



Office of Medical Examiner and Trauma Services

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December 27, 2024

TO: Mayor and Board of County Commissioners

Thru: Monica Cepero, County Administrator

FROM: Rebecca MacDougall, M.D., Director

SUBJECT: Trauma Agency's recommendation regarding Angelet's Non-Emergency Wheelchair Transport LLC D/B/A Angelet Emergency Transport Class 3 COPCN application

On December 5, 2024, the Emergency Medical Services (EMS) Review Subcommittee of the EMS Council met to discuss the Class 3-Basic Life Support (BLS) transport Certificate of Public Convenience and Necessity (COPCN) application from Angelet's Non-Emergency Wheelchair Transport LLC D/B/A Angelet Emergency Transport brought forth by Environmental and Consumer Protection Division. Based upon an evaluation of the current system, the EMS Review Subcommittee recommended a motion to deny the Class 3 COPCN application.

In addition to the EMS Review Subcommittee's recommendation, Chapter 3 ½ states that at the public hearing, the Board must determine whether the COPCN of the residents of Broward County would be best served by granting or by denying such applications. In making its determination, the Board will also consider the recommendations of the County Administrator or designee and the County's local Trauma Agency.

The County's local Trauma Agency recommends a motion to deny the Class 3 COPCN application based on an evaluation of the current system and the applicant's ability to provide required emergency backup ambulance service during Broward County emergencies. This evaluation includes a survey sent out in May and June of 2020 that was received by over 150 recipients including acute care hospitals, skilled nursing facilities, assisted living facilities, home health providers, EMS providers, hospice providers, and other pertinent healthcare partners through the Broward County Healthcare Coalition. Twenty-six facilities responded. Transfer numbers and response times of our four existing providers from 2021-2023 were also evaluated. These documents will be provided with this correspondence. The evaluation also included a look at the current private provider's agreements with Broward County to provide emergency backup ambulance services. Throughout the term of the agreement, emergency backup ambulance services were provided when requested 100% of the time during every emergency activation Broward County has experienced.

On April 20, 2021, the Broward County Board of County Commissioners voted to change the language of Chapter 3 ½ to allow for BLS ambulances to have drivers that are not Emergency Medical Technician (EMT) certified to alleviate some of the staffing challenges resulting from a nationwide EMT and Paramedic shortage. Staffing shortages continue to be a challenge for Broward County's current providers. This concerns the Trauma Agency as adding additional providers will only add strain on the existing providers staffing challenges.

Broward County Private Ambulance Survey Results/Response Times

(Survey Results from 26
Broward County Healthcare
Facilities)

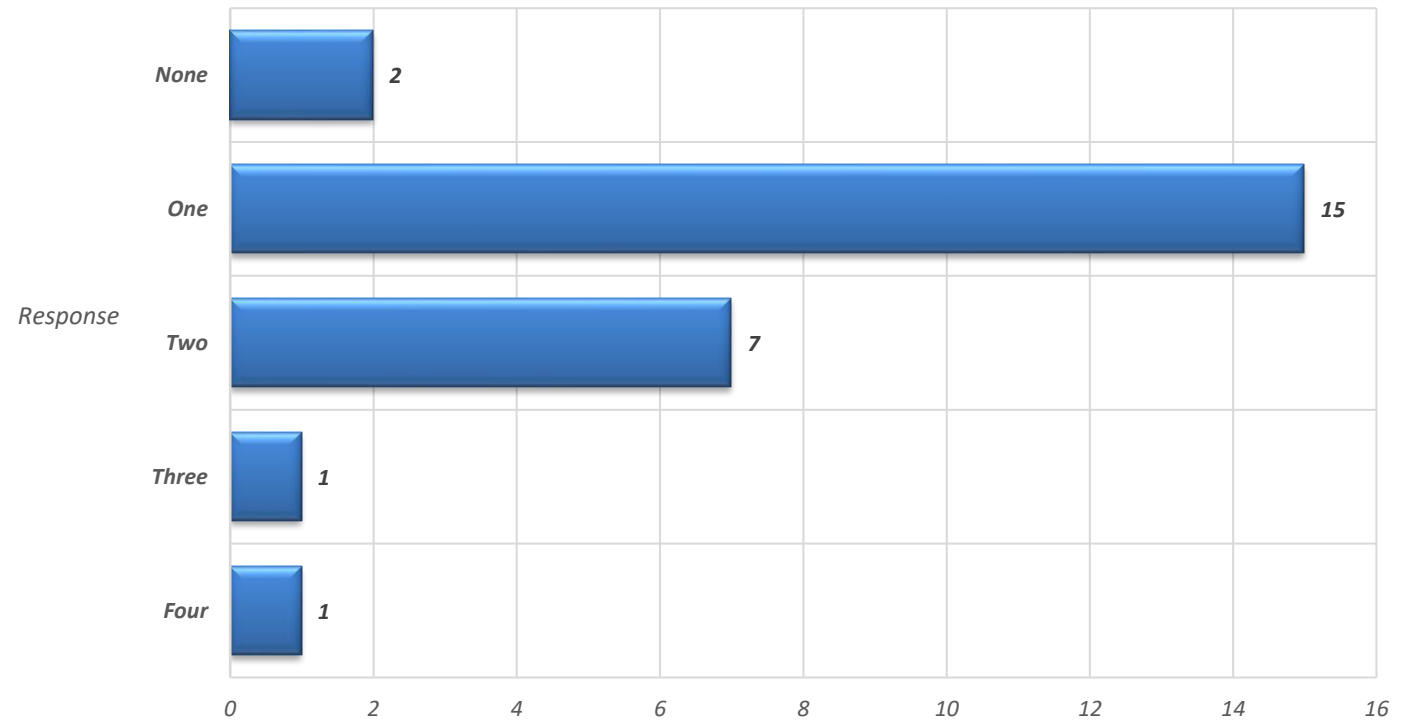
Private Ambulance Community Needs Survey Results

- *10 out of the 16 (63%) acute care facilities in Broward responded to the survey*
 - *Broward Health Medical Center*
 - *Broward Health Coral Springs*
 - *Broward Health Imperial Point*
 - *Broward Health North*
 - *Cleveland Clinic Hospital*
 - *Holy Cross Hospital*
 - *Memorial Hospital Miramar*
 - *Memorial Hospital Pembroke*
 - *Memorial Regional Hospital*
 - *Memorial Regional Hospital South*
- *16 other Broward County healthcare facilities also responded to the survey*

Private Ambulance Community Needs Survey Results

How many private ambulance providers does your organization currently contract with?

