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### PORT EVERGLADES FRANCHISE APPLICATION

An application will not be deemed complete and ready for processing until all required documents and fees are received.

A separate application must be filed for each type of franchise applied for.

FRANCHISE TYPE  
CHECK ONE

- STEAMSHIP AGENT
- STEVEDORE
- CARGO HANDLER
- TUGBOAT & TOWING
- VESSEL BUNKERING
- VESSEL OILY WASTE REMOVAL
- VESSEL SANITARY WASTE WATER REMOVAL
- MARINE TERMINAL SECURITY  
FIREARMS CARRYING SECURITY PERSONNEL
- MARINE TERMINAL SECURITY  
NON-FIREARMS CARRYING SECURITY PERSONNEL

**Note:** Applicant is the legal entity applying for the franchise. If the Applicant is granted the franchise, it will be the named franchisee. All information contained in this application shall apply only to the Applicant, and not to any parent, affiliate, or subsidiary entities.

Applicant's

Name Intercruses Shoreside & Port Services, Inc.  
(Name as it appears on the certificate of incorporation, charter, or other legal documentation as applicable, evidencing the legal formation of the Applicant)

Applicant's Business Address 1800 Eller Drive Ste 550 Ft. Lauderdale FL 33316  
Number / Street City/State/Zip

Phone # (305) 373 5011 E-mail address accounting@intercruses.com

Fax #: (305) 373 6011

Name of the person authorized to bind the Applicant (Person's signature must appear on Page 13.)

Name Simon O'Sullivan

Title President

Business Address 1800 Eller Drive Ste 550 Ft. Lauderdale FL 33316  
Number / Street City/State/Zip

Phone # (305) 373 5011 E-mail address S.Osullivan@intercruses.com

Fax #: (305) 373 6011

Provide the Name and Contact Information of Applicant's Representative to whom questions about this application are to be directed (if different from the person authorized to bind the Applicant):

Representative's Name \_\_\_\_\_

Representative's Title \_\_\_\_\_

Representative's Business Address \_\_\_\_\_  
Number / Street City/State/Zip

Representative's Phone # ( ) \_\_\_\_\_

Representative's E-mail address \_\_\_\_\_@\_\_\_\_\_

Representative's Fax # ( ) \_\_\_\_\_

PLEASE COMPLETE THIS APPLICATION AND LABEL ALL REQUIRED BACKUP DOCUMENTATION TO CLEARLY IDENTIFY THE SECTION OF THE APPLICATION TO WHICH THE DOCUMENTATION APPLIES (I.E....., SECTION A, B, C, etc.).

**Section A**

1. List the name(s) of Applicant's officers, including, CEO, COO, CFO, director(s), member(s), partner(s), shareholder(s), principal(s), employee(s), agents, and local representative(s) active in the management of the Applicant.

Officers:

Title President  
First Name Simon Middle Name J  
Last Name O'Sullivan  
Business Street Address 1800 Eller Drive Ste 550  
City, State, Zip Code Ft. Lauderdale FL 33316  
Phone Number (305) 373 5011 Fax Number (305) 373 6011  
Email Address S.Osullivan @ intercruises.com

Title VP Operations Turnarounds North America  
First Name Martin Middle Name \_\_\_\_\_  
Last Name Jackson  
Business Street Address 1800 Eller Drive Ste 550  
City, State, Zip Code Ft. Lauderdale FL 33316  
Phone Number (305) 373 5011 Fax Number (305) 373 6011  
Email Address M.Jackson @ intercruises.com

Title Head of Finance North America  
First Name Gustavo Middle Name C  
Last Name Rendon  
Business Street Address 1800 Eller Drive Ste 550  
City, State, Zip Code Ft. Lauderdale FL 33316  
Phone Number (305) 373 5011 x 2246 Fax Number (305) 373 6011  
Email Address g.rendon @ intercruises.com

Title \_\_\_\_\_  
First Name \_\_\_\_\_ Middle Name \_\_\_\_\_  
Last Name \_\_\_\_\_  
Business Street Address \_\_\_\_\_  
City, State, Zip Code \_\_\_\_\_  
Phone Number ( ) \_\_\_\_\_ Fax Number ( ) \_\_\_\_\_  
Email Address \_\_\_\_\_ @ \_\_\_\_\_

Attach additional sheets if necessary.

2. RESUMES: Provide a resume for each officer, director, member, partner, shareholder, principal, employee, agent, and local representative(s) active in the management of the Applicant, as listed above.

**Section B**

1. Place checkmark to describe the Applicant:  
( ) Sole Proprietorship (X) Corporation ( ) Partnership ( ) Joint Venture ( ) Limited Liability Company
2. Provide copies of the documents filed at the time the Applicant was formed including Articles of Incorporation (if a corporation); Articles of Organization (if an LLC); or Certificate of Limited Partnership or Limited Liability Partnership (if a partnership). If the Applicant was not formed in the State of Florida, provide a copy of the documents demonstrating that the Applicant is authorized to conduct business in the State of Florida.

**Section C**

1. Has there been any change in the ownership of the Applicant within the last five (5) years? (e.g., any transfer of interest to another party)  
Yes X No \_\_\_ If "Yes," please provide details in the space provided. Attach additional sheets if necessary.  
*See attached.*
2. Has there been any name change of the Applicant or has the Applicant operated under a different name within the last five (5) years?  
Yes \_\_\_ No X If "Yes," please provide details in the space provided, including: Prior name(s) and Date of name change(s) filed with the State of Florida's Division of Corporations or other applicable state agency. Attach additional sheets if necessary.
3. Has there been any change in the officers, directors, executives, partners, shareholders, or members of the Applicant within the past five (5) years?  
Yes X No \_\_\_ If "Yes," please provide details in the space provided, including:  
Prior officers, directors, executives, partners, shareholders, members  
Name(s) Maria Robinson, Laura Vae  
New officers, directors, executives, partners, shareholders, members  
Name(s) David Schelp, Geoffrey Weaver, Gustavo London  
Also supply documentation evidencing the changes including resolution or minutes appointing new officers, list of new principals with titles and contact information, and effective date of changes. Attach additional sheets if necessary.

**Section D**

Provide copies of all fictitious name registrations filed by the Applicant with the State of Florida's Division of Corporations or other State agencies. If none, indicate "None" None.

**Section E**

1. Has the Applicant acquired another business entity within the last five (5) years?  
Yes  No  If "Yes," please provide the full legal name of any business entity which the Applicant acquired during the last five (5) years which engaged in a similar business activity as the business activity which is the subject of this Port Everglades Franchise Application.

If none, indicate "None" None.

*Crystal Holidays Inc*

2. Indicate in the space provided the date of the acquisition and whether the acquisition was by a stock purchase or asset purchase and whether the Applicant herein is relying on the background and history of the acquired firm's officers, managers, employees and/or the acquired firm's business reputation in the industry to describe the Applicant's experience or previous business history. Attach additional sheets if necessary.

*Crystal Holidays Inc acquired on Jan 1, 2020 - full stock purchase  
Interviews not relying on Crystal for Port Everglades operations.*

3. Has the Applicant been acquired by another business entity within the last five (5) years?  
Yes  No  If "Yes," provide the full legal name of any business entity which acquired the Applicant during the last five (5) years which engaged in a similar business activity as the business activity which is the subject of this Port Everglades Franchise Application.

If none, indicate "None" None.

*TUS DS USA Inc*

4. Indicate in the space provided the date of the acquisition and whether the acquisition was by a stock purchase or asset purchase and whether the Applicant herein is relying on the background and history of the parent firm's officers, managers, employees and/or the parent firm's business reputation in the industry to describe the Applicant's experience or previous business history. Attach additional sheets if necessary.

*Aug 1 2016 - Stock  
Interviews not relying on parent firm's officers.*

**Section F**

Provide the Applicant's previous business history, including length of time in the same or similar business activities as planned at Port Everglades.

**Section G**

1. Provide a list of the Applicant's current managerial employees, including supervisors, superintendents, and forepersons.
2. List the previous work history/experience of the Applicant's current managerial employees, including their active involvement in seaports and length of time in the same or similar business activities as planned at Port Everglades.



**Section I**

1. Provide a description of all past (within the last five (5) years) and pending litigation and legal claims where the Applicant is a named party, whether in the State of Florida or in another jurisdiction, involving allegations that Applicant has violated or otherwise failed to comply with environmental laws, rules, or regulations or committed a public entity crime as defined by Chapter 287, Florida Statutes, or theft-related crime such as fraud, bribery, smuggling, embezzlement or misappropriation of funds or acts of moral turpitude, meaning conduct or acts that tend to degrade persons in society or ridicule public morals.

The description must include all of the following:

- a) The case title and docket number
- b) The name and location of the court before which it is pending or was heard
- c) The identification of all parties to the litigation
- d) General nature of all claims being made

If none, indicate "None" None.

2. Indicate whether in the last five (5) years the Applicant or an officer, director, executive, partner, or a shareholder, employee or agent who is or was (during the time period in which the illegal conduct or activity took place) active in the management of the Applicant was charged, indicted, found guilty or convicted of illegal conduct or activity (with or without an adjudication of guilt) as a result of a jury verdict, nonjury trial, entry of a plea of guilty or nolo contendere where the illegal conduct or activity (1) is considered to be a public entity crime as defined by Chapter 287, Florida Statutes, as amended from time to time, or (2) is customarily considered to be a white-collar crime or theft-related crime such as fraud, smuggling, bribery, embezzlement, or misappropriation of funds, etc. or (3) results in a felony conviction where the crime is directly related to the business activities for which the franchise is sought.

Yes  No

If you responded "Yes," please provide all of the following information for each indictment, charge, or conviction:

- a) A description of the case style and docket number
- b) The nature of the charge or indictment
- c) Date of the charge or indictment
- d) Location of the court before which the proceeding is pending or was heard
- e) The disposition (e.g., convicted, acquitted, dismissed, etc.)
- f) Any sentence imposed
- g) Any evidence which the County (in its discretion) may determine that the Applicant and/or person found guilty or convicted of illegal conduct or activity has conducted itself, himself or herself in a manner as to warrant the granting or renewal of the franchise.

**Section J**

The Applicant must provide a current certificate(s) of insurance. Franchise insurance requirements are determined by Broward County's Risk Management Division and are contained in the Port Everglades Tariff No. 12 as amended, revised or reissued from time to time. The Port Everglades Tariff is contained in the Broward County Administrative Code, Chapter 42, and is available for inspection on line at: <http://www.porteverglades.net/development/tariff>.

**Section K**

1. The Applicant must provide its most recent audited or reviewed financial statements prepared in accordance with generally accepted accounting principles, or other documents and information which demonstrate the Applicant's creditworthiness, financial responsibility, and resources, which the Port will consider in evaluating the Applicant's financial responsibility.

2. Has the Applicant or entity acquired by Applicant (discussed in Section E herein) sought relief under any provision of the Federal Bankruptcy Code or under any state insolvency law filed by or against it within the last five (5) year period?

Yes \_\_\_ No

If "Yes," please provide the following information for each bankruptcy or insolvency proceeding:

- a) Date petition was filed or relief sought
- b) Title of case and docket number
- c) Name and address of court or agency
- d) Nature of judgment or relief
- e) Date entered

3. Has any receiver, fiscal agent, trustee, reorganization trustee, or similar officer been appointed in the last five (5) year period by a court for the business or property of the Applicant?

Yes \_\_\_ No

If "Yes," please provide the following information for each appointment:

- a) Name of person appointed
- b) Date appointed
- c) Name and address of court
- d) Reason for appointment

4. Has any receiver, fiscal agent, trustee, reorganization trustee, or similar officer been appointed in the last five (5) year period by a court for any entity, business, or property acquired by the Applicant?

Yes \_\_\_ No

If "Yes," please provide the following information for each appointment:

- a) Name of person appointed
- b) Date appointed
- c) Name and address of court
- d) Reason for appointment

**Section L** *See Attached*

List four (4) credit references for the Applicant, one of which must be a bank. Use this format:

Name of Reference \_\_\_\_\_ Nature of Business \_\_\_\_\_

Contact Name \_\_\_\_\_ Title \_\_\_\_\_

Legal Business Street Address \_\_\_\_\_

City, State, Zip Code \_\_\_\_\_

Phone Number ( ) \_\_\_\_\_

(Provide on a separate sheet.)

**Section M**

1. Security: Pursuant to Port Everglades Tariff 12, Item 960, all Franchisees are required to furnish an Indemnity and Payment Bond or Irrevocable Letter of Credit drawn on a U.S. bank in a format and an amount not less than \$20,000 as required by Broward County Port Everglades Department.
2. Has the Applicant been denied a bond or letter of credit within the past five (5) years?  
Yes \_\_\_ No   
If "Yes," please provide a summary explanation in the space provided of why the Applicant was denied. Use additional sheets if necessary.

**Section N**

1. Provide a list and description of all equipment currently owned and/or leased by the Applicant and intended to be used by the Applicant for the type of service(s) intended to be performed at Port Everglades including the age, type of equipment and model number. *N/A*
2. Identify the type of fuel used for each piece of equipment. *N/A*
3. Indicate which equipment, if any, is to be domiciled at Port Everglades. *N/A*
4. Will all equipment operators be employees of the Applicant, on the payroll of the Applicant, with wages, taxes, benefits, and insurance paid by the Applicant?  
Yes \_\_\_ No \_\_\_ *N/A*  
If "No," please explain in the space provided who will operate the equipment and pay wages, taxes, benefits, and insurance, if the franchise is granted. Use additional sheets if necessary.

