

**WORK AUTHORIZATION FOR SYSTEM AND SERVICES AGREEMENT BETWEEN
BROWARD COUNTY AND INTRADO LIFE & SAFETY SOLUTIONS
CORPORATION**

Contract Number: A2114195A1

Work Authorization No. WA-ORCAT-WEST-16

This Work Authorization is between Broward County and Intrado Life & Safety Solutions Corporation, f/k/a West Safety Solutions Corp. ("Intrado" or "Vendor"), pursuant to the System and Services Agreement between Broward County and Intrado Life & Safety Solutions Corporation fka West Safety Solutions Corp., dated December 5, 2017 (as amended, the "Agreement"). In the event of any inconsistency between this Work Authorization and the Agreement, the provisions of the Agreement shall govern and control.

Services to be provided:

All hardware, software, licensing, installation, configuration, testing, and professional services for the Power 911 Stations upgrade for the Regional Public Safety Answering Point PSAP(s). See Exhibit A, Statement of Work, for additional details.

The total amount permitted under the Agreement for Optional Services is \$3,800,000.00.

The time period for this Work Authorization will be from the date of the County's Notice to Proceed for a period of two hundred sixty (260) days, unless otherwise extended or terminated by the Contract Administrator.

Fee Determination: Payment for services under this Work Authorization is as follows and shall be invoiced in accordance with Section 12 (Payment Milestones) of Exhibit A:

Software Fees	\$22,338.00
Hardware and Staging Fees	\$411,633.75
Professional Services Fees	<u>\$132,864.76</u>
Total Not-To-Exceed Cost of this Work Authorization	\$566,836.51

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IN WITNESS WHEREOF, the Parties hereto have made and executed this Work Authorization: BROWARD COUNTY, through its BOARD OF COUNTY COMMISSIONERS, signing by and through its Mayor or Vice-Mayor authorized to execute same by Board action on the ____ day of _____, 2021, and Vendor, signing by and through its _____ duly authorized to execute same.

COUNTY

ATTEST:

BROWARD COUNTY, by and through its Board of County Commissioners

Broward County Administrator, as ex officio Clerk of the Broward County Board of County Commissioners

By: _____

_____ day of _____, 2021

Approved as to form by
Andrew J. Meyers
Broward County Attorney
Governmental Center, Suite 423
115 South Andrews Avenue
Fort Lauderdale, Florida 33301
Telephone: (954) 357-7600
Telecopier: (954) 357-7641

By: Sara Cohen Digitally signed by Sara Cohen
Date: 2021.04.09 09:01:16 -04'00'
Sara F. Cohen (Date)
Assistant County Attorney

By:  4/9/2021
René D. Harrod (Date)
Deputy County Attorney

WORK AUTHORIZATION FOR SYSTEM AND SERVICES AGREEMENT BETWEEN
BROWARD COUNTY AND INTRADO LIFE & SAFETY SOLUTIONS
CORPORATION

VENDOR

WITNESSES:

Intrado Life & Safety Solutions Corporation

DocuSigned by:

Molly Smith

Signature

Molly Smith

Print Name of Witness above

DocuSigned by:

Susan K. Lauman

Signature

Susan K. Lauman

Print Name of Witness above

DocuSigned by:

By: *Beth A. Meek*

Authorized Signor

Beth A. Meek

Print Name and Title

General Counsel
day of _____, 2021

ATTEST:

DocuSigned by:

Louis Bruccoleri

Signature

Corporate Secretary or other person authorized
to attest

(CORPORATE SEAL OR NOTARY)

Exhibit A - Statement of Work (SOW)

1. Project Request

County seeks to replace the existing eighty-one (81) Power 911 Stations with the new Gen3 Power 911 Stations (A9C) for all positions at each of the Regional PSAP(s) (the "Project"). This Statement of Work ("SOW") provides for the acquisition, installation, set up, configuration, and testing of the new Gen3 Power 911 Stations (A9C) hardware and software.

Project Overview: This Project is comprised of the following tasks (as further detailed in Section 4, Implementation, below), which will be implemented by the Vendor at the appropriate Regional PSAP(s) as specified below:

North PSAP:

1. Install the desk mounting kit for all 24 positions including the two Duty Officer positions.
2. Install, set up, and configure the new Gen3 Power 911 Stations and re-terminate the cables to the Power 911 Stations for all 24 positions.
3. Install UPS units (provided by County) for all 24 positions.