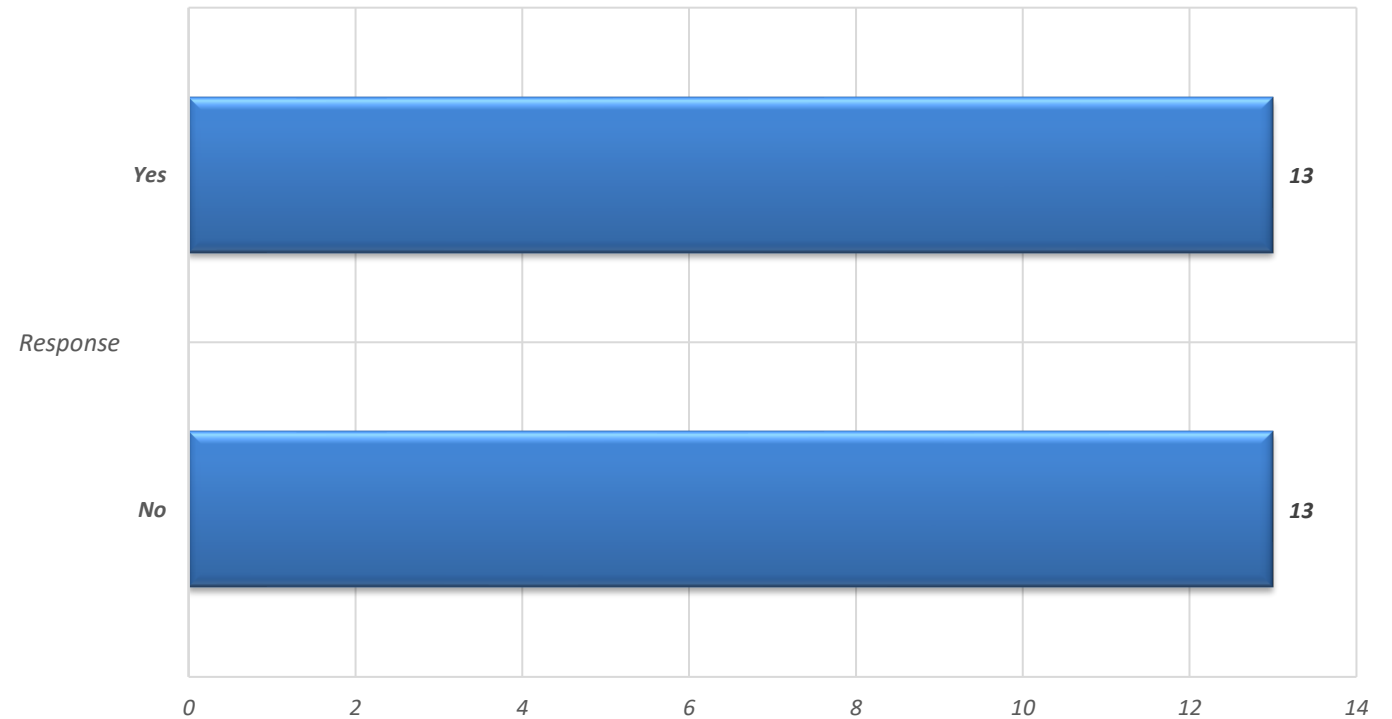
How many private ambulance providers does your organization currently contract with?



