

ADDITIONAL MATERIAL Regular Meeting NOVEMBER 10, 2020

SUBMITTED AT THE REQUEST OF

FINANCE and ADMINISTRATIVE SERVICES DEPARTMENT



Finance and Administrative Services Department **HUMAN RESOURCES DIVISION** 115 S Andrews Avenue, Room 508 • Fort Lauderdale, Florida 33301 • 954-357-6001 • FAX 954-357-8414

MEMORANDUM

DATE: November 4, 2020

TO: Mayor, Vice-Mayor, and Board of County Commissioners

- THRU: George Tablack, Chief Financial Officer
- Digitally signed by GEORGE TABLACK Date: 2020.11.05 09:24:13 -05'00'

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- FROM: David Kahn, Director David Kahn Human Resources Division
- RE: November 10, 2020 Commission Meeting Agenda Item No. 64 Additional Information on Follow-Up Review Medical Claims Audit, Two Years Ended December 31, 2016 – Report No. 20-22

As a follow-up to the County Auditor's Additional Information on Follow-Up Review Medical Claims Audit, Two Years Ended December 31, 2016 of Humana, Inc., staff continues to work with Humana on the recovery of claim adjudication errors.

Humana has reimbursed the County in full for all of the agreed upon findings and is currently conducting additional research and auditing the disputed items that the County did not accept in Humana's response to the initial response to the Audit. Humana indicates they will provide a response by November 9, 2020. Staff will continue to work with Humana to resolve these outstanding issues.

Should you have any questions, please do not hesitate to contact me.

DK/Im

c: Bertha Henry, County Administrator Monica Cepero, Deputy County Administrator Kimm Campbell, Assistant County Administrator Robert Melton, County Auditor Andrew Meyers, County Attorney