## Broward County Human Services Department Outcomes Not Met for Fiscal Year 2022-2023

## **Housing Options, Solutions, and Supports Division**

## Fort Lauderdale Independence Training & Education Center, Inc. (FLITE)

- Program: Permanent Supportive Housing.
- Outcome Indicator Not Met: 80% of Clients obtain permanent housing by the end of the term of the Agreement or at program exit.
- Achieved: 63%
- Steps taken to improve future outcome attainment: The provider began
  providing this service under this contract in Quarter 2 of the fiscal year
  2022-2023. This indicator was heavily influenced by poor performance in
  Quarter 2. The provider was able to meet the outcomes in Quarters 3 and 4.
  County staff provided technical assistance, and the provider has implemented
  corrective actions to ensure the indicator is met going forward.