Private Ambulance Community Needs Survey Results

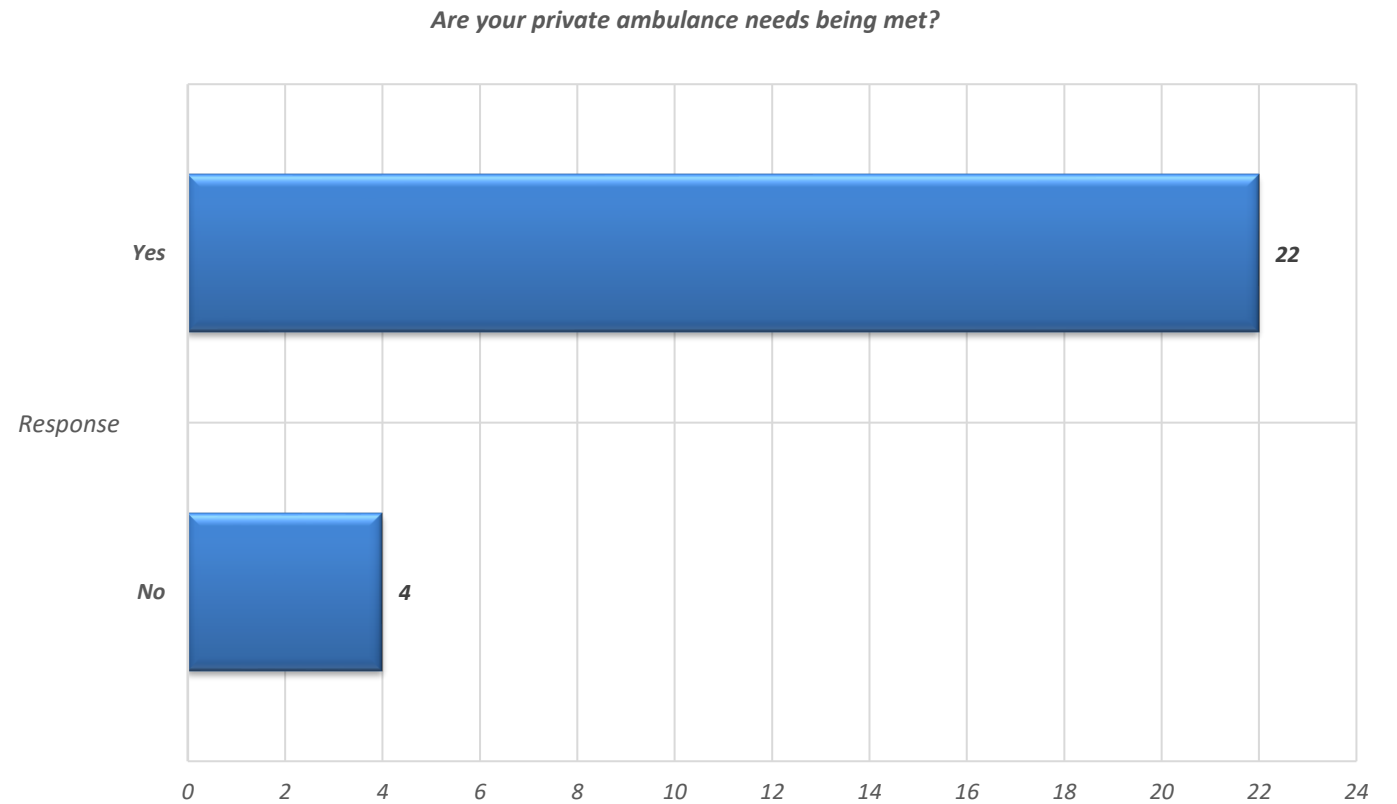
Does your organization ever request service from private ambulance providers that your facility does not contract with?

Does your organization ever request service from private ambulance providers that your facility does not contract with?



Private Ambulance Community Needs Survey Results

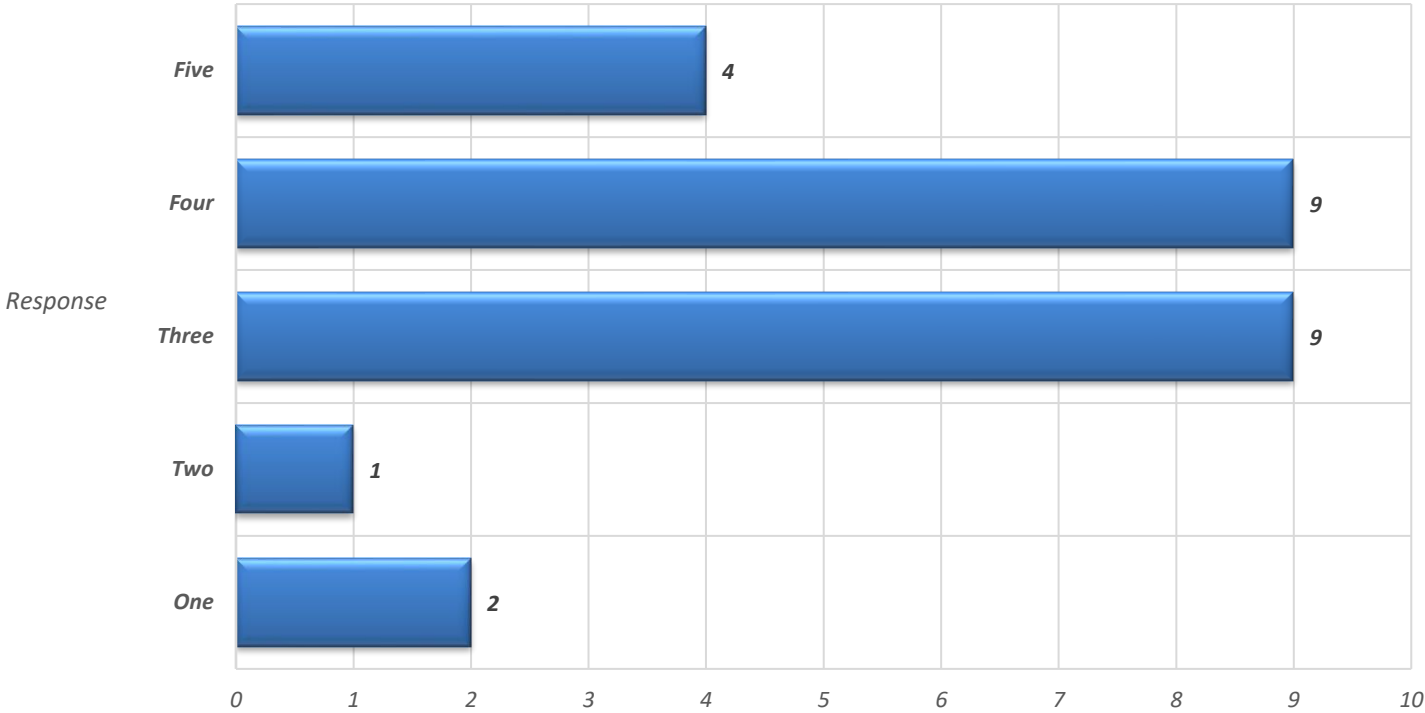
Are your private ambulance needs being met?



