



# Broward County

## Legislation Text

File #: 20-1693, Version: 1

### **Broward County Commission Regular Meeting**

**Director's Name:** Bob Melton

**Department:** County Auditor

### Information

#### Requested Action

MOTION TO ACKNOWLEDGE AND FILE Office of the County Auditor's Audit of Water and Wastewater Services Customer Account Adjustments - Report No. 20-16.

#### Why Action is Necessary

#### What Action Accomplishes

#### Is this Action Goal Related

No

#### Previous Action Taken

#### Summary Explanation/Background

The Office of the County Auditor conducted an audit of Water and Wastewater Services customer account adjustments. Our audit objectives were to determine:

1. Whether customer account adjustments are appropriate.
2. Adequacy and reasonableness of adjustment policies and procedures.
3. Whether any Opportunities for Improvement exist.

We conclude that customer account adjustments are appropriate. We conclude that improvement is needed to policies and procedures. Opportunities for Improvement are included in this report.

We appreciate the cooperation and assistance provided by the Water and Wastewater Services Division throughout our review process.

#### Source of Additional Information

### Fiscal Impact

#### Fiscal Impact/Cost Summary

No fiscal impact.