**Section O**

Provide a copy of the Applicant's current Broward County Business Tax Receipt (formerly Occupational License).

**Section P**

1. Provide a copy of Applicant's safety program.
2. Provide a copy of Applicant's substance abuse policy.
3. Provide a copy of Applicant's employee job training program/policy.
4. Provide information regarding frequency of training.
5. Include equipment operator certificates, if any.

**Section Q**

1. Has the Applicant received within the past five (5) years or does the Applicant have pending any citations, notices of violations, warning notices, or fines from any federal, state, or local environmental regulatory agencies?  
Yes \_\_\_ No X
  
2. Has the Applicant received within the past five (5) years or does the Applicant have pending any citations, notices of violations, warning notices, or civil penalties from the U.S. Coast Guard?  
Yes \_\_\_ No X
  
3. Has the Applicant received within the past five (5) years or does the Applicant have pending any citations, notices of violations, warning notices, or fines from the Occupational Safety and Health Administration?  
Yes \_\_\_ No X

If you responded "Yes" to any of this section's questions 1, 2, or 3 above, please provide a detailed summary for each question containing the following information:

- a) Name and address of the agency issuing the citation or notice
- b) Date of the notice
- c) Nature of the violation
- d) Copies of the infraction notice(s) from the agency
- e) Disposition of case
- f) Amount of fines, if any
- g) Corrective action taken

Attach copies of all citations, notices of violations, warning notices, civil penalties and fines issued by local, state, and federal regulatory agencies, all related correspondence, and proof of payment of fines.

4. Provide a statement (and/or documentation) which describes the Applicant's commitment to environmental protection, environmental maintenance, and environmental enhancement in the Port.

**Section R**

Provide written evidence of Applicant's ability to promote and develop growth in the business activities, projects or facilities of Port Everglades through its provision of the services (i.e., stevedore, cargo handler or steamship agent) it seeks to perform at Port Everglades. For first-time applicants (stevedore, cargo handler and steamship agent), the written evidence must demonstrate Applicant's ability to attract and retain new business such that, Broward County may determine in its discretion that the franchise is in the best interests of the operation and promotion of the port and harbor facilities. The term "new business" is defined in Chapter 32, Part II of the Broward County Administrative Code as may be amended from time to time.

If you have checked an Applicant box for VESSEL BUNKERING, VESSEL OILY WASTE REMOVAL, VESSEL SANITARY WASTE WATER REMOVAL, OR MARINE TERMINAL SECURITY, the following additional information is required:

**VESSEL BUNKERING**

**Section T-** A Letter of Adequacy from the U.S. Coast Guard and a copy of the applicant's operations manual approved by the U.S. Coast Guard.

**Section V-** A copy of the applicant's Oil Spill Contingency Plan for Marine Transportation Related Facilities approved by the U.S. Coast Guard.

**Section W-** A Terminal Facility Discharge Prevention and Response Certificate with a copy of an approved Oil Spill Contingency Plan from the Florida Dept. of Environmental Protection.

**Section Z-** An approved Discharge Cleanup Organization Certificate from the Florida Dept. of Environmental Protection which has been issued to the applicant or to its cleanup contractor with a copy of the cleanup contract showing the expiration date.

**VESSEL OILY WASTE REMOVAL**

**Section S -** Certificate of Adequacy in compliance with the Directives of MARPOL 73/75 and 33 CFR 158, if applicable.

**Section T- A** Letter of Adequacy from the U.S. Coast Guard and a copy of the Applicant's operations manual approved by the U.S. Coast Guard.

**Section U- A** Waste Transporter License from the Broward County Environmental Protection Department identifying the nature of the discarded hazardous (or non-hazardous) material to be transported.

**Section V-** A copy of the Applicant's Oil Spill Contingency Plan for Marine Transportation Related Facilities approved by the U.S. Coast Guard.

**Section W-** A Terminal Facility Discharge Prevention and Response Certificate with a copy of an approved Oil Spill Contingency Plan from the Florida Dept. of Environmental Protection.

**Section X-** A Used Oil Collector, Transporter, and Recycler Certificate from the Florida Dept. of Environmental Protection.

**Section Y-** An Identification Certificate from the U.S. Environmental Protection Agency.

**Section Z-** An approved Discharge Cleanup Organization Certificate from the Florida Dept. of Environmental Protection which has been issued to the Applicant or to its cleanup contractor with a copy of the cleanup contract showing the expiration date.

**VESSEL SANITARY WASTE WATER REMOVAL**

**Section U-** A Waste Transporter License from the Broward County Environmental Protection Department identifying the nature of the discarded hazardous (or non-hazardous) material to be transported.

**Section Z1-** A copy of the Applicant's operations manual.

**Section Z2-** A Septage Receiving Facility Waste Hauler Discharge Permit from the Broward County Water and Wastewater Services Operations Division.

**MARINE TERMINAL SECURITY**

**Section N1-** A list of all metal detection devices, walk-through and hand held, as well as all luggage and carryon x-ray machines owned or leased, to be used or domiciled at Port Everglades. Listing must include brand name and model.

**Section N2-** A copy of all manufacturers recommended service intervals and name of

company contracted to provide such services on all aforementioned equipment.

**Section N3-** A description of current method employed to assure all equipment is properly calibrated and functioning.

**Section N4-** current training requirements and training syllabus for employees operating x-ray equipment. Highlight emphasis on weapon and contraband identification. Include equipment operator certificates, if any.

**Section O1-** Provide copies of all local, state and federal licenses, including:

- a. A copy of the Applicant's State of Florida Business License.
- b. A copy of security agency's Manager's "M" or "MB" License and a copy of the security agency's "B" or "BB" License issued by the Florida Department of Agriculture and Consumer Services.

**Section P3- SECURITY GUARDS / SUPERVISORS**

- a. Provide Applicant's background requirements, education, training etc., for personnel hired as security guards.
- b. Provide historic annual turnover ratio for security guards.
- c. Provide a copy of Applicant's job training program/policy including a copy of training curriculum and copies of all manuals and take-home materials made available to security guards. Include information regarding frequency of training.
- d. Provide background requirements, experience, licensing and any and all advanced training provided to supervisory personnel.
- e. Provide present policy for individual communication devices either required of security guards or supplied by the employer.
- f. Provide procurement criteria and source as well as Applicant's certification requirements for K-9 workforce.
- g. Provide information on the number of security guards / supervisors currently employed or expected to be employed to provide security services at Port Everglades.

Supervisors \_\_\_\_\_  
Class D Guards \_\_\_\_\_  
Class G Guards \_\_\_\_\_  
K-9 Handlers \_\_\_\_\_

**Port Everglades Tariff 12**

References to the Port Everglades Tariff 12 as amended or reissued: <http://www.porteverglades.net/development/tariff>

**Application Fees**

The following fees have been established for franchised businesses at Port Everglades. Initial processing fees are nonrefundable. A franchise is required for each category of business.

**Stevedore**

Initial processing fee, assignment fee, or reinstatement fee \$ 11,000.00

Annual Fee

\$ 4,000.00

**Cargo Handler**

Initial processing fee, assignment fee, or reinstatement fee \$ 11,000.00

Annual Fee

\$ 4,000.00

**Steamship Agent**

Initial processing fee, assignment fee, or reinstatement fee \$

4,000.00

Annual Fee

\$ 2,250.00

**Tugboat and Towing**

Initial processing fee, assignment fee, or reinstatement fee \$ 26,000.00

Annual Fee

By Contract

**Vessel Bunkering, Vessel Oily Waste Removal,**

**Vessel Sanitary Waste Water Removal**

Initial processing fee, assignment fee, or reinstatement fee \$ 4,000.00

Annual Fee

\$ 2,250.00

For first-time franchise Applicants, both the initial application fee and the annual fee must be submitted at time of application. Thereafter, annual franchise fees are due and payable each year on the franchise anniversary date, which is defined as the effective date of the franchise.

Note: Check(s) should be made payable to:

BROWARD COUNTY BOARD OF COUNTY COMMISSIONERS and be mailed with this application to:

Port Everglades Business Administration Division

1850 Eller Drive, Fort Lauderdale, FL 33316

**Required Public Hearing**

Staff review of this application will not commence until such time as all of the above requested information and documentation has been provided and the franchise application has been determined by staff to be complete. All of the above requested information and Sections are required to be completed prior to the scheduling of the public hearing. Staff will request that the Broward County Board of County Commissioners set a public hearing to consider the franchise application and hear comments from the public. The Applicant will be notified of the Public Hearing date and must plan to attend the Public Hearing.

By signing and submitting this application, Applicant certifies that all information provided in this application is true and correct. Applicant understands that providing false or misleading information on this application may result in the franchise application being denied, or in instances of renewal, a franchise revoked. Applicant hereby waives any and all claims for any damages resulting to the Applicant from any disclosure or publication in any manner of any material or information acquired by Broward County during the franchise application process or during any inquiries, investigations, or public hearings.

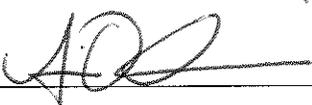
Applicant further understands that if there are any changes to the information provided herein (subsequent to this application submission) or to its officers, directors, senior management personnel, or business operation as stated in this application, Applicant agrees to provide such updated information to the Port Everglades Department of Broward County, including the furnishing of the names, addresses (and other information as required above) with respect to persons becoming associated with Applicant after its franchise application is submitted, and any other required documentation requested by Port Everglades Department staff as relating to the changes in the business operation. This information must be submitted within ten (10) calendar days from the date of any change made by the Applicant.

Applicant certifies that all workers performing functions for Applicant who are subject to the Longshore and Harbor Workers' Act are covered by Longshore & Harbor Workers' Act, Jones Act Insurance, as required by federal law.

This application and all related records are subject to Chapter 119, F.S., the Florida Public Records Act.

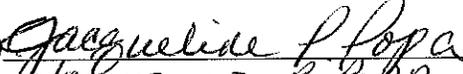
By its execution of this application, Applicant acknowledges that it has read and understands the rules, regulations, terms and conditions of the franchise it is applying for as set forth in Chapter 32, Part II, of the Broward County Administrative Code as amended, and agrees, should the franchise be granted by Broward County, to be legally bound and governed by all such rules, regulations, terms and conditions of the franchise as set forth in Chapter 32, Part II, of the Broward County Administrative Code as amended.

The individual executing this application on behalf of the Applicant, personally warrants that s/he has the full legal authority to execute this application and legally bind the Applicant.

Signature of Applicant's Authorized Representative  Date Signed 9/4/2020

Signature name and title - typed or printed SIMON O'SULLIVAN, PRESIDENT

Witness Signature (\*Required\*)   
Witness name-typed or printed GUSTAVO RANDON - HEAD OF FINANCE NA

Witness Signature (\*Required\*)   
Witness name-typed or printed JACQUELINE P. PO PA

If a franchise is granted, all official notices/correspondence should be sent to:

Name Simon O'Sullivan Title President

Address 1809 Eller Drive St 550 Phone (305) 373 5011 x 2240  
Pc Landoreale Fl 33316

Port Everglades Franchise Application  
Intercruises Shoreside & Port Services, Inc.

Section A

Simon O’Sullivan – President, North America

Simon O’Sullivan joined Intercruises in 2006, joining Aragon Tours, a cruise focused UK tour operator that became part of the company in 2009, at which point Simon was appointed as Shorex Manager UK & Ireland. In 2011, Simon became Director UK & Ireland and was appointed to Director Northern Europe in 2013, responsible for all Intercruises business activities in Belgium, Denmark, Ireland, The Netherlands, Norway, Sweden and the UK. Simon was later promoted to his current role as President of the company’s North America region in September 2019, overseeing all operations and commercial activity in the United States and Canada. Simon holds a Bachelor of Information Systems obtained from the University of Tasmania, in his home country of Australia.

Martin Jackson – VP Turnarounds North America

Martin oversees Intercruises’ turnaround operations in North America, ensuring the continuity and enhancement of service delivery for all ports across the region. Prior to Intercruises, he held senior operations roles at several leading cruise lines, specializing in embarkation services, quality assurance and business integration. He joined Intercruises in 2018, bringing with him over 20 years’ cruise industry experience and expertise. Martin holds a Bachelor’s degree in Hospitality Management from the University of Huddersfield.

Gustavo Randon – Head of Finance North America

Gustavo Randon joined intercruises Shoreside & Port Services in June 2011 as Financial Controller responsible for accounting transactional operations in USA and Canada. In 2014 transitioning to Director of Financial Planning responsible for all reporting and budgeting. In February 2020 Gustavo was promoted to Head of Finance North America becoming responsible for all accounting and finance functions for Intercruises USA and Canada, also TUI USA.

Prior to joining Intercruises, for over 10 year Gustavo held different accounting and finance roles with Hilton Hotels in different international hotel properties culminating in Director of Finance for the British Colonial Hilton in Nassau, Bahamas, and Transition Director of Finance in three of the Canadian properties.

Port Everglades Franchise Application  
Intercruises Shoreside & Port Services, Inc.