Private Ambulance Community Needs Survey Results

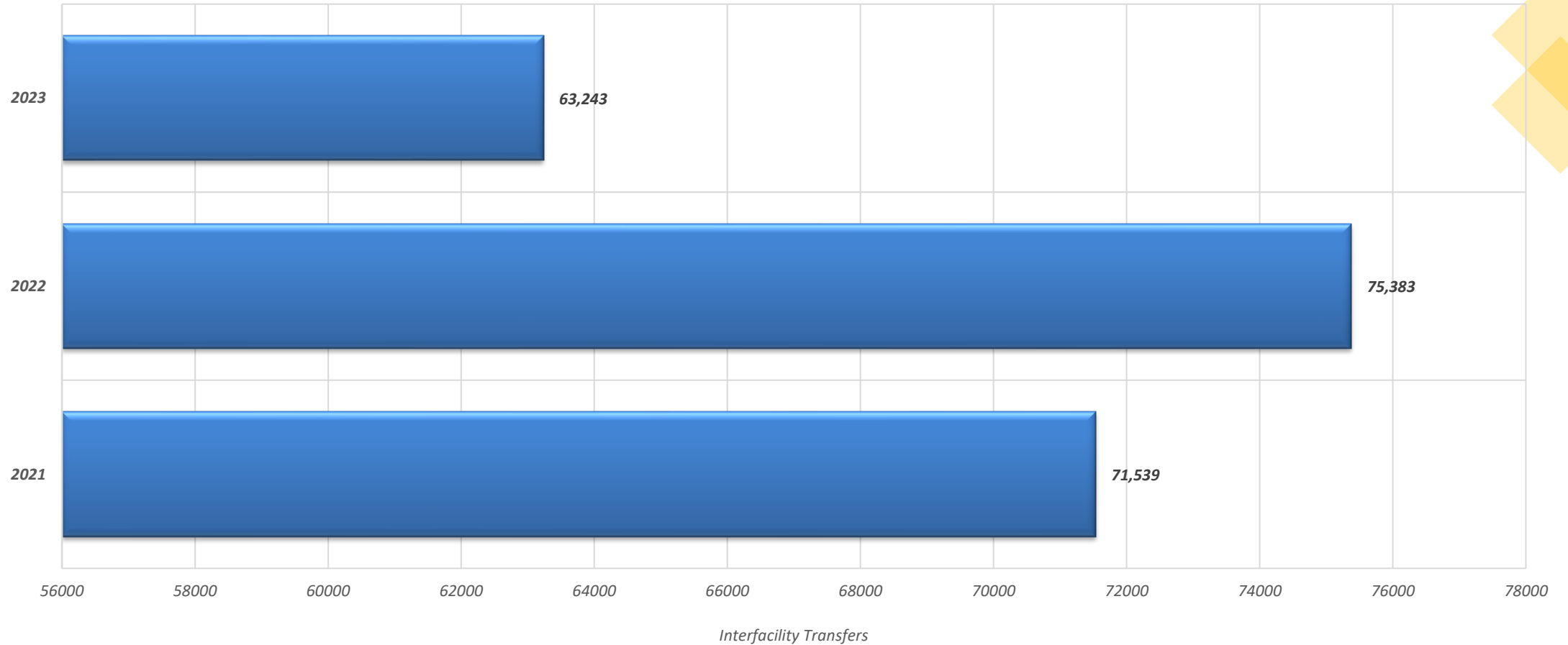
Overall, how would you rate your experience with the private ambulance providers that your organization does business with (From one to five, five being the best)?

Overall, how would you rate your experience with the private ambulance providers that your organization does business with (From one to five, five being the best)?