South PSAP:

1. Install the desk mounting kit for all 29 positions including the two duty Officer positions and the Training room. The desk mounting kit will be required to be installed on the wall for following positions below at South PSAP:
 - Training room: T1, T2, T3, T9, T10, and T11 positions.
 - Communication Center room: A total of sixteen (16) positions (Desk1 – 18 excluding Desk 1 and Desk 11).
2. Install the new Gen3 Power 911 Stations and re-terminate the cables to the Power 911 Stations for all 29 positions.
3. Install UPS units (provided by County) for all 29 positions.

Central PSAP:

1. Install the desk mounting kit for all 28 positions including the two Duty Officers positions.
2. Install the new Gen3 Power 911 Stations and re-terminate the cables to the Power Stations.
3. Install UPS units (provided by County) for all 28 positions.

The Vendor shall configure, test, and provide all necessary onsite services for the Project to achieve the functionality stated in this SOW.

2. Service description

The Professional Services associated with this Project and provided by Intrado will include installation, set up, configuration, and testing of the hardware and software listed in Subsection B below.

Regional PSAP(s):

PSAP	PSAP Addresses
North	4900 Copans Rd, 2 nd floor Coconut Creek, FL 33066
Central	10440 West Oakland Park Blvd, 3 rd floor Sunrise, FL 33351
South	6057 SW 198th Terrace Pembroke Pines, FL 33332

A. Software

Intrado shall deliver, install, and configure the software listed below. Upon Final Acceptance (as outlined in this Exhibit A), the following software will be deemed Software under the Agreement:

Model	Description	Quantity
Power Stations		
914121/1	IWS Workstation – Software and Configuration	81
911785	Positions Image – Power Station Gen3 (One per PSAP)	3

B. Hardware

Intrado shall deliver, install, and configure the hardware listed below. Upon Final Acceptance (as outlined in this Exhibit A), the following hardware will be deemed Equipment under the Agreement:

Model	Description	Quantity
Power Stations (A9C)		
911801	A9C Gen3, Desk Mounting Kit	81
911809	A9C Gen3, Call Handling Accessory Kit	81
911785	A9C Gen3: Bundle	81

C. Equipment Staging

Intrado shall complete the equipment staging process for all Equipment provided pursuant to this Work Authorization and in accordance with the Staging Checklist attached hereto as Exhibit B. Equipment staging shall be completed at either Intrado’s factory location or onsite, depending on the workstation and/or software or application purchased by County.

3. Technical Approach

The Vendor shall provide services in the following phases:

a) Project Kick-Off

The project Kick-Off shall commence no later than five (5) business days after County issues the Notice to Proceed (NTP).

b) Delivery, Installation, and Configuration

The Vendor will be responsible for delivery, installation, setup, and configuration of the Project for the Regional PSAP(s). The new Gen3 Power 911 Stations will be set up and configured for call taking purposes only (Voice and Text).

The Vendor's technical resources shall work onsite during this phase of the Project.

c) Preliminary Acceptance Testing

Preliminary Acceptance Testing will be performed by the County after initial configuration and testing is successfully completed by the Vendor. The Preliminary Acceptance Testing criteria is outlined in Section 13 below.

The Vendor's technical resources shall be onsite during this phase of the Project to resolve any issues.

d) Cutover – Go-Live

A Change Management Request will need to be developed and approved by County prior to Cut-Over.

Cutover (Go-Live) will take place after County issues written notice of Preliminary Acceptance per the Preliminary Acceptance Testing criteria.

The Vendor's technical resources shall be onsite during this phase of the Project.

e) Final Acceptance

The Vendor shall provide remote support during Final Acceptance Testing for a period of thirty (30) days after Go-Live. If there are no reported issues during the Final Acceptance Testing, County will issue written notice of Final Acceptance.

The Vendor shall be responsible for resolving any outstanding issues during Final Acceptance Testing and before the Vendor's technical resource is released from the Project.

