development

**FROM:** Freddy Castillo, Small Business Development Manager *FC*  
Office of Economic and Small Business Development

**SUBJECT:** No CBE Goal for Call Center for Paratransit Services

Broward County's Paratransit (TOPS) Program is seeking a qualified contractor to provide all the services for a Call Center. The certification directory indicates that there is one (1) certified County Business Enterprises (CBEs) in the North American Industry Classification System (NAICS) that may meet the requirements of the solicitation; therefore, consistent with the Broward County Business Opportunity Act of 2012, as amended, Sec. 1-81.3 (1) (a), no CBE goal is applicable for this project. According to Sec. 1-81.10 (a) (1) of the Broward County Business Opportunity Act, as amended, if a responsive, responsible bid is received from a certified CBE firm that is within ten percent (10%) of the lowest bid received from a non-CBE firm, the CBE shall be offered the opportunity to match the lowest bid.

**This solicitation is subject to the Broward County Workforce Investment Program.**

Eligibility for the CBE program is based on economic/size standards; the program does not utilize race or gender criteria for either certification or goal methodology purposes. CBE goals are based upon the examination of the scope of work, cost estimate and funding source as submitted to the Office of Economic and Small Business Development by the using agency. If you have any concerns regarding available subcontracting opportunities, please contact our office at (954) 357-6400.

cc: Maribel Feliciano, Assistant Director, OESBD  
Moji Oderinde, Senior Contracts/ Grants Administrator, BCT  
James Vose, Jr., Small Business Development Specialist, OESBD