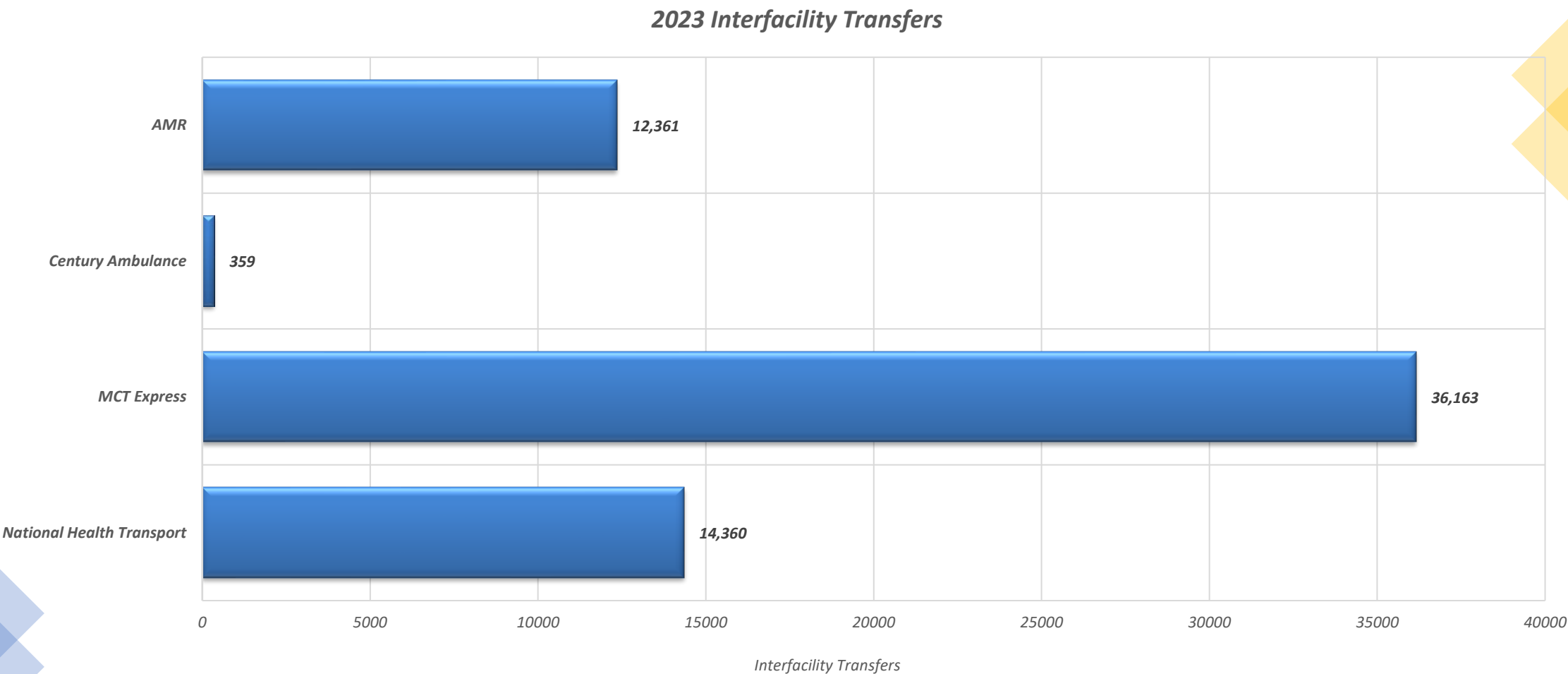


Total Private Ambulance Interfacility Transfers 2021-2023

Interfacility Transfers 2021-2023 (2022 contains AMR data from 2021)