Section A

Simon O’Sullivan – President, North America

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Section B #2

# Delaware

PAGE 1

*The First State*

I, HARRIET SMITH WINDSOR, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT COPY OF THE CERTIFICATE OF INCORPORATION OF "INTERCRUISES SHORESIDE & PORT SERVICES, INC.", FILED IN THIS OFFICE ON THE SEVENTEENTH DAY OF OCTOBER, A.D. 2008, AT 3:42 O'CLOCK P.M.

A FILED COPY OF THIS CERTIFICATE HAS BEEN FORWARDED TO THE NEW CASTLE COUNTY RECORDER OF DEEDS.



4613187 8100

081047494

You may verify this certificate online  
at [corp.delaware.gov/authver.shtml](http://corp.delaware.gov/authver.shtml)

*Harriet Smith Windsor*

Harriet Smith Windsor, Secretary of State

AUTHENTICATION: 6920633

DATE: 10-20-08

Section B#2

State of Delaware  
Secretary of State  
Division of Corporations  
Delivered 06:47 PM 10/17/2008  
FILED 03:42 PM 10/17/2008  
SRV 081047494 - 4613187 FILE

**STATE of DELAWARE  
CERTIFICATE of INCORPORATION  
A STOCK CORPORATION**

**First:** The name of this Corporation is Inter cruises Shoreside & Port Services, Inc.

**Second:** Its registered office in the State of Delaware is to be located at Corporation Trust Center, 1209 Orange Street, in the City of Wilmington, County of New Castle 19801. The registered agent in charge thereof is The Corporation Trust Company.

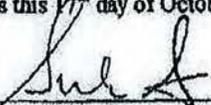
**Third:** The purpose of the corporation is to engage in any lawful act or activity for which corporations may be organized under the General Corporation Law of Delaware.

**Fourth:** The amount of the total stock of this corporation is authorized to issue is 10,000 shares with no par value.

**Fifth:** The name and mailing address of the incorporator are as follows:

Suhail Seth  
Epstein Becker & Green, P.C.  
945 East Paces Ferry Road, Suite 2700  
Atlanta, Georgia 30326

I, The Undersigned, for the purpose of forming a corporation under the laws of the State of Delaware, do make, file and record this Certificate, and do certify that the facts herein stated are true, and I have accordingly hereunto set my hands this 17<sup>th</sup> day of October, 2008.

By:   
Suhail Seth, Incorporator

850-617-8381

3/6/2009 11:08:53 AM PAGE 1/001 Fax Server

see row B #2



March 6, 2009

FLORIDA DEPARTMENT OF STATE  
Division of Corporations

INTERCRUISES SHORESIDE & PORT SERVICES, INC.  
1428 BRICKELL AVE STE 304  
MIAMI, FL 33131

Qualification documents for INTERCRUISES SHORESIDE & PORT SERVICES, INC. were filed on March 4, 2009 and assigned document number F0900000913. Please refer to this number whenever corresponding with this office.

Your corporation is now qualified and authorized to transact business in Florida as of the file date.

This document was electronically received and filed under FAX audit number H09000050408.

A corporation annual report/uniform business report will be due this office between January 1 and May 1 of the year following the calendar year of the file date. A Federal Employer Identification (FEI) number will be required before this report can be filed. If you do not already have an FEI number, please apply NOW with the Internal Revenue by calling 1-800-829-4933 and requesting form SS-4.

Please be aware if the corporate address changes, it is the responsibility of the corporation to notify this office.

Should you have any questions regarding this matter, please contact this office at (850) 245-6928.

Tim Burch  
Regulatory Specialist II  
New Filing Section  
Division of Corporations

Letter Number: 309A00007802



[Department of State](#) / [Division of Corporations](#) / [Search Records](#) / [Search by Entity Name](#) /

## Detail by Entity Name

Foreign Profit Corporation

INTERCRUISES SHORESIDE & PORT SERVICES, INC.

### Filing Information

**Document Number** F09000000913  
**FEI/EIN Number** 26-3996323  
**Date Filed** 03/04/2009  
**State** DE  
**Status** ACTIVE

### Principal Address

1800 Eller Drive  
 Suite 550  
 Fort Lauderdale, FL 33316

Changed: 11/08/2018

### Mailing Address

1800 Eller Drive  
 Suite 550  
 Fort Lauderdale, FL 33316

Changed: 11/08/2018

### Registered Agent Name & Address

C T CORPORATION SYSTEM  
 1200 SOUTH PINE ISLAND ROAD  
 PLANTATION, FL 33324

### Officer/Director Detail

#### **Name & Address**

Title Director

Schelp, David  
 1800 Eller Drive  
 Suite 550  
 Fort Lauderdale, FL 33316

Title VP

Munar, Jorge Cerdo  
 1800 Eller Drive

Suite 550  
Fort Lauderdale, FL 33316

Title Secretary

Seth, Suhail  
201 17TH STREET NW, SUITE 1700  
ATLANTA, GA 30363

Title President

O'Sullivan, Simon  
1800 Eller Drive  
Suite 550  
Fort Lauderdale, FL 33316

Title Asst. Secretary

Fogle, Kevin O  
201 17th Street NW  
Suite 1700  
Atlanta, GA 30363

Title Director

Weaver, Geoffrey  
1800 Eller Drive  
Suite 550  
Fort Lauderdale, FL 33316

Title Treasurer

Suarez, Ana  
1800 Eller Drive  
Suite 550  
Fort Lauderdale, FL 33316

Title Director

Randon, Gustavo  
1800 Eller Drive  
Suite 550  
Fort Lauderdale, FL 33316

**Annual Reports**

<b>Report Year</b>	<b>Filed Date</b>
2018	04/30/2018
2019	05/01/2019
2020	06/25/2020

**Document Images**

<a href="#">06/25/2020 -- ANNUAL REPORT</a>	<a href="#">View image in PDF format</a>
<a href="#">05/01/2019 -- ANNUAL REPORT</a>	<a href="#">View image in PDF format</a>
<a href="#">11/08/2018 -- AMENDED ANNUAL REPORT</a>	<a href="#">View image in PDF format</a>
<a href="#">04/30/2018 -- ANNUAL REPORT</a>	<a href="#">View image in PDF format</a>
<a href="#">05/01/2017 -- ANNUAL REPORT</a>	<a href="#">View image in PDF format</a>
<a href="#">04/28/2016 -- ANNUAL REPORT</a>	<a href="#">View image in PDF format</a>
<a href="#">04/28/2015 -- ANNUAL REPORT</a>	<a href="#">View image in PDF format</a>
<a href="#">05/01/2014 -- ANNUAL REPORT</a>	<a href="#">View image in PDF format</a>
<a href="#">07/12/2013 -- AMENDED ANNUAL REPORT</a>	<a href="#">View image in PDF format</a>
<a href="#">05/01/2013 -- ANNUAL REPORT</a>	<a href="#">View image in PDF format</a>
<a href="#">05/01/2012 -- ANNUAL REPORT</a>	<a href="#">View image in PDF format</a>
<a href="#">04/25/2011 -- ANNUAL REPORT</a>	<a href="#">View image in PDF format</a>
<a href="#">04/28/2010 -- ANNUAL REPORT</a>	<a href="#">View image in PDF format</a>
<a href="#">03/04/2009 -- Foreign Profit</a>	<a href="#">View image in PDF format</a>

**JOINT UNANIMOUS WRITTEN CONSENT ACTION  
OF THE SOLE SHAREHOLDER AND  
THE BOARD OF DIRECTORS OF  
INTERCRUISES SHORESIDE & PORT SERVICES, INC.**

The undersigned, being the Sole Shareholder and all of the members of the Board of Directors of Intercruises Shoreside & Port Services, Inc. (the "Corporation"), a Delaware corporation, in accordance with Sections 141(f) and 228(a) of the Delaware General Corporation Law, hereby adopt and give their consent to the following preambles and resolutions which are being adopted as the actions of the Shareholder and the Board of Directors as though taken at a duly constituted meeting and direct the Secretary of the Corporation to file this written consent with the minutes of the Corporation.

WHEREAS, it has been determined to be necessary and appropriate to remove Antoni Frutos Estruga as a director of the Corporation with effect as of March 1, 2020 and appoint Gustavo Randón to replace Mr. Frutos as a director of the Corporation; and

WHEREAS, it has been determined to be necessary and appropriate to remove Antoni Frutos Estruga as a vice president of the Corporation with effect as of March 1, 2020; and

WHEREAS, it has been determined to be necessary and appropriate to remove Antoni Frutos Estruga as an authorized signatory of the Corporation for commercial, employment, and banking matters with effect as of March 1, 2020 and appoint Jacqueline Castillo de Jesus as an authorized signatory for banking matters.

**Appointment of Directors:**

NOW, THEREFORE, BE IT RESOLVED, that, effective as of March 1, 2020, Antoni Frutos Estruga is hereby removed as a director of the Corporation and Gustavo Randón is hereby appointed as a director of the Corporation. Accordingly, as of March 1, 2020, the following persons are the directors of the Corporation serving until the next annual meeting or until their successors are appointed and qualified:

Director:	David Christopher Schelp
Director:	Geoffrey Paul Weaver
Director:	Gustavo Randón

**Appointment of Officers:**

BE IT RESOLVED, that, effective as of March 1, 2020, Antoni Frutos Estruga is hereby removed as a vice president of the Corporation. Accordingly, as of March 1, 2020, the following persons are the officers of the Corporation serving in the respective capacities set forth opposite their names until the next annual meeting or until their successors are elected and qualified:

President: Simon James O'Sullivan  
Vice President: Jorge Cerdo Munar  
Treasurer: Ana Suarez  
Secretary: Suhail Seth  
Assistant Secretary: Kevin O. Fogle

**Commercial Matters:**

BE IT RESOLVED that, subject to their compliance with applicable internal policies, any one of the individuals listed on Exhibit A is hereby authorized to execute commercial agreements with suppliers, clients, and other TUI group entities in connection with the day to day business operations of the Corporation, and to complete, execute and deliver any and all deeds, documents, lease agreements, other agreements and instruments and to perform any and all acts or things in the Corporation's name and on the Corporation's behalf necessary or desirable in connection with the execution of such agreements.

**Employment Matters:**

BE IT RESOLVED that, subject to their compliance with applicable internal policies, any one of the individuals listed on Exhibit B is authorized to perform any acts or to sign any necessary or convenient documents, public or private, in the Corporation's name and on the Corporation's behalf necessary and desirable in connection with the following employment matters:

- (i) offer letters, employment contracts or similar agreements or amendments to such agreements for any employees or independent contractors for whom the compensation is a maximum gross annual salary of 50,000€ or equivalent currency;
- (ii) compliance with applicable federal or state rules, regulations, ordinances and laws with respect to labor and employment matters, including but not limited to employee benefits and tax matters;
- (iii) voluntary retirements;
- (iv) severance agreements and employees' payments; and
- (v) advances or loans made to employees.

**Banking Transactions:**

BE IT FURTHER RESOLVED that, subject to their compliance with applicable internal policies, any two of the individuals listed in Exhibit C attached hereto are hereby authorized to:

- (i) open and close accounts in the name of the Corporation;
- (ii) execute and deliver agreements or instructions for bank products and services, electronic banking, or other agreements relative to financial and banking

transactions, including custodial services and wire transfers, among others, which agreements or instructions may establish special authorizations and limitations pertaining to the accounts different from the authorizations and limitations contained herein;

- (iii) sign for and on the behalf of this Corporation, any and all checks, drafts or other orders with respect to any funds at any time to the credit of this Corporation with the bank and/or against any account(s) of this Corporation maintained at any time with the bank, inclusive of any such checks, drafts, or other orders in favor of any of the above-designated officer(s) and/or other person(s); and
- (iv) make withdrawals at any time of any such funds or from any such account(s) by any other means permitted by the bank, including (without limitation) a debit card, a credit card, a terminal or other device or facility providing access to any such funds or account(s).

BE IT FURTHER RESOLVED, that the banking authorities referenced herein shall be subject to those limits stated on Exhibit C.

**Power of Attorney:**

BE IT FURTHER RESOLVED, that Limited Power of Attorney dated September 18, 2019 his hereby revoked and the President of the Corporation is hereby authorized and directed to execute a new Limited Power of Attorney granting signature authority to the individuals listed on Exhibits A through C attached hereto.

**General Resolutions:**

BE IT FURTHER RESOLVED, that this consent may be executed in counterparts and by facsimile signature, each of which shall be deemed an original and effective for all purposes, but all of which together shall be deemed one in the same consent.

*[Signature page follows]*

IN WITNESS WHEREOF, the undersigned have executed this Unanimous Written Consent Action on the 10<sup>th</sup> day of March 2020.

SOLE SHAREHOLDER:

TUIDS USA, INC.

