

**Summary of Third Amendment to the Agreement between  
Broward County and United HealthCare, Inc., for Administrative Management  
Services for Self-Insured Group Health Insurance Coverage and Benefits and  
Pharmacy Benefits Management Services for Broward County Benefits-Eligible  
Individuals (RFP # TEC2122482P1)**

Contract Amendment for Calendar Years 2027, 2028 and 2029

**Amendment and Exhibit A - Definitions**

Amended definitions are as follows:

- Sections 1.3, 1.19, 1.35, 1.66, 1.126, 1.127, and 1.165: Additional Fee(s), Brand Drug(s), Consumer Driven Health Plan (CDHP), Generic Drug(s), Preventive Drug, Preventive Drug Therapy List, URAC (Utilization Review Accreditation Commission)

Added definitions are as follows:

- Sections 1.177 through 1.186: Applicable Law, Biosimilar Drug, Capitation, County Specific Provider, Limited Distribution Drugs, No Surprises Act, Overpayments, Pharmaceutical Manufacturer Administrative Fees, Pricing Source, Single-Source Generic Drugs

Added new sections to the Agreement as follows:

- Section 13.34 - Confidential Information; Generative Artificial Intelligence
- Section 13.35 - Polystyrene Food Service Articles

**Exhibit B – Relationship Between The Parties**

- No Changes

**Exhibit C – Scope Of Services**

- Section A, Plan Administrative Services
  - qq. Clinical Programs included:
    - removed wording “Healthy Pregnancy Program” and replaced with “Maternity Support Online”
    - removed wording “Nurseline Services” and replaced with “24/7 Virtual Visits”
    - added “Level 2 Type 2 Diabetes Specific Health Plan”
- Section A, Plan Administrative Services
  - rr. Well-Being Programs
    - Wellness Program and Wellness Resource Centers – from \$300k to \$350K allowance
    - updated titles of personnel provided by UHC and clarified their work time periods

- Section F, Financial Requirements, 3. Pharmacy Financial Benefit Guarantees due to County
  - removed names of the plan designs offered
- Section M, Pharmacy Specific Requirements
  - 1.b. revised frequency of formulary drug list updates
  - 2. revised to reflect percentage share methodology of pharmacy rebates
  - 3. added to reflect medical pharmacy rebates

#### **Exhibit D – Schedule Of Fees /Discounts**

- Updated all pricing tables
- 1.2 – removed specific names of plan designs
- 2.3.6. – section removed (not applicable)
- 2.3.10 – added wording “Specialty Unlisted” consistent with channel pricing guarantees
- 3. Additional Services table, updated to reflect Level 2 Type 2 Diabetes Specific Health Plan
- 3.1. – updated table Shared Savings Programs
- 3.2. – updated table Advance Analytics and Recovery Services

#### **Exhibit E – Shared Savings (Naviguard) Program And Subrogation, Payment Integrity And Recovery Services**

- 1. Shared Savings – updated and clarified Out of Network Program
- 2. Subrogation – updated and added “Recovery Services”

#### **Exhibit F Carrier - Specific Medical Discount Guarantee**

- Medical Network Discount Guarantee is no longer applicable; replaced with Medical Claims Trend Guarantee with description (UHC exhibit attached)

#### **Exhibit G - Claims Administration**

- No Changes

#### **Exhibit H - Performance Measures**

- In Financial Guarantees section, Medical Network Discount Report and related wording removed; Replaced with Medical Claims Trend Guarantee description

#### **Exhibit I - COBRA / Retiree Administrative Services**

- No Changes

#### **Exhibit J - Clinical Program Services**

- 1.8.1 – removed references to “Nurseline Services” and replaced with “24/7 Virtual Visits” and applicable description
- 1.8.2 – removed references to “Healthy Pregnancy Program” and replaced with “Maternity Support Online” and applicable description
- 1.8.11 - removed references to “Wellness Telephonic Health Coaching and Online Programs” and replaced with “Wellos App” and applicable description
- 1.8.21 – added “Level 2 Type 2 Diabetes Specific Health Plan” and applicable description
- 3.4 – added frequency of Wellness Report Reviews

### **Exhibit K - Networks**

- Added wording to include alternate / regional based networks
- Added wording on network adequacy and appropriateness
- Added wording on network programs and network access management
- Removed table on network identification (no longer needed)

### **Exhibit L - Persons Authorized to Receive Private Health Information**

- Updated with current responsible personnel

### **Exhibit M - Wellness Program**

- 1.1 – removed references to “Rally rewards” as no longer the program name
- 1.2 – updated wellness fund amount from \$300k to \$350k
- 1.4 – updated titles of personnel provided by UHC and clarified their work time periods
- Section 2, removed word “Rally” and related program descriptions from entire section; updated digital experience descriptions where applicable
- Deleted section 2.2. (Rally Age) and 2.3 (Missions) and 2.27 (Tools)
- Section 5, removed word “Webex”, and added words “virtual meeting”

### **Exhibit N - Retiree Drug Subsidy Requirements**

- Removed prescriptive cost amounts and replaced with more general descriptive wording of the limit
- Removed words “OptumInsight” and replaced with “OptumRx”

### **Exhibit O - Claims Processing for Arrestees**

- Removed as this program is no longer administered through the County’s health benefits plan

### **Exhibit P - Banking Arrangement**

- Updated with current responsible personnel

**Exhibit W - FLEX Formulary Prescriptive Drug List and Preventative Drug List**

- No Changes

**Exhibit X - FLEX Formulary Key Exclusions and Alternatives**

- No Changes

**Exhibit Y - Identification of the Plans / Summary Plan Descriptions**

- No Changes

Except as expressly modified by this Amendment all contract terms and conditions remain in full force and effect.