Broward County



Legislation Details (With Text)

File #: 20-1693 **Version:** 1

Status: Agenda Ready

In control: County Auditor

On agenda: 10/6/2020 Final action: 10/6/2020

Title: MOTION TO ACKNOWLEDGE AND FILE Office of the County Auditor's Audit of Water and

Wastewater Services Customer Account Adjustments - Report No. 20-16.

Sponsors:

Indexes:

Code sections:

Attachments: 1. Exhibit 1 - Audit of Water and Wastewater Services Customer Account Adjustments - Report No.

20-16

Date Ver. Action By Action Result

Broward County Commission Regular Meeting

<u>Director's Name:</u> Bob Melton <u>Department:</u> County Auditor

Information

Requested Action

MOTION TO ACKNOWLEDGE AND FILE Office of the County Auditor's Audit of Water and Wastewater Services Customer Account Adjustments - Report No. 20-16.

Why Action is Necessary

What Action Accomplishes

Is this Action Goal Related

No

Previous Action Taken

Summary Explanation/Background

The Office of the County Auditor conducted an audit of Water and Wastewater Services customer account adjustments. Our audit objectives were to determine:

- 1. Whether customer account adjustments are appropriate.
- 2. Adequacy and reasonableness of adjustment policies and procedures.
- 3. Whether any Opportunities for Improvement exist.

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We conclude that customer account adjustments are appropriate. We conclude that improvement is needed to policies and procedures. Opportunities for Improvement are included in this report.

We appreciate the cooperation and assistance provided by the Water and Wastewater Services Division throughout our review process.

Source of Additional Information

Fiscal Impact

Fiscal Impact/Cost Summary

No fiscal impact.