4. Implementation

A. Installation/Configuration

The following services shall be provided and performed by the Vendor:

North PSAP:

1. Mounting the new Gen3 Power 911 Station desk mount:
 - The Vendor shall mount the new Gen3 Power 911 Station desk mounting kit at each workstation at North PSAP. The desk mounting kit will be installed for all 24 positions including the two Duty Officer positions.
2. Remove the existing Power 911 Stations, install, set up, and configure the new Gen3 Power 911 Stations and re-terminate the cables to the new Gen3 Power 911 Stations.
3. Upon the installation of the new Gen3 Power 911 Station (A9C) at each position, the following steps must be followed by the Vendor Field Tech team:
 - a. In order to match the existing position number, we must delete the positions number from the PMG (first).
 - b. Run Sync (to make sure that the position number is now available again)

- c. Add the position number back in as a Gen3 A9C (configuration)
 - d. Run Sync again
4. Install UPS units (provided by County) at each position.

South PSAP:

1. Mounting the new Gen3 Power 911 Station desk mount:
 - The Vendor shall mount the new Gen3 Power 911 Station desk mounting kit at each workstation and in the training room at South PSAP. The desk mounting kit will be installed for all 29 positions.
 - The desk mounting kit will be required to be installed on the wall for the following positions below at the South PSAP:
 - Training room: T1, T2, T3, T9, T10, and T11
 - Call Center room: A total of sixteen (16) positions (Desk1 – 18 excluding Desk 1 and Desk 11).
2. Remove the existing Power 911 Stations, install, set up, and configure the new Gen3 Power 911 Stations and re-terminate the cables to the new Gen3 Power 911 Stations.
3. Upon the installation of the new Gen3 Power Station (A9C) at each position, the following steps must be followed by the Vendor Field Tech team:
 - a. In order to match the existing position number, we must delete the positions number from the PMG (first)
 - b. Run Sync (to make sure that the position number is now available again)
 - c. Add the position number back in as a Gen3 A9C (configuration)
 - d. Run Sync again
4. Install UPS units (provided by County) at each position.

Central PSAP:

1. Mounting the new Gen3 Power 911 Station desk mount:
 - The Vendor shall mount the new Gen3 Power 911 Station desk mounting kit at each workstation at Central PSAP. The desk mounting kit will be installed for all 28 positions including the two Duty Officers positions.
2. Remove the existing Power 911 Stations, install, set up, and configure the new Gen3 Power 911 Stations and re-terminate the cables to the new Gen3 Power 911 Stations.
3. Upon the installation of the new Gen3 Power Stations (A9C) at each position, the following steps must be followed by the Vendor Field Tech team:
 - a. In order to match the existing position number, we must delete the positions number from the PMG (first)
 - b. Run Sync (to make sure that the position number is now available again)
 - c. Add the position number back in as a Gen3 A9C (configuration)
 - d. Run Sync again
4. Install UPS units (provided by County) at each position.

- All issues related to the Project shall be resolved onsite by the Vendor's technical resources.
- The Vendor shall ensure that during the implementation process, there will be no impact to any other position which maybe running on an old Power Station platform.
- After implementing the new Gen3 Power 911 Stations, all VIPER System 911 features, functions, call recording, and Power MIS reporting currently deployed for call processing shall be available and functional.

- The Vendor shall ensure that there is no impact to the PSAP operation at any time during the implementation process. All activities associated with this SOW shall be performed Monday through Thursday from 11:00 PM - 6:00 AM (EST).

B. Project Management

Four (4) weeks prior to commencing implementation, the Vendor shall assign a dedicated Project Manager who, for the duration of the Project, shall:

1. Complete site survey and review site locations to verify that the system environment is ready for installation.
2. Ensure the Scope of Work is completed (includes a Project Schedule of key milestones).
 - a. Project Kick-Off
 - b. Installation
 - c. Testing schedule
 - d. Go-Live schedule
3. Review system design prior to implementation with the County's Project Manager.
4. A comprehensive Project schedule will be provided and presented at the Project Kick-Off meeting.
5. Maintain issue log and ensure all issues are prioritized in a timely manner.
6. Perform comprehensive risk assessment and mitigation planning.
7. Perform overall Project coordination.
8. Ensure weekly Project status meetings are scheduled, led, documented, and documentation distributed.
9. Ensure customer configuration for staging is collected and communicated.
10. Maintain all Project related communications and documentation.

C. Vendor Responsibilities

The Vendor shall be responsible for the following details which include:

1. New Gen3 Power 911 Station (A9C) Delivery, Installation, and Configuration

The Vendor shall be responsible for delivering and configuring all new Gen3 Power 911 Stations (A9C) specified above which will allow the PSAP(s) call takers to answer all 911 Emergency and Non-Emergency calls (Voice and Text) for the Regional PSAP(s). The Vendor shall install, set up, and configure the new Gen3 Power 911 Stations and re-terminate the cables to the new Gen3 Power 911 Stations.