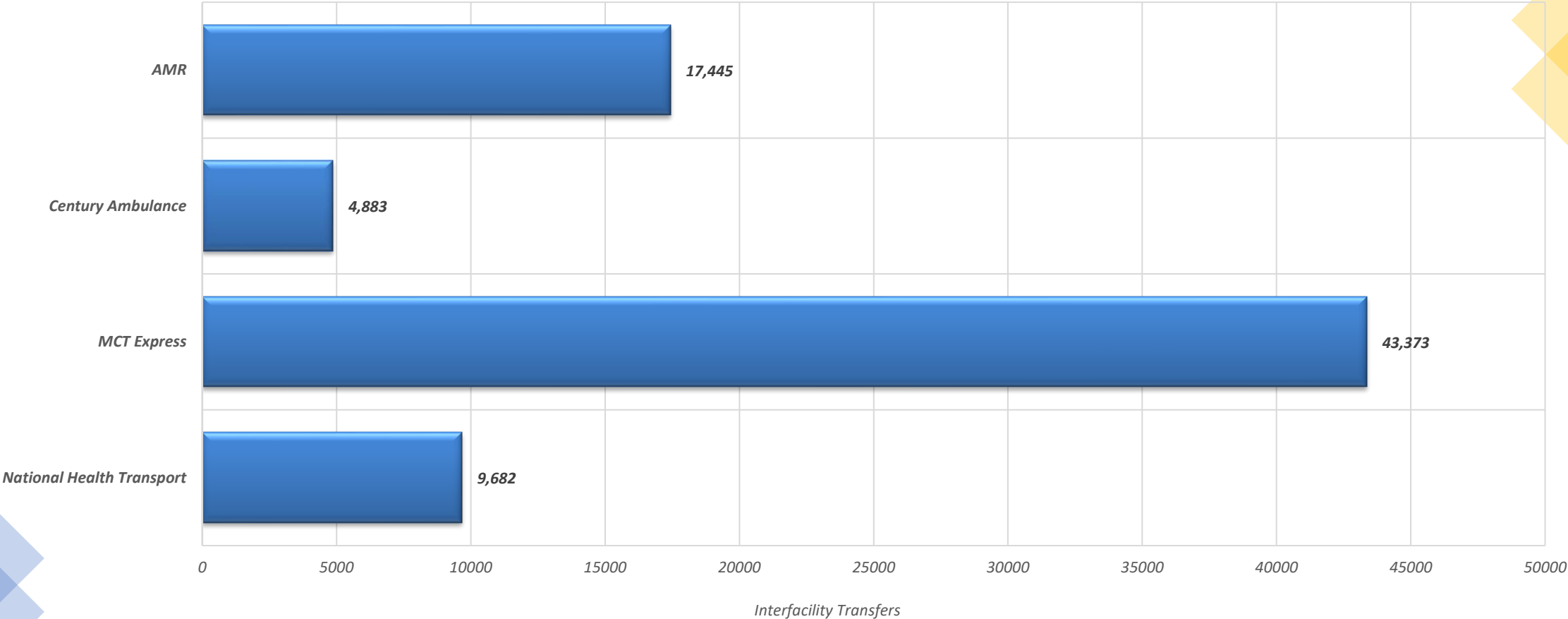


Private Ambulance Interfacility Transfers 2023

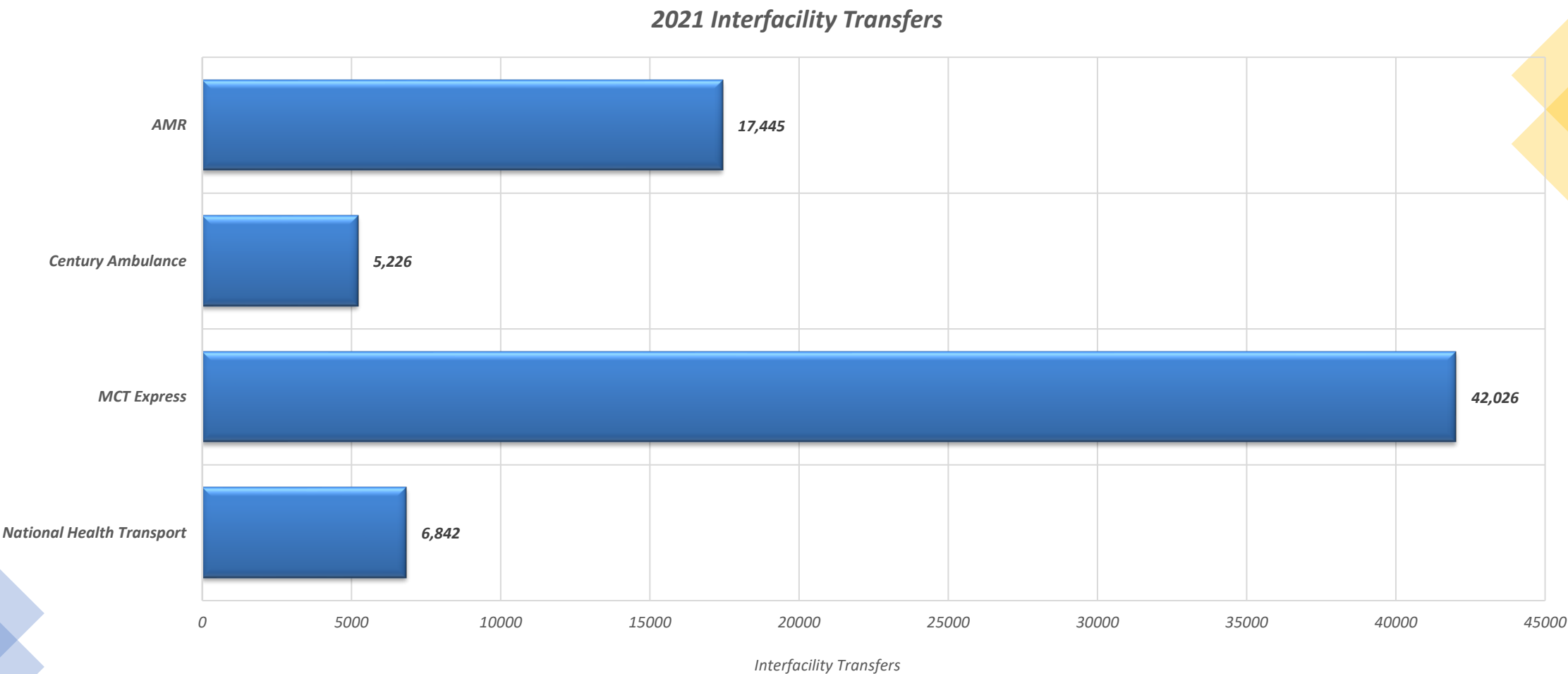


Private Ambulance Interfacility Transfers 2022

2022 Interfacility Transfers (AMR data is from 2021)

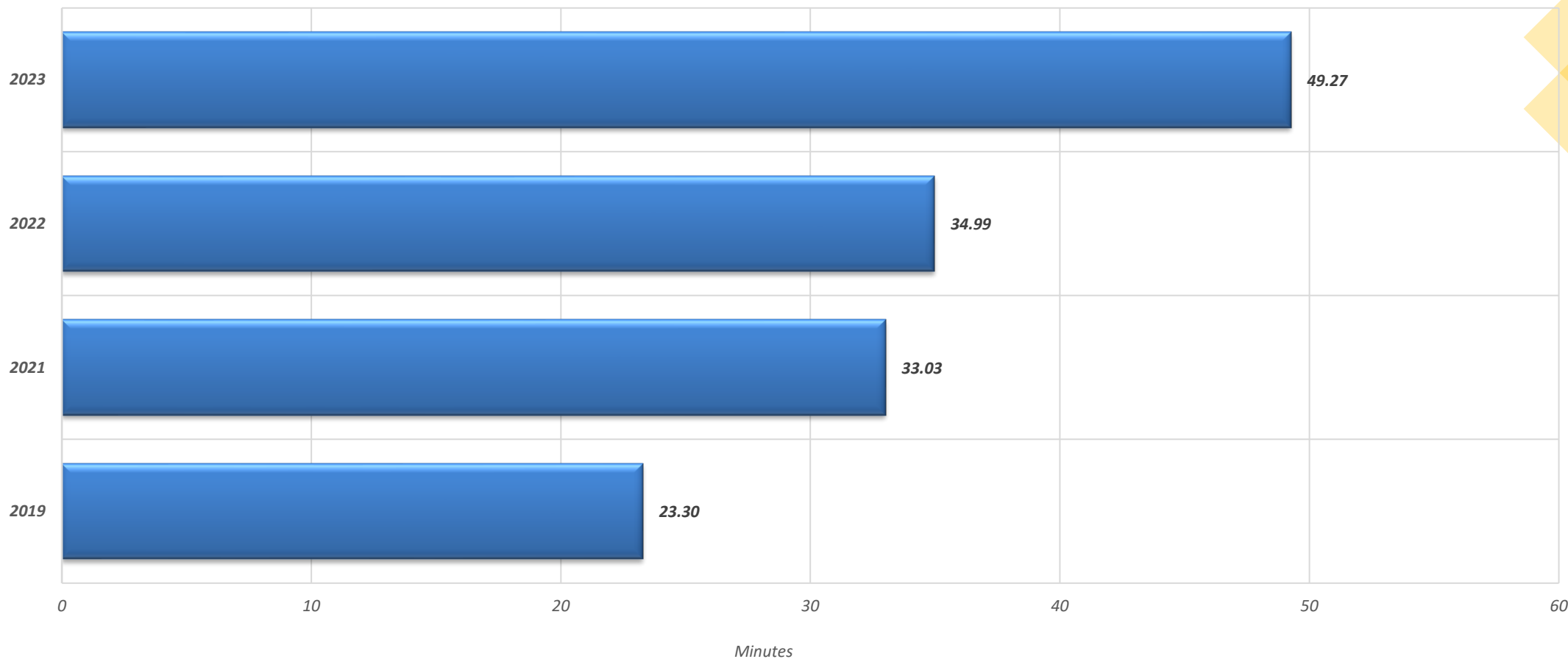


Private Ambulance Interfacility Transfers 2021

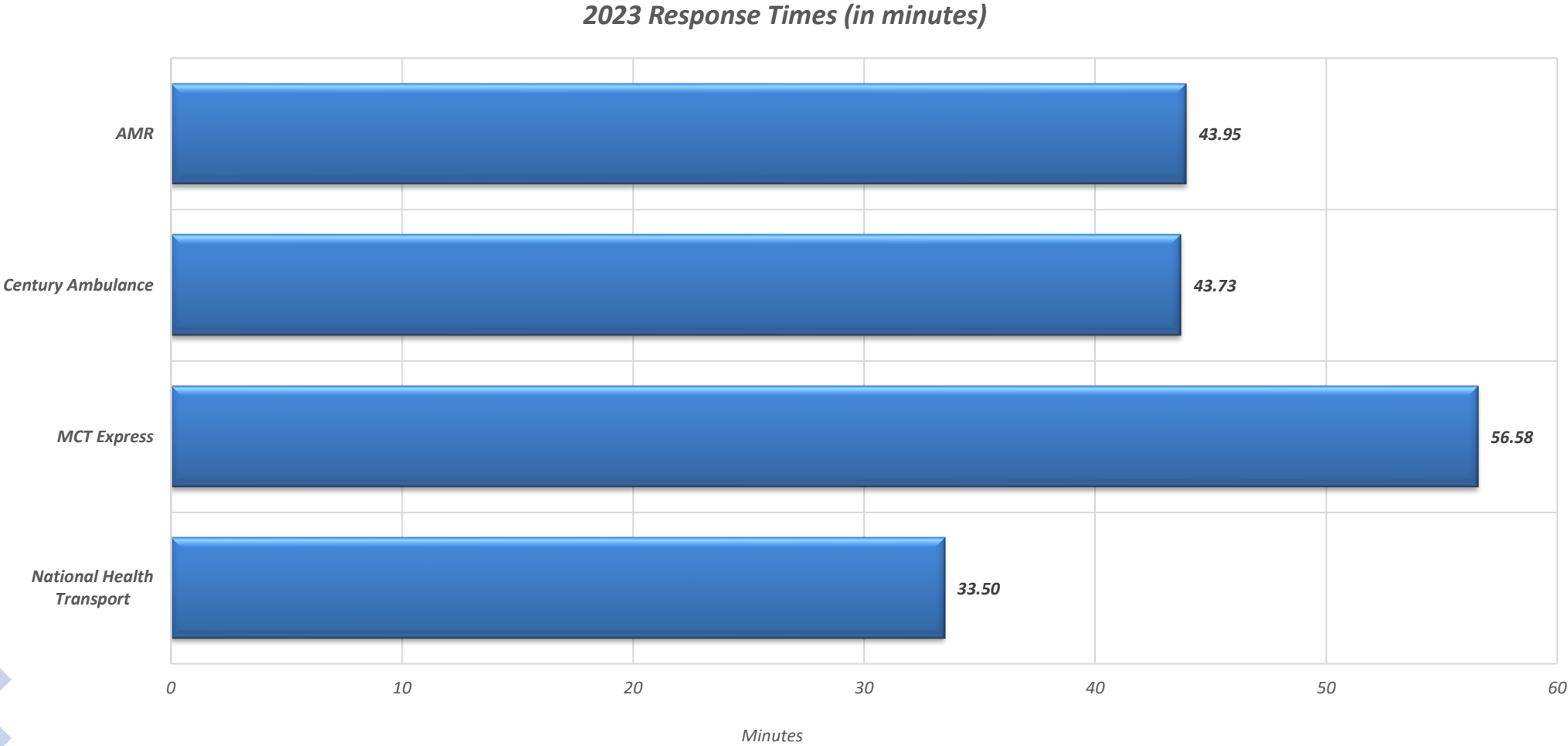