By: \_\_\_\_\_  
Jorge Cerdo Munar, President



BOARD OF DIRECTORS:

\_\_\_\_\_  
David Schelp

\_\_\_\_\_  
Geoff Weaver

\_\_\_\_\_  
Gustavo Rendon

Exhibit A

**Authorized Signatories for Commercial Contracts**

**Jorge Cerdo Munar  
Simon James O'Sullivan  
Olga Piqueras  
Gustavo Randón**

**Exhibit B**

**Authorized Signatories for Employment Matters**

**Iris Guerrero  
Simon James O'Sullivan  
Teresa Bernal  
Jorge Cerdo Munar**

**Exhibit C**

**Authorized Signatories of Bank Accounts**

<b>Group A</b>	<b>David Christopher Schelp Geoffrey Paul Weaver Jorge Cerdo Munar</b>
<b>Group B</b>	<b>Martin Jackson Edgar Huaitalla Gustavo Randón Jacqueline Castillo de Jesus</b>
<b>Group C</b>	<b>Janet Griffiths Arlene Valdes</b>

**Limits:**

**From 5 million USD or higher: two A signatures**

**Up to 5 million USD: two B signatures or one B signature + one C signature**

Section C

During the past 5 year, ownership control of Intercruises Shoreside & Port Services was sold by First Choise Holdings Inc, a subsidiary of TUI AG, to HotelBeds Group on Sep 12 2016.

On Aug 1<sup>st</sup> 2018 TUI AG under a USA Subsidiary (TUI DS USA Inc) re-acquired control of Intercruises Shoreside & Port Services Inc.

Organizational chart provided showing current ownership structure.



23 November 2018

Dear Sir or Madam

**Inter cruises Shoreside & Port Services Inc.**

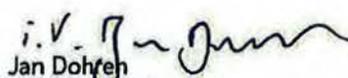
We can confirm that TUI AG indirectly owns 100 % of the share capital of Inter cruises Shoreside & Port Services Inc.

The ownership details are as follows



Yours faithfully

TUI AG

  
Jan Dohfen  
Senior Legal Counsel  
Group Corporate Law, M&A

  
Sophie Behn  
Legal Counsel  
Group Corporate Law, M&A

TUI AG | Karl-Wiechert-Allee 4, 30625 Hannover  
Sophie Behn | Tel. +49 511 566-1223, Fax +49 511 566-931223 | [sophie.behn@tui.com](mailto:sophie.behn@tui.com) | [www.tuigroup.com](http://www.tuigroup.com)

TUI GROUP | TUI AG | Karl-Wiechert-Allee 4, 30625 Hannover | Postfach 61 02 09, 30602 Hannover, Deutschland  
Tel. +49 511 566-0, Fax +49 511 566-1901 | [www.tuigroup.com](http://www.tuigroup.com)  
Vorsitzender des Aufsichtsrates: Prof. Dr. Klaus Mangold | Vorstand: Friedrich Joussem (Vorstandsvorsitzender), Birgit Conix, David Burling, Sebastian Ebel, Dr. Elke Eller, Frank Rosenberger  
Sitz der Gesellschaft: Berlin/Hannover | Handelsregister: Amtsgericht Berlin-Charlottenburg HRB 321 | Amtsgericht Hannover HRB 6 580 | USt-IdNr. DE 115653127  
Bankverbindung: Commerzbank AG | IBAN DE53 2504 0066 0310 8958 00 | BIC (SWIFT) COBADEFF250  
Bankverbindung: Deutsche Bank AG | IBAN DE25 2507 0070 0054 5459 00 | BIC (SWIFT) DEUTDE2HXXX  
Bankverbindung: UniCredit Bank AG | IBAN DE46 7002 0270 0000 2809 04 | BIC (SWIFT) HYVEDEMMXXX

**JOINT UNANIMOUS WRITTEN CONSENT ACTION  
OF THE SOLE SHAREHOLDER AND  
THE BOARD OF DIRECTORS OF  
INTERCRUISES SHORESIDE & PORT SERVICES, INC.**

The undersigned, being the Sole Shareholder and all of the members of the Board of Directors of Intercruises Shoreside & Port Services, Inc. (the "Corporation"), a Delaware corporation, in accordance with Sections 141(f) and 228(a) of the Delaware General Corporation Law, hereby adopt and give their consent to the following preambles and resolutions which are being adopted as the actions of the Shareholder and the Board of Directors as though taken at a duly constituted meeting and direct the Secretary of the Corporation to file this written consent with the minutes of the Corporation.

WHEREAS, it has been determined to be necessary and appropriate to remove Antoni Frutos Estruga as a director of the Corporation with effect as of March 1, 2020 and appoint Gustavo Randón to replace Mr. Frutos as a director of the Corporation; and

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President: Simon James O'Sullivan  
Vice President: Jorge Cerdo Munar  
Treasurer: Ana Suarez  
Secretary: Suhail Seth  
Assistant Secretary: Kevin O. Fogle

**Commercial Matters:**

BE IT RESOLVED that, subject to their compliance with applicable internal policies, any one of the individuals listed on Exhibit A is hereby authorized to execute commercial agreements with suppliers, clients, and other TUI group entities in connection with the day to day business operations of the Corporation, and to complete, execute and deliver any and all deeds, documents, lease agreements, other agreements and instruments and to perform any and all acts or things in the Corporation's name and on the Corporation's behalf necessary or desirable in connection with the execution of such agreements.

**Employment Matters:**

BE IT RESOLVED that, subject to their compliance with applicable internal policies, any one of the individuals listed on Exhibit B is authorized to perform any acts or to sign any necessary or convenient documents, public or private, in the Corporation's name and on the Corporation's behalf necessary and desirable in connection with the following employment matters:

- (i) offer letters, employment contracts or similar agreements or amendments to such agreements for any employees or independent contractors for whom the compensation is a maximum gross annual salary of 50,000€ or equivalent currency;
- (ii) compliance with applicable federal or state rules, regulations, ordinances and laws with respect to labor and employment matters, including but not limited to employee benefits and tax matters;
- (iii) voluntary retirements;
- (iv) severance agreements and employees' payments; and
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**Banking Transactions:**

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- (ii) execute and deliver agreements or instructions for bank products and services, electronic banking, or other agreements relative to financial and banking

transactions, including custodial services and wire transfers, among others, which agreements or instructions may establish special authorizations and limitations pertaining to the accounts different from the authorizations and limitations contained herein;

- (iii) sign for and on the behalf of this Corporation, any and all checks, drafts or other orders with respect to any funds at any time to the credit of this Corporation with the bank and/or against any account(s) of this Corporation maintained at any time with the bank, inclusive of any such checks, drafts, or other orders in favor of any of the above-designated officer(s) and/or other person(s); and
- (iv) make withdrawals at any time of any such funds or from any such account(s) by any other means permitted by the bank, including (without limitation) a debit card, a credit card, a terminal or other device or facility providing access to any such funds or account(s).

BE IT FURTHER RESOLVED, that the banking authorities referenced herein shall be subject to those limits stated on Exhibit C.

**Power of Attorney:**

BE IT FURTHER RESOLVED, that Limited Power of Attorney dated September 18, 2019 his hereby revoked and the President of the Corporation is hereby authorized and directed to execute a new Limited Power of Attorney granting signature authority to the individuals listed on Exhibits A through C attached hereto.

**General Resolutions:**

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*[Signature page follows]*

IN WITNESS WHEREOF, the undersigned have executed this Unanimous Written Consent Action on the 10<sup>th</sup> day of March 2020.

SOLE SHAREHOLDER:

TUIDS USA, INC.

By: \_\_\_\_\_  
Jorge Cerdo Munar, President



BOARD OF DIRECTORS:

\_\_\_\_\_  
David Schelp

\_\_\_\_\_  
Geoff Weaver

\_\_\_\_\_  
Gustavo Rendon

Exhibit A

**Authorized Signatories for Commercial Contracts**

**Jorge Cerdo Munar  
Simon James O'Sullivan  
Olga Piqueras  
Gustavo Randón**

**Exhibit B**

**Authorized Signatories for Employment Matters**

**Iris Guerrero  
Simon James O'Sullivan  
Teresa Bernal  
Jorge Cerdo Munar**

**Exhibit C**

**Authorized Signatories of Bank Accounts**

<b>Group A</b>	<b>David Christopher Schelp Geoffrey Paul Weaver Jorge Cerdo Munar</b>
<b>Group B</b>	<b>Martin Jackson Edgar Huaitalla Gustavo Randón Jacqueline Castillo de Jesus</b>
<b>Group C</b>	<b>Janet Griffiths Arlene Valdes</b>

**Limits:**

**From 5 million USD or higher: two A signatures**

**Up to 5 million USD: two B signatures or one B signature + one C signature**

Port Everglades Franchise Application  
Intercruises Shoreside & Port Services, Inc.

Section F

**INTERCRUISES SHORESIDE & PORT SERVICES**

Based in Barcelona, Spain, Intercruises Shoreside & Port Services is a global ground handling and port agent company providing services to cruise lines worldwide. Intercruises was officially launched in November 2003. Together we have over 55 years of experience in the cruise and tourism industry with offices in 14 different countries. Today Intercruises handles most of the world's leading cruise lines in different ports and destinations, offering them a variety of services from full turnaround assistance, shore excursions, pre and post packages, hotel reservations and port agency services. Intercruises today serves over 3 million passengers worldwide.

Intercruises is part of the TUI Group, the world's number one integrated leisure tourism group.

**Note – Cruise Link II and DCNE / DFL formed a formal merger on March 1<sup>st</sup>, 2009 and now operate under the legal name Intercruises Shoreside & Port Services, Inc.**

**On June 3, 2011, Intercruises acquired TMS Gateway and TMS Anchor.**

**Cruise Link II**

At the time of the merger, Cruise Link II was the leading ground handling and port agent company providing services in New York region to the majority of the world's leading cruise lines. Cruise Link II had an excellent reputation in the industry that had been developed over a number of years with strong long term relationships with supplier and customers as well as local authorities and government bodies.

**Destination Canada New England (DCNE) / Destination Florida (DFL)**

DCNE and DFL were companies specialized in ground handling and shore excursions services for the majority of the world's leading cruise lines. In Canada, they operated in Eastern Canada. In the US, they operated in the Northeast and Florida.

**TMS Gateway / TMS Anchor**

At the time of the acquisition, TMS Gateway and TMS Anchor were the leading supplier of ground handling and port agency services to cruise ships in the US and Canadian West Coast. Following this acquisition, Intercruises will provide services to all major ports in North America.



# About us

Intercruises is an experienced global business offering turnaround, shore excursion, port operation and hotel-program services to the ocean and river cruise industry



**Intercruises - Your Local Partner Worldwide**  
from Intercruises

00:49





# Mission



To deliver extraordinary value and grow sales in multiple channels by leveraging our global resources, applying our local teams' expertise and embracing market-leading technology to provide high quality and innovative products & services for cruise guests, ships and crew.

## Our background



[\(/about-us/corporate-governance\)](/about-us/corporate-governance)

**Corporate Governance ([//About-Us/Corporate-Governance](/About-Us/Corporate-Governance))**



[\(/about-us/your-industry-partner\)](/about-us/your-industry-partner)

**Your Industry Partner ([//About-Us/Your-Industry-Partner](/About-Us/Your-Industry-Partner))**



(/about-us/awards)

## Awards (/About-Us/Awards)

### Key stats

**50+**  
Countries

Our teams are located  
around the world

**13,000+**  
Annual calls

We handle ships every day,  
all year round

**400+**  
Ports



We manage turnaround and  
transit operations worldwide

© Intercruises 2020

Intercruises Shoreside & Port Services is part of Destination Services

Legal text (/legal-  
notes)

Yacht Services  
(/yacht/home)

ICDAM  
(https://dam.intercruises.co

Sitemap  
(/sitemap.html)

Cruise Connect  
(http://www.intercruises.com/cruiseconnect/index.ph

Employee (/user)

Contact us  
(/contact-us)

Careers (/careers)

Follow us

(https://www.facebook.com/IntercruisesOfficial/)

(https://twitter.com/\_Intercruises)

(https://www.linkedin.com/company/intercruises)



# Corporate governance

Health & safety procedures, an ongoing commitment to sustainable practices and the implementation of work practices aligned to local and international legal standards



Intercruises has signed the Global Code of Ethics for Tourism – a set of principles that focuses on best practice, implemented by the World Tourism Organization (WTO) and supported by the United Nations (UN).

View certificate > (<http://ethics.unwto.org/content/global-code-ethics-tourism>)

**Shorex Sustainability Management Tool:**



in all shore excursion operations. More than 8,000 shore excursions will be monitored from this tool.

More information > (<http://www.travelife.org/>)



Intercruises' in-house health & safety team coordinates all health & safety related activities. This includes internal and local health & safety and emergency response procedures, ongoing risk assessment, emergency response and care team training for all teams, with over 400 trained care team personnel, covering 34 countries.

*Supporting the*



**Great Barrier  
Reef Foundation**

Intercruises became an official partner on World Ocean's Day 2019, supporting the foundation's innovation projects, which test high impact ideas and new technologies that could help ensure the Reef's long-term conservation.

More information > (<https://www.barrierreef.org/>)



We recognize the importance of the environment, communities and cultures within which we operate and we are committed to sustainable development and having a positive impact on society. Our Sustainability Policy establishes the framework for identifying, monitoring and improving aspects of our company's environmental and social performance.

Intercruises Sustainability Policy > (<https://dam.intercruises.com/transfer/ce845c849fa90ddad4e208e>)



In November 2012, we became a member of the United Nations Global Compact (UNGC) a principle-based framework dedicated to the implementation of better business practices, primarily in the areas of human rights, labor, the environment and anti-corruption, encouraging business to adopt sustainable and socially responsible policies and to report on their implementation.