2. Mounting the Power 911 Station desk mount

The Vendor shall mount the new Gen3 Power 911 Station desk mounting kit at each workstation at Regional PSAP(s) per detail outlined above. The desk mounting kit will be installed for all positions including the Duty Officers and the Training room (at South PSAP) positions.

3. UPS Installation

The Vendor shall install the UPS units (provided by County) at each workstation at Regional PSAP(s) as outlined above.

4. Equipment Staging

The Vendor shall stage the new equipment on a date mutually agreed upon by County and Intrado after receipt of County's feedback on the approval of the Site Survey document, utilizing the County's approved information gathered during the Site Survey.

5. Testing

The Vendor shall perform testing of all new Gen3 Power 911 Stations upon implementation to ensure that it meets the County's requirements as outlined in the Project request (above) and provide support during County's testing process as outlined in this SOW.

5. Documentation

The Vendor shall provide a draft of the step-by-step Event Plan at least four (4) weeks prior to "Go-Live" for County's review and approval. At the County's request, Vendor will incorporate all of County's requested changes and implement the revised Event Plan upon County approval.

6. Testing

There are two (2) stages of testing for this Project prior to Final Acceptance Testing, which will include the following:

1. The System Integration Testing confirms that the new Gen3 Power 911 Stations have been installed and configured as requested by County. This testing is performed by the Vendor and approved by County in writing prior to the commencement of Preliminary Acceptance Testing.
2. The Preliminary Acceptance Testing which will allow County to verify all configuration requirements and interfaces. The Preliminary Acceptance Testing will commence immediately after installation and notification by Vendor that the system is ready.

7. Process Change Request

In the event that it is necessary to add, remove or modify this SOW, an amendment to this Work Authorization will be required.

8. Vendor Security and Access

1. All Vendor personnel performing the implementation activities at the Regional PSAP(s) must be escorted by the Vendor's authorized support staff personnel or PSAP's designated personnel.
2. The Vendor shall cooperate with County and provide any and all information that County may request in order to determine appropriate security and network access restrictions and verify the Vendor's compliance with County security standards.
3. Security Access levels will be defined by the County during the configuration phase.

9. Managerial Approach & Communication

A. Managerial Approach

The Vendor shall ensure that the persons responsible for the performance of the services under this Work Authorization and, to the extent applicable, identified below (collectively "Key Personnel"), are appropriately trained and experienced and have adequate time and resources to perform in accordance with this SOW. To the extent the Vendor seeks or is required to make any change to the composition of the Key Personnel, the Vendor shall provide the County with thirty (30) days advance notice (or as much advance notice as is possible if thirty (30) days' notice is not possible) regarding

such changes and the management plan associated with such changes. County shall not be responsible for any additional costs associated with a change in Key Personnel.

Name	Title	Email
Alan Woods	Intrado – Account Manager	AWoods@Intrado.com
Rafael Diego	Intrado – Local Support	Rdiego@Intrado.com
Natasha Kelley	Intrado – Project Manager	nkelly@intrado.com
*TBD	Intrado – Technical Resource	*TBD

*Vendor shall provide the name, email, and phone number of the Technical Resource prior to Project Kick-Off.

B. Communications Matrix

Event	Objective	Medium/ Frequency	Resources Assigned	Owner	Deliverable
Project Team Meetings	Review status of the Project with the team	Conference Call	Project Team	County's Project Manager	Agenda; Meeting Minutes; Project Schedule
Technical Review Meetings	Discuss and develop technical solutions for the Project	Conference call, frequency and format determined jointly by County and Vendor	Project Technical Staff	Vendor/County's Subject Matter Expert (SME)	Agenda; Meeting Minutes
Project Status Reports	Report the status of the Project including activities, progress, costs, and issues	Weekly emails as deemed necessary by County	Project Team, End-Users	County's Project Manager	Project Status Report; Project schedule
Configuration, Cutover, and Post Cutover support	Configuration, Cutover and Post Cutover will be done by onsite Technical resources scheduled and developed by the Vendor	Daily status briefings until post support is complete	Project Manager and Technical Subject Matter Experts (SME)	County and the Vendor	All phases of the project are complete.

