

DATE: 9/19/24

TO: Robert Gleason, Director of Purchasing

THRU: Brett Bayag, Assistant Director, Office of Regional Communications and Technology

FROM: Andrew Christian, Information Systems Supervisor, Office of Regional Communications and Technology

PROJECT TITLE: NicheRMS365 - Law Records Management Software Purchase

REQUISITION NO.: OCT0001877

SOLE SOURCE/SOLE BRAND REQUEST

I. REQUEST: Provide a description of the features of the product/service or Scope of Work.

The current Law Records Management System (LRMS) is antiquated and doesn't allow for the customization needed in the dynamic field of law enforcement. A newer, next generation, web-based system will allow access to critical data in real time, capable of increased scalability, and enable our Broward County law enforcement agencies to implement a more efficient workflow. The features available in the newer systems will positively impact officer safety, as well as improve service delivery to the public.

The NicheRMS365 Law Records Management Solution will provide a centralized repository from all data sources with easy access from any device in real time. The next generation, web-based LRMS will provide real time access to several new features (modules), have the ability to scale with the changing demands of law enforcement and ultimately enable our officers to have a greater focus on deterring crime through proactive policing. Regional delivery of this solution is necessary for interoperability, affording law enforcement response units the ability to access critical information across jurisdictional boundaries. Additionally, the new NicheRMS365 will be designed to meet the latest and future CJIS standards and NIBRS reporting requirements.

Lastly, their hybrid cloud (web-based)/on-premises solution provides built-in redundancy and scalability against natural disasters (hurricanes, floods, etc.).

II. JUSTIFICATION: Please check all boxes that describe your reason(s) for determining that only one source or brand is reasonably available.

Only Sole Source/Uniqueness

- Proprietary Item this vendor/ source has the only rights to provide this service or commodity. A letter from the manufacturer or authorizing entity is included in this request.
- Technology Improvements updates or upgrades to an existing system, software, software as a service (SaaS), hardware purchases.

Engineering Direction - engineering drawing or specification identifies product; "no substitutes or equivalents will be acceptable."

Only qualified supplier - reliability and maintainability of the product or service would be degraded unless specified supplier is used; may void warranty. This request includes a copy of the current warranty information.

Other – the County requires this sole source, sole brand purchase for the following reasons:

NicheRMS365 is the only company capable of offering the NicheRMS365 software, product licenses (keys), and maintenance/support.

As mutual NicheRMS365 customers, Broward County and Miami-Dade County would be able to seamlessly share jurisdictional data providing a unique opportunity for multi-jurisdictional law enforcement data sharing and collaboration. This provides law enforcement and public safety features that no other software can offer.

Additionally, Broward County Chiefs of Police Association (BCCPA)has unanimously voted on NicheRMS365 as the premier and standard Law Records Management application to use in Broward County

Business Case (One/Most Reasonable Source or One/Most Reasonable Brand)

- Operational Compatibility replacement parts from alternate suppliers are not interchangeable with original part and causes equipment incompatibility. Previous findings and/or documentation is included with this request.
- Ease of Maintenance maintenance or retooling prohibits competition. Section III, Comparative Market Research includes estimated costs associated with changing current source and/or brand.

Follow-On - potential for continued development or enhancement with same supplier and eliminates costs incurred by using different supplier. Section III, Comparative Market Research includes estimated costs for replacing current or existing system.

Complies with existing community and safety standards, and/or laws, rules, and regulations.

Exempted from the Procurement Code – per Section 21.5 of Broward County Administrative Code.

Other/or additional information – using this sole source, sole brand purchase benefits the County for the following reasons:

A replacement or alternative to Niche RMS could be extremely costly (financially and operationally) as it is a system used by many Law Enforcement agencies worldwide. NicheRMS365 has the ability to easily interface with Broward County's Computer Aided Dispatch (CAD) System (Motorola) per recent NicheRMS365 software demonstrations. Current users have expressed that the intuitive and feature-rich software platform provides ease of use for daily operations and training. Additionally, Broward County Chiefs of Police Association (BCCPA) has unanimously voted on NicheRMS365 as the premier and standard Law Records Management application to use in Broward County. Their letter of support is enclosed.

III. COMPARATIVE MARKET RESEARCH: Provide a detailed source or market analysis for justification of sole source/brand or most reasonable source (attach extra sheets as needed).