Intercruises UNGC Communication on Progress 2019 > (<https://www.unglobalcompact.org/participation>)



Intercruises has designed a Sustainability Management System that aims to measure, monitor, and define actions to improve the quality and sustainability performance

View certificate > (<https://dam.intercruises.com/transfer/181f6def7baa9cd522036dca71a8a8e3110d>)



Intercruises has been official partners of Mercy Ships since 2019. Mercy Ships is the largest non-governmental hospital ship in the world and provides humanitarian aid, such as free lifesaving surgeries for people in locations where medical care is nearly non-existent.

More information > (<https://www.mercyships.org>)



Intercruises prioritizes the security of guests, crew and staff. Our in-house team has developed various best practices, including training courses on security awareness and identifying suspicious behavior/items, a demonstration on bus safety, recommendations on how to respond to weapon threats and checklists for the inspection of vehicles and venues, as well as recommendations on various venue security measures. Furthermore, local Intercruises teams work closely alongside local law enforcement. Additionally in 2017 we introduced our shore excursion safety system; SafeAshore™.

SafeAshore™ > (</what-we-do/safeashore>)



An official statement of Intercruises commitment to comply with ISO 9001 standards and to endeavour to maintain a continual and measurable improvement to our quality management system.

[View Quality Policy > \(https://dam.intercruises.com/share/18F7989E-3852-4FCB-92C339AC8E432CDF](https://dam.intercruises.com/share/18F7989E-3852-4FCB-92C339AC8E432CDF)

© Intercruises 2020

Intercruises Shoreside & Port Services is part of Destination Services

[Legal text \(/legal-notes\)](/legal-notes)

[Yacht Services \(/yacht/home\)](/yacht/home)

[ICDAM \(https://dam.intercruises.com\)](https://dam.intercruises.com)

[Sitemap \(/sitemap.html\)](/sitemap.html)

[Cruise Connect \(http://www.intercruises.com/cruiseconnect/index.php/\)](http://www.intercruises.com/cruiseconnect/index.php/)

[Employee \(/user\)](/user)

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Port Everglades Franchise Application  
Intercruises Shoreside & Port Services, Inc.

Section G #2

Josefina Gorosabel – Senior Operations Manager

Josie is responsible for managing the ground handling activities including turnarounds and airport operations for all cruise lines that Intercruises manage at Port Everglades and PortMiami along with Miami International Airport and Fort Lauderdale-Hollywood International Airport.

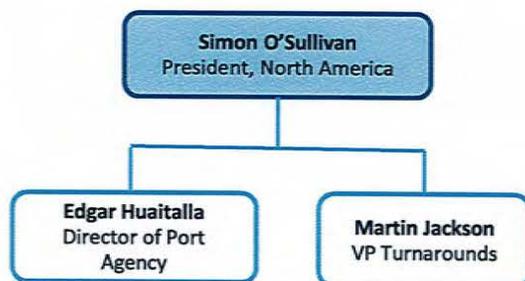
Josie joined Intercruises manager in 2015 and has over 15 years of experience in ground handling having worked for other ground handling companies and for a leading cruise line in South Florida. Josie holds a Bachelor degree in Commercial Art and Advertising Design.

Edgar Huaitalla – Director Port Operations North America

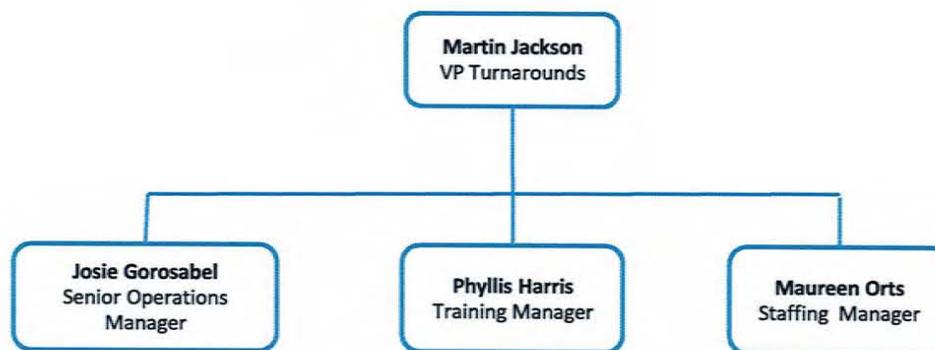
Edgar N Huaitalla has about 2 decades of experience in the travel industry. He started with Royal Caribbean Group in 2003. As a Global Project Manager (his last position in this organization), he planned & executed projects in 4 continents.

In January 2018, he joined Intercruises as Director of Port Operations in North America overseeing all operational aspects and client relations in the US & Canada for the port agency division.

## Intercruises Shoreside & Port Services



## Intercruises Shoreside & Port Services



## Intercruises Shoreside & Port Services



Port Everglades Franchise Application  
Intercruises Shoreside & Port Services, Inc.

Section H

**Baltimore**

Operating Since 2006 (14 year)

<b>Client</b>	<b># of Years Application has provided Service to this Client</b>	<b>2020</b>
Carnival	11 Years - Since 2009	Yes
Crystal	8 Years - Since 2012	Yes
Royal Caribbean	14 Years - Since 2006	Yes

**Bar Harbor**

Operating Since 2001 (19 year)

<b>Client</b>	<b># of Years Application has provided Service to this Client</b>	<b>2020</b>
AIDA	12 Years - Since 2008	Yes
Cunard	17 Years - Since 2004	Yes
Disney	3 Years - Since 2017	Yes
Holland America	16 Years - Since 2005	Yes
NCL	18 Years - Since 2002	Yes
P&O	18 Years - Since 2002	Yes
Princess	16 Years - Since 2005	Yes

**Boston**

Operating Since 2001 (19 year)

<b>Client</b>	<b># of Years Application has provided Service to this Client</b>	<b>2020</b>
AIDA	12 Years - Since 2008	Yes
Cunard	8 Years - Since 2012	Yes
Disney	3 Years - Since 2017	Yes
Holland America	11 Years - Since 2009	Yes
NCL	18 Years - Since 2002	Yes
Royal Caribbean	11 Years - Since 2009	Yes

**Charleston**

Operating Since 2009 (11 year)

<b>Client</b>	<b># of Years Application has provided Service to this Client</b>	<b>2020</b>
Carnival	11 Years - Since 2009	Yes
Celebrity	11 Years - Since 2009	Yes
Royal Caribbean	11 Years - Since 2009	Yes
Holland America	11 Years - Since 2009	Yes
Oceania	9 Years - Since 2011	Yes

Port Everglades Franchise Application  
Inter cruises Shoreside & Port Services, Inc.

Section H

Regent	9 Years - Since 2011	Yes
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**Jacksonville**

Operating Since 2009 (11 year)

Client	# of Years Application has provided Service to this Client	2020
Carnival	11 Years - Since 2009	Yes

**New York / NJ**

Operating Since 1989 (31 year)

Client	# of Years Application has provided Service to this Client	2020
AIDA	12 Years - Since 2008	Yes
Carnival	26 Years - Since 1997	Yes
Celebrity	26 Years - Since 1989	Yes
Costa	12 Years - Since 2008	Yes
Crystal	14 Years - Since 2006	Yes
Cunard	14 Years - Since 2006	Yes
Fred Olsen	11 Years - Since 2009	Yes
Holland America	11 Years - Since 2009	Yes
MSC	11 Years - Since 2009	Yes
NCL	15 Years - Since 2005	Yes
Oceania	11 Years - Since 2009	Yes
P&O	18 Years - Since 2002	Yes
Princess	21 Years - Since 1999	Yes
Regent	11 Years - Since 2009	Yes
Royal Caribbean	31 Years - Since 1989	Yes
Seabourn	11 Years - Since 2009	Yes
Silversea	13 Years - Since 2007	Yes

**Norfolk**

Operating Since 2009 (11 year)

Client	# of Years Application has provided Service to this Client	2020
Royal Caribbean	11 Years - Since 2009	Yes

Port Everglades Franchise Application  
Inter cruises Shoreside & Port Services, Inc.

Section H

**Port Canaveral** Operating Since 2009 (11 year)

Client	# of Years Application has provided Service to this Client	2020
Royal Caribbean	11 Years - Since 2009	Yes
NCL	9 Years - Since 2011	Yes
Holland America	9 Years - Since 2011	Yes
AIDA	9 Years - Since 2011	Yes

**Port Everglades** Operating Since 2002 (18 year)

Client	# of Years Application has provided Service to this Client	2020
Cunard	18 Years - Since 2002	Yes
P&O	18 Years - Since 2002	Yes
Princess	18 Years - Since 2002	Yes
Holland America	9 Years - Since 2011	Yes
Seabourn	12 Years - Since 2008	Yes
Azamara	5 Years - Since 2015	Yes
Celebrity	5 Years - Since 2015	Yes
Royal Caribbean	5 Years - Since 2015	Yes

**Portland (ME)** Operating Since 2001 (19 year)

Client	# of Years Application has provided Service to this Client	2020
Cunard	18 Years - Since 2002	Yes
Holland America	11 Years - Since 2009	Yes
P&O	18 Years - Since 2002	Yes
NCL	5 Years - Since 2015	Yes

**Tampa** Operating Since 2006 (14 year)

Client	# of Years Application has provided Service to this Client	2020
Royal Caribbean	14 Years - Since 2006	Yes
Carnival	12 Years - Since 2013	Yes
Holland America	12 Years - Since 2013	No
NCL	10 Years - Since 2011	Yes

Port Everglades Franchise Application  
Inter cruises Shoreside & Port Services, Inc.

Section H

**Catalina** Operating Since 2011 (9 year)

Client	# of Years Application has provided Service to this Client	2020
Celebrity	9 Years - Since 2011	Yes

**Astoria (OR)** Operating Since 2011 (9 year)

Client	# of Years Application has provided Service to this Client	2020
Celebrity	9 Years - Since 2011	Yes
Holland America	9 Years - Since 2011	Yes
NCL	9 Years - Since 2011	Yes
Princess	9 Years - Since 2011	Yes
Oceania	9 Years - Since 2011	Yes
Regent	9 Years - Since 2011	Yes

**Galveston** Operating Since 2011 (9 year)

Client	# of Years Application has provided Service to this Client	2020
Royal Caribbean	9 Years - Since 2011	Yes

**Hilo, HI** Operating Since 2011 (9 year)

Client	# of Years Application has provided Service to this Client	2020
Celebrity	9 Years - Since 2011	Yes
Royal Caribbean	9 Years - Since 2011	Yes

**Kaanapali, HI** Operating Since 2011 (9 year)

Client	# of Years Application has provided Service to this Client	2020
Celebrity	9 Years - Since 2011	Yes
Royal Caribbean	9 Years - Since 2011	Yes

Port Everglades Franchise Application  
Inter cruises Shoreside & Port Services, Inc.

Section H

**Kailua-Kona, HI**

Operating Since 2011 (9 year)

Client	# of Years Application has provided Service to this Client	2020
Celebrity	9 Years – Since 2011	Yes
Royal Caribbean	9 Years – Since 2011	Yes

**Nawiliwili, HI**

Operating Since 2011 (9 year)

Client	# of Years Application has provided Service to this Client	2020
Celebrity	9 Years – Since 2011	Yes
Royal Caribbean	9 Years – Since 2011	Yes

**Long Beach, CA**

Operating Since 2011 (9 year)

Client	# of Years Application has provided Service to this Client	2020
Carnival	9 Years – Since 2011	Yes

**Los Angeles, CA**

Operating Since 2011 (9 year)

Client	# of Years Application has provided Service to this Client	2020
Azamara	9 Years – Since 2011	Yes
Royal Caribbean	9 Years – Since 2011	Yes

**Monterey, CA**

Operating Since 2011 (9 year)

Client	# of Years Application has provided Service to this Client	2020
Celebrity	9 Years – Since 2011	Yes
Royal Caribbean	9 Years – Since 2011	Yes

Port Everglades Franchise Application  
Inter cruises Shoreside & Port Services, Inc.

Section H

**New Orleans**

Operating Since 2011 (9 year)

<b>Client</b>	<b># of Years Application has provided Service to this Client</b>	<b>2020</b>
AIDA	9 Years - Since 2011	Yes
Azamara	9 Years - Since 2011	Yes
Celebrity	9 Years - Since 2011	Yes
Royal Caribbean	9 Years - Since 2011	Yes

**San Diego, CA**

Operating Since 2011 (9 year)

<b>Client</b>	<b># of Years Application has provided Service to this Client</b>	<b>2020</b>
Holland America	9 Years - Since 2011	Yes
Royal Caribbean	9 Years - Since 2011	Yes
Azamara	9 Years - Since 2011	Yes
Disney	7 Years - Since 2014	Yes

**San Francisco, CA**

Operating Since 2011 (9 year)

<b>Client</b>	<b># of Years Application has provided Service to this Client</b>	<b>2020</b>
Holland America	9 Years - Since 2011	Yes
Royal Caribbean	9 Years - Since 2011	Yes

**Santa Barbara, CA**

Operating Since 2011 (9 year)

<b>Client</b>	<b># of Years Application has provided Service to this Client</b>	<b>2020</b>
Celebrity	9 Years - Since 2011	Yes
Holland America	9 Years - Since 2011	Yes
Royal Caribbean	9 Years - Since 2011	Yes

Port Everglades Franchise Application  
Inter cruises Shoreside & Port Services, Inc.