10. Deliverable Services

The Vendor shall provide the following services:

1. The Vendor shall deliver eighty-one (81) new Gen3 Power 911 Stations (A9C) that will be set up, configured, and installed with all required software and licensing at Regional PSAP(s).

2. The Vendor shall mount the new Gen3 Power 911 Station desk mounting kit at each workstation at Regional PSAP(s) per detail outlined above. The desk mounting kit will be installed for all positions including the Duty Officers and the training room at South PSAP.
3. The Vendor shall install the UPS units (provided by County) at each position specified above at Regional PSAP(s).
4. The Vendor shall provide professional services to resolve any outstanding issues during the implementation of the new Gen3 Power 911 Stations.
5. The Vendor staff shall ensure that all activities associated with this Project are completed without disrupting the PSAP(s) daily operations.
6. The Vendor shall provide support and services for County's Preliminary Acceptance Testing and Go-Live.

11. Timeline

Task/Activity	Estimated Timeframe
Project Kick-Off	2Q, 2021
Equipment Delivery	2Q, 2021
Install, set up, and Configuration of the new Gen3 Power 911 Station (A9C), install desk mounting kit, and UPS units for Regional PSAP(s)	3Q, 2021
System Integration Testing	3Q, 2021
Preliminary Acceptance Testing	3Q, 2021
Go-Live (Implementation)	3Q, 2021
Final Acceptance	4Q, 2021

12. Financial

A. Project Cost (for informational purposes only; invoicing pursuant to Section B)

Item	Total Cost
Software	\$22,338.00
Hardware	\$391,633.75
Staging	\$20,000.00
Professional Services (Installation & Project Management)	\$132,864.76
Total Not to Exceed Cost	\$566,836.51

B. Payment Milestones

The invoice amounts indicated below will be invoiced by Vendor only upon County's written notice of satisfactory completion of the applicable Milestone.

Milestone	Percentage	Invoice Amount
Hardware Delivery	20%	\$113,367.30
Go-Live	50%	\$283,418.26

Milestone	Percentage	Invoice Amount
Final Acceptance	30%	\$170,050.95
Total	100%	\$566,836.51

13. Preliminary Acceptance Testing Plan

The following Preliminary Acceptance test cases shall be successfully executed for the Project to ensure that the Project implementation has fully met the County's Project requirement expectation.

Test #	Test Case	County Verifiable Test Criteria
PAT001	Verify screen resolution and GUI display options are correct. GUI should be shown at full screen	Successfully verified that screen resolution and GUI display options are correct.
PAT002	Verify that the queue buttons, ringing, lamping, and voice path for all lines (intercom also)	Successfully verified that the queue buttons, ringing, lamping and voice path for all lines.
PAT003	Verify that all required list modules are configured (i.e., Active Calls, History Calls, Released Calls, etc.....)	Successfully verified that all required list modules are configured.
PAT004	Verify the system acknowledges abandoned calls on abandoned call list	Successfully verified that the system acknowledges abandoned calls on abandoned call list.
PAT005	Verify that all feature buttons and function keys are configured correctly in the system	Successfully verified that all feature buttons and function keys are configured correctly in the system.
PAT006	Verify caller ID for inbound admin call	Successfully verified that the caller ID for inbound admin call appears in the caller ID.
PAT007	Soft Keys Appearance and Functionality	Successfully verified that all Soft Keys appear, and functions are displayed correctly in the Power 911 screen.
PAT008	Place outgoing call using automatic lines select	Successfully made an outgoing call using automatic lines select.
PAT019	Place outgoing call using a specific line button	Successfully made an outgoing call using a specific line button.
PAT010	Redialing the last 911 call handled using the redial button.	Successfully redialed the last 911 call handled using the redial button.
PAT011	Redialing a previous call from release calls	Successfully redialed a previous call from release calls.
PAT012	Establish conference manually with another 911 console	Successfully established conference manually with another 911 console.
PAT013	Establish conference for outgoing call	Successfully established a conference for outgoing call.
PAT014	Establish conference for inbound call	Successfully established a conference for inbound call.