Estimated project value: \$ 8,200,00	00.00 Contract length (if applicable): 5 years
Expenses to date: \$0	
	ly provided to the County?Yes No
If yes, when and by whom?	CentralSquare
How was item/service procure	ed? Previously procured while
What is the current contract (I	MA) or purchase order number? A1149202A1
If this is a sole brand, is there an "a	authorized" dealers list?YesYo

Cost/Benefit Analysis: What would the cost be to utilize an alternate vendor or source? This explanation should include the savings and/or additional costs to the County by not using the preferred vendor or source. Attach additional sheets if needed.

N/A - This system is recommended by the Broward County Chiefs of Police Association (BCCPA) and ORCAT to replace the current and obsolete CentralSquare Law Records Management System in Broward County. This system will ultimately result in a significant cost savings to the municipalities using the current Regional LRMS system while delivering superior features and benefits to their operations. Attached is a spreadsheet demonstrating the annual maintenance and support cost savings for the municipal agencies.

CERTIFICATION: I have thoroughly researched the sole source or sole brand justification and fully understand the implications of Section 838.22 of the Florida Statutes:

- (2) "It is unlawful for a public servant, with corrupt intent to obtain a benefit for any person or to cause unlawful harm to another, to circumvent a competitive bidding process required by law or rule by using a sole source contract for commodities or services."
- (5) "Any person who violates this section commits a felony of the second degree, punishable as provided in s. 775.082, s. 775.083, or s. 775.084"

Andrew Christian Digitally signed by Andrew Christian Date: 2024.03.19 12:02:03 -04'00' **Andrew Christian** 9/19/24 REQUESTOR/EVALUATOR REQUESTOR/EVALUATOR (SIGN) (PRINT)

DATE

Brett Bayag for Tracy Jackson

Digitally signed by Brett Bayag for Tracy Jackson Date: 2024.10.02 13:40:59 -04'00' BUB

10/2/24

DEPT./DIV. DIRECTOR OR DESIGNEE (PRINT)

DEPT./DIV. DIRECTOR OR **DESIGNEE (SIGN)**

DATE

The Purchasing Agent has reviewed the requer Procurement Code Section(s) 21.25 and 21.26	•	
Sole Source Sole Brand ■ Reasona Request Authorization to Negotiate Additional Information:	ble Source RFI atta	ached Rejected
Due to the character limitations in the above fil Review Information attachment for Purchasing		0 0
Purchasing Agent Signature: SULI-WOLF	ROVAL AUTHORITY GESTED ACTION (IF DI	
Signature: Constance Mangan, Asst. Director, on behalf of Date: 2024.11.06 12:05:08-05:00		Date:

Purchasing Agent Review Information

Law Records Management Software

The Office of Regional Communications and Technology is seeking One Reasonable Source designation to Niche Technology Inc. for Law Records Management Software to provide a centralized repository from all data sources with easy access from any device in real time affording law enforcement response units the ability to access critical information across jurisdictional boundaries.

A Request for Information/Notice of Intent to Designate Reasonable Source (RFI) No. GEN2129258F1, Law Records Management Software was issued from October 16-24, 2024, to determine if the specified commodity or service is available from multiple providers, or if an alternate commodity or service is available that would meet the County's needs; no responses were received.

Per the Procurement Code, Section 21.25(b), the Purchasing Agent affirms this request is the subject of an RFI, and the required due diligence has been completed.

This One Reasonable Source request is being recommended for approval in the estimated value of \$8,200,000 for a potential five-year term with five additional one-year renewals. Agenda items will be presented to the Board for 1) approval of the One Reasonable Source designation to Niche Technology Inc. and 2) approval of the resultant agreement.