Section H

**Seattle, WA**

Operating Since 2011 (9 year)

<b>Client</b>	<b># of Years Application has provided Service to this Client</b>	<b>2020</b>
Carnival	9 Years - Since 2011	Yes
Celebrity	9 Years - Since 2011	Yes
Holland America	9 Years - Since 2011	Yes
Royal Caribbean	9 Years - Since 2011	Yes
Azamara	9 Years - Since 2011	Yes
Princess	9 Years - Since 2011	Yes





# CERTIFICATE OF LIABILITY INSURANCE

DATE(MM/DD/YYYY)  
10/11/2019

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

**IMPORTANT:** If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

<b>PRODUCER</b> Aon Risk Services Northeast, Inc. New York NY Office One Liberty Plaza 165 Broadway, Suite 3201 New York NY 10006 USA	<b>CONTACT NAME:</b> PHONE (A/C. No. Ext): (866) 283-7122      FAX (A/C. No.): (800) 363-0105	
	<b>E-MAIL ADDRESS:</b>	
<b>INSURED</b> Intercruises Shoreside & Port Services, Inc. 80 SW 8th Street, Suite 1800 Miami FL 33130 USA	<b>INSURER(S) AFFORDING COVERAGE</b>	
	<b>INSURER A:</b> XL Insurance America Inc <b>NAIC #</b> 24554	
	<b>INSURER B:</b>	
	<b>INSURER C:</b>	
	<b>INSURER D:</b>	
	<b>INSURER E:</b>	

Holder Identifier :

**COVERAGES**      **CERTIFICATE NUMBER:** 570078799540      **REVISION NUMBER:**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS. Limits shown are as requested

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR  GEN'L AGGREGATE LIMIT APPLIES PER: <input checked="" type="checkbox"/> POLICY <input type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC OTHER:			US00073915LI19A	10/01/2019	10/01/2020	EACH OCCURRENCE \$5,000,000 DAMAGE TO RENTED PREMISES (Ea occurrence) \$100,000 MED EXP (Any one person) \$5,000 PERSONAL & ADV INJURY \$5,000,000 GENERAL AGGREGATE \$5,000,000 PRODUCTS - COMP/OP AGG \$5,000,000
	<b>AUTOMOBILE LIABILITY</b> <input type="checkbox"/> ANY AUTO <input type="checkbox"/> OWNED AUTOS ONLY <input type="checkbox"/> SCHEDULED AUTOS <input type="checkbox"/> HIRED AUTOS ONLY <input type="checkbox"/> NON-OWNED AUTOS ONLY						COMBINED SINGLE LIMIT (Ea accident) BODILY INJURY ( Per person) BODILY INJURY (Per accident) PROPERTY DAMAGE (Per accident)
A	<input type="checkbox"/> UMBRELLA LIAB <input checked="" type="checkbox"/> OCCUR <input checked="" type="checkbox"/> EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE <input type="checkbox"/> DED <input type="checkbox"/> RETENTION			US00089743LI19A	10/01/2019	10/01/2020	EACH OCCURRENCE \$5,000,000 AGGREGATE \$5,000,000
	<b>WORKERS COMPENSATION AND EMPLOYERS' LIABILITY</b> ANY PROPRIETOR / PARTNER / EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below		Y/N	N/A			<input type="checkbox"/> PER STATUTE <input type="checkbox"/> OTH-ER E.L. EACH ACCIDENT E.L. DISEASE-EA EMPLOYEE E.L. DISEASE-POLICY LIMIT

Certificate No : 570078799540

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)  
 Broward County is included as Additional Insured in accordance with the policy provisions of the General Liability policy.

Rob Marage  
 10-16-19

<b>CERTIFICATE HOLDER</b>  Broward County 1850 Eller Drive Ft. Lauderdale FL 33316 USA	<b>CANCELLATION</b> SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.  AUTHORIZED REPRESENTATIVE  
--	--

Port Everglades Franchise Application  
Intercruises Shoreside & Port Services, Inc.

Section K

Please find attached Balance Sheet and Profit and Loss for Fiscal Year ending Sep 30 2019.

Intercruises Shoresire does not issue audited, attached reports are reviewed and approved by local and group management. They were prepared under local GAAP regulations.

## Financial Statements

Sen 10/17/2019 21:10:36 EST  
Dat: Gustavo Randon  
Acc \* (No Restrictions)

Selection:  
Con Default Selection - ICUS1000 (Intercruises-US)  
Set US01 (Intercruises US Primary)  
Fisc 2018  
Acc [1 ... 12]  
Fin: ZIC1 (ICUS Balance Sheet)  
Bal: 1 (Cumulative)  
Dis: Today - 10/17/2019

Balance Sheet And Income Statement Item/G/L Account	Amount Company Currency
<b>Result</b>	<b>0.00 USD</b>
US - Balance Sheet	0.00 USD
Assets	16,229,718.82 USD
Current Assets	15,709,673.16 USD
Cash or Cash Equivalents	4,010,436.77 USD
Balance with Banks	4,010,436.77 USD
55100190 CASH RECEIPT (CLEARING ACCOUNT)	-47.00 USD
55100191 CASH DISBURSEMENT (CLEARING ACCOUNT)	-1,975,877.40 USD
55100192 CLEARING ACCOUNT BANCO POPULAR -P/R A/C	0.00 USD
55100195 CLEARING ACCOUNT FTUBOB	0.00 USD
55100197 CLEARING ACCOUNT - ANCHOR BANK OF AMERICA	0.00 USD
55100200 CLEARING ACCOUNT - CITIBANK EUR	0.00 USD
55100201 CLEARING ACCOUNT - CITIBANK GBP	0.00 USD
57000102 UNDEPOSIT FUNDS	0.00 USD
57200101 INTERCRUISES USA BANCO POPULAR - OPERATING A/C	5,668,974.80 USD
57200102 INTERCRUISES USA BANCO POPULAR - P/R A/C	0.00 USD
57200103 INTERCRUISES USA BANCO POPULAR CD	0.00 USD
57200105 INTERCRUISES USA FIRST TRADE UNION BANK OF BOSTON	0.00 USD

Balance Sheet And Income Statement Item/G/L Account	Amount Company Currency
<b>Result</b>	<b>0.00 USD</b>
57200111 ICUS: ANCHOR BANK OF AMERICA	10,137.96 USD
57200115 ICUS: CITIBANK EUR	297,832.26 USD
57200116 ICUS: CITIBANK GBP	9,416.15 USD
Accounts Receivable (Trade)	2,485,471.58 USD
43000000 TRADE DEBTORS	2,485,471.58 USD
Accounts Receivable (Others)	342,712.13 USD
44000000 NON TRADE DEBTORS	342,712.13 USD
Accrued Income	8,150,982.99 USD
48590099 INCOME ACCRUALS	8,150,982.99 USD
Prepaid Expenses	870,069.69 USD
48090004 PREPAID EXPENSES	579,543.30 USD
48090020 PREPAID EXPENSES:KIOSK INVENTORY	290,526.39 USD
48090021 PREPAID EXPENSES:PREPAID PORT ID - POM	0.00 USD
48090022 PREPAID EXPENSES:PREPAID TWIC	0.00 USD
FCUSA Intercompany Loan	-150,000.00 USD
51000101 INTERCOMPANY LOAN	-150,000.00 USD
51000103 FCHI (USA):INTERCOMPANY 1ST CHOICE HOLDING	0.00 USD
Others	0.00 USD
47001000 PUBLIC ADMINISTRATION DEBTOR TAX REFUND	0.00 USD
Non-Current Assets	520,045.66 USD
Other Assets	203,891.08 USD
Due To/From Intercruises Canada	11,552.97 USD
22900101 IC US: DUE TO/FROM INTERCRUISES CANADA	11,552.97 USD
Due To/From TMS Anchor	824,955.16 USD
22900102 IC US: INTERCOMPANY BALANCES	824,955.16 USD
Due To/From TUI Invoicing	-773,479.65 USD
22900103 IC US: DUE TO/FROM TUI INVOICING	-773,479.65 USD
Security Deposits Paid	140,862.60 USD
26090008 DEPOSITS AND GUARANTEES GIVEN	140,862.60 USD

Balance Sheet And Income Statement Item/G/L Account		Amount Company Currency
<b>Result</b>		<b>0.00 USD</b>
Investments - Affiliated		0.00 USD
24000101 IC US: INVESTMENTS IN SUBSIDIARIES		0.00 USD
Intangible Assets		0.00 USD
21300000 GOODWILL		0.00 USD
Fixed Assets		316,154.58 USD
Software and Licenses		16,202.63 USD
21500000 SOFTWARE AND LICENSES		414,502.10 USD
28150100 SOFTWARE AND LICENSES DEPRECIATION		-398,299.47 USD
Furniture and Office Equipment		195,023.77 USD
22650100 FIXTURES, FITTINGS AND EQUIPMENT		536,548.21 USD
28260500 FIXTURES, FITTINGS AND EQUIPMENT DEPRECIATION		-341,524.44 USD
Computer - Hardware		104,708.66 USD
22750100 COMPUTER - HARDWARE		635,429.81 USD
28270500 COMPUTER - HARDWARE DEPRECIATION		-530,721.15 USD
Motor Vehicles		219.52 USD
22850100 MOTOR VEHICLES		39,554.88 USD
28280100 MOTOR VEHICLES DEPRECIATION		-39,335.36 USD
Liabilities and Stockholder's Equity		-16,229,718.82 USD
Liabilities		-15,406,740.05 USD
Current Liabilities		-15,406,740.05 USD
Accounts Payable Trade		-921,641.25 USD
40000000 TRADE CREDITORS		-921,641.25 USD
Other Current Liabilities		-14,485,098.80 USD
Payroll Liabilities		-672,212.21 USD
46500003 BONUS ACCRUAL		-403,401.92 USD
46500009 PAYROLL PAYABLES		-268,810.29 USD
Accrued Expenses		-10,813,574.56 USD
Audit Fees		-46,931.92 USD
41007007 PROVISION AUDIT FEES		-46,931.92 USD

Balance Sheet And Income Statement Item/G/L Account	Amount Company Currency
<b>Result</b>	<b>0.00 USD</b>
Other	-10,766,642.64 USD
48590004 EXPENSES ACCRUALS	-10,713,492.17 USD
49200000 BAD DEBT PROVISION	-53,150.47 USD
Advance Deposit	-2,393,087.75 USD
43700165 DEPOSITS RECEIVED	-2,393,087.75 USD
401K Payables	-6,466.68 USD
52000101 IC US: FLEXIBLE SPENDING	-6,466.68 USD
Tax Payables	-423,508.04 USD
47200110 SALES TAX PAYABLES	-38,011.71 USD
47510009 WITHHOLDING TAX PAYABLE	-385,496.33 USD
Others	-176,249.56 USD
52000102 IC US: A/R OVER/UNDER PAYMENT	-176,249.56 USD
Stockholder's Equity	-822,978.77 USD
Shares Issued	-16,956,000.00 USD
10000000 CAPITAL	-16,956,000.00 USD
Additional Paid-in Capital	-594.25 USD
11001001 ADDITIONAL PAID IN CAPITAL	-594.25 USD
Retained Earnings	6,205,037.47 USD
Retained Earnings (Posted)	4,494,200.50 USD
Retained Earnings	9,931,949.65 USD
11001003 RETAINED EARNINGS	9,931,949.65 USD
12900000 NET INCOME	0.00 USD
Retained Earnings Previous Years	-5,437,749.15 USD
11001004 RETAINED EARNING AT ACQUISITION	-5,437,749.15 USD
Retained Earnings (Calculated)	1,710,836.97 USD
Calculated Result	1,710,836.97 USD
Distribution to Shareholders	9,928,578.01 USD
11001002 DISTRIBUTION TO OWNERS	9,928,578.01 USD
Clearing Accounts	0.00 USD

Balance Sheet And Income Statement Item/G/L Account	Amount Company Currency
<b>Result</b>	<b>0.00 USD</b>
Technical Clearing Accounts	0.00 USD
20000099 BALANCE SHEET OPENING ACCOUNT	0.00 USD
99999007 PROFIT CENTRE CLEARING ACCOUNT	0.00 USD

## Financial Statements

Sent at 10/17/2019 21:16:37 EST  
Data B.Gustavo Randon  
Access \* (No Restrictions)

Selection:  
Compa Default Selection - ICUS1000 (Intercruises-US)  
Set of I US01 (Intercruises US Primary)  
Fiscal `2018  
Accour [1 ... 12]  
Financi ZIC2 (ICUS Income Statement Function of Expense)  
Balanc 2 (Changes in current period)  
Display Today - 10/17/2019