Test #	Test Case	County Verifiable Test Criteria
PAT015	Retrieve a call from hold using the Line Panel	Successfully retrieved a call from hold using the Line Panel.
PAT016	Mute, Hold functions	Successfully verified that the Mute and Hold features are functioning correctly in the system.
PAT017	ALI rebid successful	Successfully verified that the ALI rebid is refreshed each time the 'RTX' button is pressed in the Power 911 screen (while on an active call).
PAT018	TTY Call	Successfully verified that the TTY call is working as designed in the system.
Voice Recording System (VRS)		
PAT019	Verify recording and playback of all recording channels at each Regional PSAP.	Successfully verified that all calls were recorded in the VRS loggers for all Regional PSAP(s) with good audio quality (no echo & background noise).
PAT020	Verify ANI/ALI from a 911 call recording	Successfully verified that ANI/ALI were stored in all 911 call recording.
PAT021	Confirm audio is clear for all positions on VRS and verify that VRS recordings contain ANI / ALI information.	Successfully verified that the audio is clear for all positions on VRS and verify that VRS recordings contain ANI / ALI information.
System Failure Alarm		
PAT022	Test all alarms that have been requested by Broward County (Communications Technology Division) to the Vendor	Successfully verified that the system will generate alarm for system failure.
Power MIS Activity		
PAT023	Verify that all calls and text messages transcript are shown in the Power MIS	Successfully verified that user can generate reports based on call and Text message activity on each position.
ePrinter Activity		
PAT024	Verify call activity at eprinter position	Successfully verified that the call activity can be printed at the ePrinter position.
Text Messaging		
PAT025	Text to 911 Messaging	Successfully verified that each position can receive a Text to 911 messages.
PAT026	Verify that a text message will be distributed via an Automatic Call Distribution (ACD), including audible signal	Successfully verified that a text message will be distributed via an ACD, including audible signal.
PAT027	Verify that a text message can be transferred/conferenced from one call taker to another.	Successfully verified that a text message can be transferred/conferenced from one call taker to another.

Test #	Test Case	County Verifiable Test Criteria
PAT028	Verify that a text message can be transferred to a neighboring PSAP	Successfully verified that a text message can be transferred to a neighboring PSAP

14. Final Acceptance

The Monitor and Power Stations Upgrade must run for a period of thirty (30) days after the completion of the Preliminary Acceptance testing with no major or critical failures prior to County’s issuance of Final Acceptance. The Vendor shall invoice County for the services only in accordance with the Payment Milestones stated in Section 12.B and shall invoice County for Final Acceptance only upon County’s written notification of Final Acceptance.

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Exhibit B – Staging Checklist

Staging Checklist Rev 4.0 Copyright 2017 - All Rights Reserved

Sales Order Number 0
Site Name 0
Staging Technician Name 0
Workstation Call Taker Position WINDOWS O/S : QUANTITY

Steps	Descriptions	Completed (Staging)	N/A	To Do (In the Field)
1.1	Laptop Windows 32-bit O/S Installed			
1.2	Second NIC Card disabled			
1.3	NIC Card Speed set to 100 full duplex / Teaming Configured			
1.4	Windows General Settings Following the MOP of the Operating System			
1.5	Workstation Named according to Site Requirements	☐	☐	☐
1.6	Anti-Virus Scan & Site Data archived	☐	☐	☐
1.7	Join Domain			
1.8	Network Time Protocol (NTP) Installed	☐	☐	☐
1.9	Power911 Software & KBs installed	☐	☐	☐
1.10	MAPFLEX Installed			
1.11	PPSS Compatibility Installed	☐	☐	☐
1.12	Remotely Anywhere Installed	☐	☐	☐
1.13	ITRR Software installed	☐	☐	☐
1.14	Keypad Software installed	☐	☐	☐
1.15	Anti-virus Software Installed	☐	☐	☐
1.16	Laser Printer Installed	☐	☐	☐
1.17	Power 911 Telephony Tested	☐	☐	☐
1.18	Touch Screen Monitor Software installed / Screen Calibrated	☐	☐	☐
1.19	Call Control Interface Software (CCI) Installed	☐	☐	☐
1.20	Call Control Interface (CCI) Telephony Tested	☐	☐	☐
1.21	TXT-2 911 Configuration (SRHUA.ini & Power911.ini)	☐	☐	☐
1.22	Auto Adjust clock for daylight saving time is enabled in Windows	☐	☐	☐
1.23	Windows 7 KBs & Internet Explorer Version 11 installed	☐	☐	☐
1.24	PPM service Disabled on A9C	☐	☐	☐
Comment :				