GEN2129258F1 - Request for Information - Law Records Management Software



BPRO Electronic Procurement System Back to list

Project: Request for Information - Law Records Management Software	Octob	er 202	24			prev	next
Ref. #: GEN2129258F1	Sun 29	Mon 30	Tue 1	Wed 2	Thu 3	Fri 4	Sat
Department: FASD - Purchasing							
Type: RFI	6	7	8	9	10	11	12
Status: CLOSED	13	14	15	16 4:30 p	17 OPEN	18	19
Open Date: Oct 16th 2024, 4:30 PM EDT	20 OPEN	21	22	23	24	25	26
Questions Due Date: Oct 22nd 2024, 5:00 PM EDT	27	28	29	30	31	1	2
Contact Information: Ecaterina Suli-Wolf, Latoya Clark-Forbes, esuli@broward.org, lclark	forbes@broward.org						
Close Date: Oct 24th 2024, 2:00 PM EDT							
Days Left: Submissions are now closed							
Contract Duration: Not Applicable (RFQ/RFI)							
Contract Renewal: Not Applicable (RFQ/RFI)							
Bid Validity: Not Applicable; RFI							
Bid Bond Required: No; Not Applicable							
Bid Bond Required: No; Not Applicable Proposal Bond Required: No; Not Applicable							
Proposal Bond Required: No; Not Applicable							
Proposal Bond Required: No; Not Applicable Total Amount of Pass-Thru Allowance (Initial Term or Fixed): 0							
Proposal Bond Required: No; Not Applicable Total Amount of Pass-Thru Allowance (Initial Term or Fixed): 0 Goal Assigned Percentage (0 if No Goal): 0							

multiple providers, or if an alternate commodity or service is available that would meet the County's needs. This is not a request for pricing or a purchase commitment.

The following commodity or service is thought to be available from only a sole source (or reasonable source) and is the only commodity/services that meets the County's needs:

The Broward County Office of Regional Communications (ORCAT) is seeking a Law Records Management Software to provide a centralized repository from all data sources with easy access from any device in real time affording law enforcement response units the ability to access critical information across jurisdictional boundaries. The Law Records Management Software should include, but is not limited to the following:

Search

• Provides hybrid cloud (web-based)/on-premises solution that has a built-in redundancy and scalability against natural disasters (hurricanes, floods, etc.); • Ability to interface with Broward County's Computer Aided Dispatch System (Motorola); • Provides incident field reporting, case management, data analytics, property and evidence tracking, court case preparation, and statistical reporting, etc.; • Provides full-featured police records management system suitable for large agencies, multi-agency systems and data sharing in a single platform; • Meets the latest and future Criminal Justice Information Services standards and National Incident-Based Reporting System reporting requirements.

ORCAT is seeking Reasonable Source approval for a Law Records Management Software by Niche Technology Inc. (Niche). The Law Records Management Software offered by Niche, NicheRMS365, will 1) provide a centralized repository from all data sources with access from any device in real time; 2) possesses the ability to scale with the changing demands of law enforcement and ultimately enable officers to have a greater focus on deterring crime through proactive policing; 3) provides interoperability, affording law enforcement response units the ability to access critical information across jurisdictional boundaries; and 4) other key futures.

This RFI will remain posted until closing date and time.

Prospective Vendors are requested to provide information regarding their ability to provide the commodity or service described or written explanation or other documentation contesting the proposed RFI designation.

If you are capable of meeting or exceeding the County's requirements for the specified commodity or service, respond to this RFI through the electronic bidding system. Vendor should upload any supporting information in the electronic bidding system as part of its response to assist the County in determining if commodity or service is comparable, is available from multiple suppliers, and meets the County's needs. The Director of Purchasing shall have sole authority in deciding what is comparable.

The Director of Purchasing shall consider such submittals and notify all submitting vendors (thru the electronic bidding system) of the decision whether to designate as a Sole Source/Brand, which decision shall not be subject to objection, protest, or appeal.

Important Events:

Messages

atus	Event Name	Location	Description	Dates	М	andatory
PASSED	Open Date	Online Portal	Posting date for the Opportunity	Oct 16th 2024, 4:30 F	PM EDT	N/A
PASSED	Questions Due Date	Online Portal	Deadline to submit Questions	Oct 22nd 2024, 5:00 I	PM EDT	N/A
PASSED	Close Date	Online Portal	Deadline for Submissions	Oct 24th 2024, 2:00 P	PM EDT	N/A
P 2081210 P 2082060 P 2085750 P 2086639 MPATIBL	SOFTWARE, LAW ENF SOFTWARE, LEGAL R LE, LATEST RELEASE C	S, MISCELLANEOU ORCEMENT, MICR ESOURCES FOR S	US, MICROCOMPUTER, IBM CO OCOMPUTER AFETY REGULATIONS, MANAG			
	d Information: are the documents and in	nformation needed to	complete your submission:			
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endor's RF ocument ondors	I Response Takers Contractors		File Type: Any (.*) #Files	Multiple	Search	Actions

Public Notices (0)

Vendor Discussions (0)

Public Q&A (0)

There is currently nothing to display here.

Create a new Public Notice

Submissions and Prime/Subcontractor Interest

This project is not open for proposal submissions at this time.