	Profit Center	Result
Balance Sheet And Income Statement Item/G/L Account		
<b>Result</b>		<b>0.00 USD</b>
US - I/S by Function of Expense		<b>0.00 USD</b>
Income from Operations		<b>1,575,868.76 USD</b>
Gross Profit on Sales		<b>-8,979,570.28 USD</b>
Net Sales Revenue		<b>-84,820,490.49 USD</b>
Sales Revenues		<b>-84,820,490.49 USD</b>
Z552 Revenue Port Agency		<b>-31,202,029.91 USD</b>
70104006	CREW CO-ORDINATION FEES	<b>-163,368.50 USD</b>
70104008	CREW HOTEL	<b>-509,717.03 USD</b>
70104005	CREW MEDICAL	<b>-442,938.22 USD</b>
70104007	CREW TRANSPORTATION	<b>-1,148,006.11 USD</b>
70104099	PORT AGENCY INCOME ACCRUAL	<b>-379,682.73 USD</b>
70104010	PORT AGENT LOGISTICS	<b>-92,549.39 USD</b>
70104012	PORT AGENT MISC	<b>-188.27 USD</b>
70104011	PORT AGENT PURCHASE	<b>-1,201,372.44 USD</b>
70104001	PORT AGENTS FEE	<b>-1,423,210.00 USD</b>
70104002	PORT FEES - PASSTHROUGH	<b>-23,732,298.50 USD</b>
70104003	SAFE GUARDS	<b>-2,108,698.72 USD</b>
Z553 Revenue Ground Handling / Turnaround		<b>-32,224,196.10 USD</b>
70101009	CRUISES SALES HOTEL	<b>-126,244.53 USD</b>
70102009	CRUISES SALES TRANSFER	<b>-12,884,019.85 USD</b>
70102699	GROUND HANDLING INCOME ACCRUAL	<b>352,480.28 USD</b>
70102606	GROUND HANDLING MISC	<b>-3,480,345.95 USD</b>

70102600	STAFFING	-15,884,590.05 USD
70102603	TRUCKS	-201,476.00 USD
Z554 Revenue Shore Excursions		-21,394,264.48 USD
70103600	COACHES CRUISES OWN	-1,254,886.00 USD
70214000	CRUISES SALES EXCURSION	-20,118,425.74 USD
70260099	SHORE EXCURSIONS INCOME ACCRUAL	-13,603.98 USD
70260002	SHORE EXCURSIONS MISC	-7,348.76 USD
<b>Cost of Services</b>		<b>75,840,920.21 USD</b>
<b>Z556 Cost Port Agency</b>		<b>28,970,784.76 USD</b>
60104008	CREW HOTEL - COST OF SALES	441,378.05 USD
60104005	CREW MEDICAL - COST OF SALES	415,643.27 USD
60104007	CREW TRANSPORTATION - COST OF SALES	942,017.20 USD
60104004	CREW VISAS - COST OF SALES	327.47 USD
60104009	MEDICAL SERVICES - COST OF SALES	12,165.99 USD
60104099	PORT AGENCY ACCRUED COGS	189,320.39 USD
60104010	PORT AGENT LOGISTICS - COST OF SALES	827.47 USD
60104012	PORT AGENT MISC - COST OF SALES	39,243.94 USD
60104011	PORT AGENT PURCHASE - COST OF SALES	1,192,545.07 USD
60104001	PORT AGENTS FEE - COST OF SALES	16,750.00 USD
60104002	PORT FEES - PASSTHROUGH - COST OF SALES	23,839,042.57 USD
60104003	SAFE GUARDS - COST OF SALES	1,881,523.34 USD
<b>Z557 Cost Ground Handling / Turnaround</b>		<b>25,987,883.47 USD</b>
60102009	CRUISES COST OF SALES TRANSFER	8,752,443.84 USD
60102699	GROUND HANDLING ACCRUED COGS	91,322.34 USD
60102606	GROUND HANDLING MISC - COST OF SALES	4,131,413.46 USD
60102601	GUEST MISC - COST OF SALES	385.00 USD
60102605	MARKETING - COST OF SALES	0.00 USD
60101500	RESERVATIONS COST OF HOTEL	108,440.30 USD
60102600	STAFFING (EMPLOYEES) - COST OF SALES	12,587,873.34 USD
60102607	STAFFING (INDEPENDENT CONTRACTORS) - COST OF SALES	24,300.00 USD
60102603	TRUCKS - COST OF SALES	291,705.19 USD
<b>Z558 Cost Shore Excursions</b>		<b>20,882,251.98 USD</b>
60103600	COACHES CRUISES COST OF SALES OWN	3,081,016.48 USD

60100030	GUIDE FEE EXCURSIONS	521,394.74 USD
60260010	HOTEL REP. SALES COMMISSION - COST OF SALES	40,745.67 USD
60260099	SHORE EXCURSIONS ACCRUED COGS	-310,438.63 USD
60260002	SHORE EXCURSIONS MISC - COST OF SALES	195,929.21 USD
60260006	STAFFING (EMPLOYEES) - COST OF SALES	0.00 USD
60260008	TOUR GUIDES (EMPLOYEES) - COST OF SALES	10,584.10 USD
60260009	VENUE FEES/ADMISSIONS - COST OF SALES	17,343,020.41 USD
<b>Other Operating Costs</b>		<b>9,290,004.71 USD</b>
<b>Salaries</b>		<b>7,193,291.21 USD</b>
<b>Z560 Salaries</b>		<b>7,193,291.21 USD</b>
64300001	EMPLOYEE BONUS	170,820.00 USD
64300002	EMPLOYERS PENSION	263,220.71 USD
64000005	PAYROLL COMMISSIONS	258,985.16 USD
64200005	PAYROLL TAXES	623,730.61 USD
64000000	SALARIES & WAGES	5,876,534.73 USD
<b>Intangible Depreciation</b>		<b>9,962.04 USD</b>
<b>Z561 Intangible Depreciation</b>		<b>9,962.04 USD</b>
68150000	SOFTWARE DEPRECIATION	9,962.04 USD
<b>Tangible Depreciation</b>		<b>141,642.93 USD</b>
<b>Z562 Tangible Depreciation</b>		<b>141,642.93 USD</b>
68280000	MV DEPRECIATION	1,317.21 USD
68261000	OFFICE EQUIPMENT DEPRECIATION	140,325.72 USD
<b>Professional Fees</b>		<b>216,579.54 USD</b>
<b>Z563 Professional Fees</b>		<b>216,579.54 USD</b>
62909020	OTHER PROFESSIONAL FEES	216,579.54 USD
<b>Other Direct Operating Cost</b>		<b>1,728,528.99 USD</b>
<b>Z564 Other Operating Costs</b>		<b>690,196.62 USD</b>
62701003	ADVERTISING & MARKETING	7,500.00 USD
69550001	BAD DEBT - PL IMPACT	-333,000.00 USD
62600001	BANK FEES	10,971.72 USD
62500099	HEALTH INSURANCE	495,371.75 USD
62500011	LOCAL INSURANCE	660,683.33 USD
62901004	MEALS	77,062.75 USD
62909005	MISCELLANEOUS EXPENSES	-1,220,484.14 USD
62900002	OFFICE MATERIALS	111,302.88 USD
62900555	PERMIT LICENSE EXPENSES	112,267.51 USD

62906007	PHONES, TELEX AND FAX	233,677.99 USD
60000001	PRINTING, POSTAGE & STATIONARY	37,615.37 USD
62100001	RENTS	239,789.27 USD
62901007	TRAVEL - ACCOMODATION	97,658.24 USD
62901001	TRAVEL - TRANSPORT	34,380.30 USD
62909015	TRAVEL EXPENSES - MISCELLANEOUS	125,399.65 USD
Z568 Operations Support		1,038,332.37 USD
64900000	ADMIN - OPERATIONS SUPPORT	218,465.91 USD
64900020	MEALS - OPERATIONS SUPPORT	68,120.57 USD
64900035	MISCELLANEOUS - OPERATIONS SUPPORT	211,788.45 USD
64900030	OFFICE SUPPLIES - OPERATIONS SUPPORT	19,472.77 USD
64900010	RECRUITING - OPERATIONS SUPPORT	28,449.95 USD
64900005	TRAINING	95,136.11 USD
64900025	TRAVEL OTHER - OPERATIONS SUPPORT	371,488.72 USD
64900015	UNIFORMS - OPERATIONS SUPPORT	25,409.89 USD
Management Service Charges		1,265,434.33 USD
Z567 Management Service Charges		1,265,434.33 USD
65901234	MANAGEMENT SERVICES CHARGES	1,265,434.33 USD
Non-operating Income		134,968.21 USD
Interest Income/Interest Expense		19,263.39 USD
Z555 Revenue Other		-1.94 USD
76900008	INTEREST INCOME: BANKS	-1.94 USD
Z565 Interests		19,265.33 USD
76820002	GAIN ON FOREIGN CURRENCY TRANSACTIONS	-3.34 USD
66900008	INTEREST EXPENSES: BANKS	19,265.33 USD
66820002	LOSS ON FOREIGN CURRENCY TRANSACTIONS	3.34 USD
Income Taxes (Federal and State)		115,704.82 USD
Z566 Taxes		115,704.82 USD
63000001	CORPORATION TAX	115,704.82 USD
Net Income/ Net Loss		-1,710,836.97 USD
Calculated Result		-1,710,836.97 USD
OPLRESULT	ICUS0PLRESULT	-1,710,836.97 USD



Dear Supplier / Vendor:

Thank you for your credit application request. In an effort to expedite our credit approval process, we have attached a "Standard Credit Application" for our new suppliers/vendors. Our credit can be verified with the information contained in this Standard Credit Application as it contains data generally requested on credit applications. Upon acceptance of credit, please note that all invoices and statements should be sent to:

Intercruises Shoreside & Port Services, Inc.  
Attn: Accounts Payable  
1800 Eller Drive, Suite 550  
Ft. Lauderdale, FL 33316

Invoices can also be sent electronically to:

Turnarounds - [natrnaccounting@intercruises.com](mailto:natrnaccounting@intercruises.com)

Port Operations - [napagaccounting@intercruises.com](mailto:napagaccounting@intercruises.com)

Shore Excursion - [nashxaccounting@intercruises.com](mailto:nashxaccounting@intercruises.com)

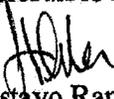
General Expenses - [accounting@intercruises.com](mailto:accounting@intercruises.com)

By sending applicable information directly to the Accounts Payable Department, payment processing time can be improved.

Thank you in advance for your attention to this matter.

Sincerely,

Intercruises Shoreside & Port Services, Inc.

  
Gustavo Randon  
Head of Finance



**Intercruises Shoreside & Port Services, Inc. – Standard Credit Application**

**About Intercruises**

Intercruises Shoreside & Port Services is an experienced global business, offering first class ground handling, port agency shore excursions and hotel services to the Ocean and river cruise industry.

Teams committed to service and dedicated to clients provide local insight and practical knowledge that is enhanced by global expertise and presence.

Intercruises Shoreside & Port Services, Inc. was incorporated in the state of Delaware on October 17, 2008 and our Taxpayer ID number is 26-3996323.

**Main Office Location:**

1800 Eller Drive, Suite 550, Ft. Lauderdale, FL 33316

Telephone: 305-373-5011

Fax: 305-373-6011

Web: [www.intercruises.com](http://www.intercruises.com)

**Billing Address:**

1800 Eller Drive, Suite 550, Ft. Lauderdale, FL 33316

Attn: Accounts Payable

Telephone: 305-373-5011

Fax: 305-373-6011

Email: [accounting@intercruises.com](mailto:accounting@intercruises.com)

**Officer Names and Titles**

Simon O'Sullivan – President

Gustavo Randon – Director

**Banking Information**

Popular Community Bank

11 West 51<sup>st</sup> Street, New York, NY 10019

Attn: Mohamed A. Sadik

Account # 6805085088

212-246-4385

**Hotel References**

Doubletree Miami Airport Hotel

711 NW 72<sup>nd</sup> Ave.

Miami, FL 33126

305-261-3800

Crown Plaza JFK Airport NYC

138-10 135<sup>th</sup> Ave.

Jamaica, NY 11436

718-530-1160

Radisson Hotel JFK Airport

135-30 140<sup>th</sup> St.

Queens, NY 11436

718-322-2300



**Intercruises Shoreside & Port Services, Inc. – Standard Credit Application**

**Trade References**

Academy Express LLC  
111 Paterson Ave.  
Hoboken, NJ 07030  
201-420-7000

Pacific Alaska Tours  
610 E 5th Ave., Suite 200,  
Anchorage, AK  
907-646-3322

Fife Maritime Inc.  
2917 SW 332<sup>nd</sup> Pl  
Federal Way, WA 98023  
253-661-5518

VERIFICATION CERTIFICATE

This is to verify that Bond Number 21BSBIC1255

In the amount of Twenty Five Thousand and no/100-----

Issued by Hartford Fire Insurance Company

On behalf of Intercruises Shoreside & Port Services, Inc.

In favor the The State of Florida

remains in full force and effect for the 3/21/2020-3/21/2021 Term.

Signed, sealed and dated this 15th day of January, 2020.