Private Ambulance Average Response Times 2021-2023

Interfacility Transfers 2021-2023

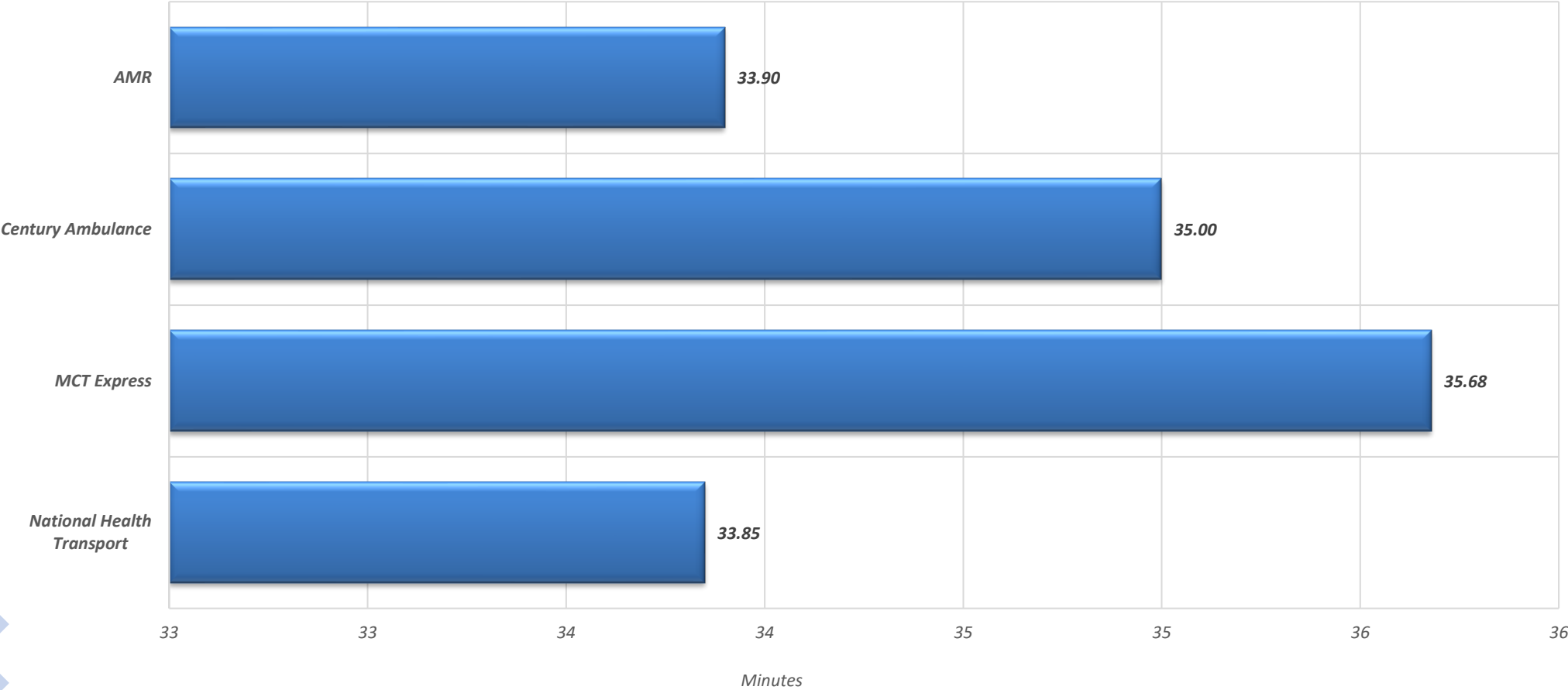


Private Ambulance Transfer Response Times 2023

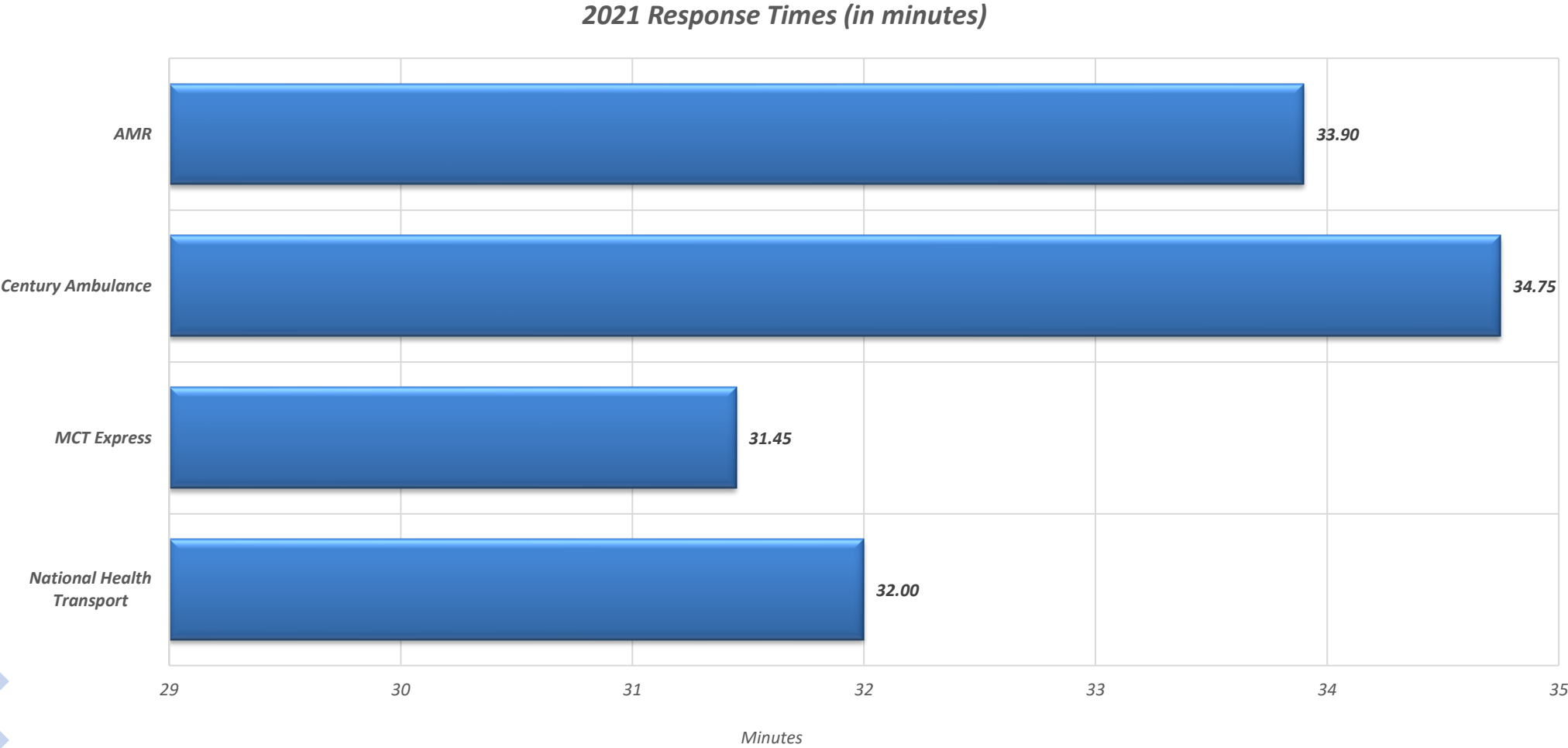


Private Ambulance Transfer Response Times 2022

2022 Response Times (in minutes – AMR data from 2021)



Private Ambulance Transfer Response Times 2021



Private Ambulance Providers By County

<i>County</i>	<i>Number of Providers</i>	<i>County Square Miles</i>	<i>Population</i>
<i>Palm Beach</i>	<i>2 (owned by same parent company)</i>	<i>2,383</i>	<i>1,496,770</i>
<i>Broward</i>	<i>4 (2 owned by same parent company as of 2024)</i>	<i>1,323</i>	<i>1,952,778</i>
<i>Miami-Dade</i>	<i>4 (2 owned by same parent company)</i>	<i>2,431</i>	<i>2,716,940</i>