Hartford Fire Insurance Company  
**(Surety)**

By:   
Attorney in Fact Tyler D DeBord

# POWER OF ATTORNEY

Direct Inquiries/Claims to:

**THE HARTFORD**  
BOND, T-11  
One Hartford Plaza  
Hartford, Connecticut 06155  
[Bond.Claims@thehartford.com](mailto:Bond.Claims@thehartford.com)  
call: 888-266-3488 or fax: 860-757-5835

KNOW ALL PERSONS BY THESE PRESENTS THAT:

Agency Name: BROWN & BROWN OF FLORIDA INC  
Agency Code: 21-220889

- Hartford Fire Insurance Company, a corporation duly organized under the laws of the State of Connecticut
- Hartford Casualty Insurance Company, a corporation duly organized under the laws of the State of Indiana
- Hartford Accident and Indemnity Company, a corporation duly organized under the laws of the State of Connecticut
- Hartford Underwriters Insurance Company, a corporation duly organized under the laws of the State of Connecticut
- Twin City Fire Insurance Company, a corporation duly organized under the laws of the State of Indiana
- Hartford Insurance Company of Illinois, a corporation duly organized under the laws of the State of Illinois
- Hartford Insurance Company of the Midwest, a corporation duly organized under the laws of the State of Indiana
- Hartford Insurance Company of the Southeast, a corporation duly organized under the laws of the State of Florida

having their home office in Hartford, Connecticut, (hereinafter collectively referred to as the "Companies") do hereby make, constitute and appoint, up to the amount of Unlimited :

Tyler D. DeBord, Stephen P. Farmer, Pamela J. Thompson of DAYTONA BEACH, Florida

their true and lawful Attorney(s)-in-Fact, each in their separate capacity if more than one is named above, to sign its name as surety(ies) only as delineated above by , and to execute, seal and acknowledge any and all bonds, undertakings, contracts and other written instruments in the nature thereof, on behalf of the Companies in their business of guaranteeing the fidelity of persons, guaranteeing the performance of contracts and executing or guaranteeing bonds and undertakings required or permitted in any actions or proceedings allowed by law.

In Witness Whereof, and as authorized by a Resolution of the Board of Directors of the Companies on May 6, 2015 the Companies have caused these presents to be signed by its Senior Vice President and its corporate seals to be hereto affixed, duly attested by its Assistant Secretary. Further, pursuant to Resolution of the Board of Directors of the Companies, the Companies hereby unambiguously affirm that they are and will be bound by any mechanically applied signatures applied to this Power of Attorney.



*John Gray*

John Gray, Assistant Secretary

*M. Ross Fisher*

M. Ross Fisher, Senior Vice President

STATE OF CONNECTICUT }  
COUNTY OF HARTFORD } ss. Hartford

On this 5th day of January, 2018, before me personally came M. Ross Fisher, to me known, who being by me duly sworn, did depose and say: that he resides in the County of Hartford, State of Connecticut; that he is the Senior Vice President of the Companies, the corporations described in and which executed the above instrument; that he knows the seals of the said corporations; that the seals affixed to the said instrument are such corporate seals; that they were so affixed by authority of the Boards of Directors of said corporations and that he signed his name thereto by like authority.



CERTIFICATE

*Kathleen T. Maynard*

Kathleen T. Maynard  
Notary Public

My Commission Expires July 31, 2021

I, the undersigned, Assistant Vice President of the Companies, DO HEREBY CERTIFY that the above and foregoing is a true and correct copy of the Power of Attorney executed by said Companies, which is still in full force effective as of January 15, 2020

Signed and sealed at the City of Hartford.



*Kevin Heckman*

Kevin Heckman, Assistant Vice President



Property ID Number	Escrow Code	Assessed Value	Exemptions	Taxable Value	Millage Code
600008094945		See Below	See Below	See Below	0512

INTERCRUISE SHORESIDE  
& PORT SERVICES  
1800 ELLER DR 550  
HOLLYWOOD, FL 33316

Corrected

**PAYMENTS MUST BE MADE IN US FUNDS AND  
DRAWN ON US BANK ACCOUNT.**

UNKNOWN  
1800 ELLER DR 550  
AREA D

AD VALOREM TAXES					
Taxing Authority	Millage	Assessed Val	Exemptions	Taxable Val	Taxes Levied
BROWARD COUNTY GOVERNMENT					
COUNTYWIDE SERVICES	5.48780	28,000	25,000	3,000	16.46
VOTED DEBT	0.18120	28,000	25,000	3,000	0.54
BROWARD CO SCHOOL BOARD					
GENERAL FUND	5.13500	28,000	25,000	3,000	15.40
CAPITAL OUTLAY	1.50000	28,000	25,000	3,000	4.50
VOTER APPROVED DEBT LEVY	0.10430	28,000	25,000	3,000	0.31
SO FLORIDA WATER MANAGEMENT					
EVERGLADES C.P.	0.03970	28,000	25,000	3,000	0.12
OKEECHOBEE BASIN	0.12460	28,000	25,000	3,000	0.37
SFWM DISTRICT	0.11520	28,000	25,000	3,000	0.35
NORTH BROWARD HOSPITAL	1.03240	28,000	25,000	3,000	3.10
CHILDREN'S SVCS COUNCIL OF BC	0.48820	28,000	25,000	3,000	1.46
CITY OF HOLLYWOOD					
HOLLYWOOD OPERATING	7.46650	28,000	25,000	3,000	22.40
DEBT SERVICE	0.45610	28,000	25,000	3,000	1.37
FL INLAND NAVIGATION	0.03200	28,000	25,000	3,000	0.10
PENALTY 25%					16.65
<b>Total Millage:</b>		22.16300	<b>Ad Valorem Taxes:</b>		\$83.13

Receipt #  
 Paid 05/21/2020

Levying Authority		Rate	Amount
<b>Non - Ad Valorem Assessments:</b>			\$0.00
<b>Combined Taxes and Assessments:</b>			\$83.13
WARRANT #19-1525	If Received By Please Pay	May 29, 2020 \$0.00	

*Make checks payable to:*

**BROWARD COUNTY TAX COLLECTOR  
GOVERNMENTAL CENTER ANNEX  
115 S. ANDREWS AVENUE, ROOM # A100  
FORT LAUDERDALE, FL 33301-1895**

Property ID Number 600008094945
------------------------------------

Corrected

**PAY YOUR TAXES ONLINE AT:  
broward.county-taxes.com**

WARRANT	#19-1525
If Received By	Please Pay
May 29, 2020	\$0.00

Return with Payment

**Please Pay Only One Amount**

**PAYMENTS MUST BE MADE IN US FUNDS AND DRAWN ON US BANK ACCOUNT**

INTERCRUISE SHORESIDE  
& PORT SERVICES  
1800 ELLER DR 550  
HOLLYWOOD, FL 33316

Port Everglades Franchise Application  
Intercruises Shoreside & Port Services, Inc.

Section P

As Steamship Agency, we do not have equipment and/or related training programs for our employees. No equipment is owned or operated. An internal substance abuse policy is not in place as the individual policies of our cruise line clients are applicable/enforced by us. As such, drug testing requirements vary for each employee, dependent upon position held.



Search County Government

[Home](#) | [County Commission](#) | [Doing Business](#) | [Visiting](#) |

**ENVIROS**

Facility Name Search

**No information was found matching your selection criteria. Please try again.**

Facility Name: **Intercruises Shoreside 8**

[Help on this Screen](#)



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Florida Department of Environmental Protection

### Hazardous Waste Facilities Search Results

**Selection Criteria for This Handler Search:**

**EPAID:** % ; **Name:** INTERCRUISES SHORESIDE% ; **Address:** % ; **City:** % ; **County:** %

**For Facility Data Links:**

**A**ctivities -- provides a list of RCRA compliance activities and violations.

**M**apping in GIS -- this opens a **[NEW IMPROVED]** GIS mapping tool focused on the facility.

**D**ocuments -- this provides a list of electronic documents available online.

**E**rror Reporting -- send us feedback to address data errors.

**C**ounty Verification -- County or RPC verification of Facility and Waste for this site.

**For a Generator Status History:**

click on the **Status**. - **NOT** indicates a facility is a Non-Notifier and may not have been issued the associated EPAID - **Check with DEP before using that EPAID!**

[Legend of Status Types](#)

EPA ID	Name	County	Address	Contact	Status	As of	Data Links
--------	------	--------	---------	---------	--------	-------	------------

Search has retrieved **0 Facilities**

**Legend of Status Types:**

- LQG - Large Quantity Generator
- SQG - Small Quantity Generator
- CES - Conditionally Exempt Small Quantity Generator
- UOT - Used Oil Transporter
- TRA - Hazardous Waste Transporter
- TSD - Treatment/Storage/Disposal Facility
- CLO - Closed
- NHR - Non-Handler of Hazardous Waste

OSHA

Menu

OSHA ▾ STANDARDS ▾ TOPICS ▾ HELP AND RESOURCES ▾ [Contact Us](#) [FAQ](#) [A to Z Index](#)

English

Español

## Establishment Search

### Reflects inspection data through 08/24/2020

This page enables the user to search for OSHA enforcement inspections by the name of the establishment. Information may also be obtained for a specified inspection or inspections within a specified SIC.

**Note:** Please read important information below regarding interpreting search results before using.

Search By:

Your search did not return any results.

Establishment

*(This box can also be used to search for a State Activity Number for the following states: NC, SC, KY, IN, OR and WA)*

State

OSHA Office

Site Zip Code

Case Status  All  Closed  Open

Violation Status  All  With Violations  Without Violations

Inspection Date

Start Date

End Date

#### Can't find it?

[Wildcard use %](#)

[Basic Establishment Search Instructions](#)

[Advanced Search Syntax](#)

#### NOTE TO USERS

The Integrated Management Information System (IMIS) was designed as an information resource for in-house use by OSHA staff and management, and by state agencies which carry out federally-approved OSHA programs. Access to this OSHA work product is being afforded via the Internet for the use of members of the public who wish to track OSHA interventions at particular work sites or to perform statistical analyses of OSHA enforcement activity. It is critical that users of the data understand several aspects of the system in order to accurately use the information.

The source of the information in the IMIS is the local federal or state office in the geographical area where the activity occurred. Information is entered as events occur in the course of agency activities. Until cases are closed, IMIS entries concerning specific OSHA inspections are subject to change, deletion and updating, particularly with regard to citation items, which are subject to modification by amended citations, settlement agreements, or as a result of contest proceedings. THE USER SHOULD ALSO BE AWARE THAT DIFFERENT COMPANIES MAY HAVE SIMILAR NAMES AND CLOSE ATTENTION TO THE ADDRESS MAY BE NECESSARY TO AVOID MISINTERPRETATION.

The Integrated Management Information System (IMIS) is designed and administered as a management tool for OSHA to help it direct its resources. When IMIS is put to new or different uses, the data should be verified by reference to the case file and confirmed by the appropriate federal or state office. Employers or employees who believe a particular IMIS entry to be inaccurate, incomplete or out-of-date are encouraged to contact the OSHA field office or state plan agency which originated the entry.

UNITED STATES  
DEPARTMENT OF LABOR

Occupational Safety and Health Administration  
200 Constitution Ave NW  
Washington, DC 20210  
☎ 800-321-6742 (OSHA)  
TTY  
www.OSHA.gov

**FEDERAL GOVERNMENT**

White House  
Severe Storm and Flood Recovery Assistance  
Disaster Recovery Assistance  
DisasterAssistance.gov  
USA.gov  
No Fear Act Data  
U.S. Office of Special Counsel

**OCCUPATIONAL SAFETY AND HEALTH**

Frequently Asked Questions  
A - Z Index  
Freedom of Information Act  
Read the OSHA Newsletter  
Subscribe to the OSHA Newsletter  
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Office of Inspector General

**ABOUT THE SITE**

Freedom of Information Act  
Privacy & Security Statement  
Disclaimers  
Important Website Notices  
Plug-Ins Used by DOL  
Accessibility Statement

Port Everglades Franchise Application  
Intercruises Shoreside & Port Services, Inc.

Section Q #4

As Steamship Agency, our staff serves primarily in clerical capacity. As such, Intercruises Shoreside & Port Services, Inc. requires all staff members to be environmental conscious in their use of office supplies. This includes recycling office paper, purchasing "green" supplies for cleaning and office use, and encourage carpooling or public transportation whenever possible.

# ISO & SUSTAINABILITY

## ISO 9001: QUALITY MANAGEMENT SYSTEM & ISO 14001: ENVIRONMENTAL MANAGEMENT SYSTEM

Management of ground handling services to the ocean and river cruise industry - turnarounds, shore excursions, port agency and hotel operations

- Identification of processes to standardize quality in all destinations
- Monitor and analyze incidents efficiently
- Promote and implement sustainable ways of working
- Provide assurance on environmental issues to our clients, community and regulatory agencies



## THE UNITED NATIONS GLOBAL COMPACT

Intercruises has joined and become an active member of the United Nations Global Compact Initiative (UNGC), a principle based framework of over 8,000 companies dedicated to the implementation of better business practices, primarily in the areas of human rights, labor, the environment and anti-corruption.



SECTION Q, # 4

Port Everglades Franchise Application  
Intercruises Shoreside & Port Services, Inc.

Section R

Intercruises Shoreside & Port Services, Inc has now serviced Princess, Cunard & P&O since 2002. Seabourn was added in 2008 and Holland America was added in 2011. In 2015 we were appointed by Royal Caribbean, Celebrity and Azamara to provide turnaround assistance in Port Everglades. During 2019 we were appointed as Port Agents for Holland America and Princess adding to the existing portfolio of services to Holland and Princess for many years.