

Chi-Ada Corporation

4820 West Commercial Blvd, Tamarac Florida 33319 Phone: 954-777-5177 Fax: 954-777-5147 www.chiadacorporation.com

November 26th, 2024

The Director of Purchasing
Broward County Purchasing Division
115 South Andrews Avenue, Room 212
Fort Lauderdale, FL 33301

Subject: PROTEST:

Final Evaluation Committee (EC) Meeting, scores and Ranking.

For

RFP No. BLD2127663P1, Janitorial Services for BCAD Administrative Facilities

Dear Sir

The purpose of this Letter is to Protest the Scoring and ranking of Broward County Evaluation committee meeting held on November 25th, 2024. for RFP No. BLD2127663P1 Janitorial Services for BCAD Administrative Facilities.

Chi-Ada is aggrieved by the Evaluation Committee's Scoring and Ranking.

- 1. The matrix is wrongly applied by the Evaluation Committee Members the 25 points of reference was not verified properly.
- McKenzie Cleaning was rank No1,
 The question, remains, were the Evaluation Committees Members informed about Mckenzie Cleaning's Non Compliance Violation Issue by Broward County as a subcontractor to Chi-Ada's Contract at E.P Mill Center Contract No BLD2121632P1. Even though Broward County Reference are not considered in the points allocations.
 Chi-Ada: REQUESTED TO DROP McKenzie Cleaning Services as a CBE, due

to non-Performance to Contract No BLD2121632P1_2. How on earth will the company earn the highest Points overall?

3. McKenzie Cleaning is a CBE firm but they Claimed Financial Confidentiality during Broward County Purchasing determination of Responsible and Responsibility of vendors.

McKenzie Cleaning is a CBE, firm there is a 3 year Revenue Limitation to continue enjoying CBE Status. The financial record is supposed to be transparent; Chi-Ada demand it should be verified.

There is also Personal Asset, Limitation. Are these conditions waived for Mckenzie Cleaning by the Broward County Purchasing Department? Chi-Ada is requesting to See copies of IRS Filed, If the transparency accepted cannot be overturned.

4. Chi-Ada is protesting to object the Matrix of Point allocated to Mckenzie Cleaning, it is an illusion and improper.

Chi-Ada is also requesting to see copies of Tax Return filed to IRS by Mckenzie Cleaning Company.

Chi-Ada believe a Non Compliance Violation for non-performance was concealed to the Evaluation Committee members before the final scoring and Ranking, Chi-Ada states the information should have been a part of Final scoring and ranking: therefore since it was hiden at the time. Chi-Ada demands the disqualification of Mckenzie Cleaning and requests for re ranking Chi-Ada as No 1.

Chi-Ada Management is optimistic that your office will do the right investigation to our protest, we hope to hear from you before the expiration of three days recommendation to Award.

Sincerely Rank Okoro

President, Chi-Ada Corporation.

Cc: Tobechuku T. Nwahiri, Esq.

Attorney at Law



Chi-Ada Corporation

4820 West Commercial Blvd, Tamarac Florida 33319

Phone: 954-777-5177 Fax: 954-777-5147

www.chiadacorporation.com

December 5th ,2024
The Director of Purchasing
Broward County Purchasing Division
115 South Andrews Avenue, Room 212
Fort Lauderdale, FL 33301

Subject: Objection:

Final Evaluation Committee (EC) Meeting, Scores and Ranking.

For

RFP No. BLD2127663P1, Janitorial Services for BCAD Administrative Facilities

Dear Sir,

This Letter serves as an addition objection to the Scoring and Ranking by Broward County Evaluation committee meeting held on November 25th, 2024. for RFP No. BLD2127663P1 Janitorial Services for BCAD Administrative Facilities.

Chi-Ada raises objections to the scores award to Mckenzie Cleaning in these areas

.L. <u>Ability of Professional Personnel.</u> The President and CEO of Chi-Ada Corporation has 30 years of excellent professional records in Commercial Janitorial Services.

Chi-Ada Corp subcontracted 12.5% part of its Janitorial Project with Broward County to McKenzie Cleaning for the past two years.

The County has consistently called Chi-Ada to the Non-Compliance issues in the areas McKenzie Cleaning handles.

Chi-Ada severally requested remedial action from the County in writing and in tripartite meetings on these issues without success. However, the record remains an open book.

2. Past Performance.

McKenzie Cleaning has a pattern of running down Prime contractors that subcontracted work to it.

Similar to what Chi-Ada is facing now, Triangle Janitorial Services suffered the same faith during Janitorial Services for Various Large County Facilities in 2017

in which Mckenzie Cleaning was the subcontractor.

McKenzie Cleaning Director is boasting that she will take-down Chi-Ada as She has taken down Triangle Janitorial Services.

Therefore, the series of non-performance she is recording in the current subcontract is aimed at achieving her goal.

It is because of McKenzie Cleaning Broward County issued Notice of Noncompliance to

Chi-Ada at **E.P Mills** Center 1st floor, the area subcontracted to Mckenzie Cleaning. It might be the reasons the reduced Chi-Ada's scores and ranked McKenzie cleaning higher instead.

**See Non-Compliance issued by the County.

**See attached pictures taken by Broward County Building Manager at NJCC:

<u>3.</u> The integrity of McKenzie Cleaning and its Management. Broward County relies on contractors to provide full and frank information on the projects they are executing. McKenzie Cleaning has a record with the County. How convenient has it been to overlook this in this evaluation by the committee?

**Chi-Ada hereby attaches records of inappropriate/falsification of invoices and Time sheets against Chi-Ada and Broward County.

Pertinent to this assertion.

Did the Committee rely in its Scoring and Ranking on pictures presented by Mckenzie Cleaning during an oral presentation but omitted to address the questions outlined by the Purchasing Department?

In view of the foregoing, it is difficult for a neutral mind to understand the matrix the evaluation Committee adopted to elevate McKenzie Cleaning above every other Vendor.

Chi-Ada strongly holds that the Ranking should be re-evaluated.

Truly

Bart Okoro

President/CEO - Chi-Ada Corporation.

McKenzie's Cleaning Inc.
3600 S STATE RD 7 STE 38
MIRAMAR, FL 33023 US
(954) 893-5555
tmckenzie@mckenziescleaning.com
www.mckenziescleaning.com

INVOICE

BILL TO

Bart Okoro Chi-Ada Corp. 4820 West Commercial Blvd Tamarac, Florida 33319 SHIP TO Bart Okoro Chi-Ada Corp.

4820 West Commercial

Blvd

Tamarac, Florida 33319

INVOICE # 3943

DATE 07/03/2024 DUE DATE 07/18/2024

TERMS Net 15

SKU	ACTIVITY	QTY	RATE	AMOUNT
NOTABLE SECTION SECTIO	Monthly Janitorial Service for June 2024 as a Subcontractor for Chi-Ada Corp.			erentember (1965-1971) in 1979 (1966-1966) auc engels. Tako,
	Janitorial Services Agreement (RFP BLD2121632P1_2)			
	Day Porter Service			
	Services BARC Central	35	28.62	1,001.70
	Services	155.66	28.62	4,454.99
	Nancy J Cotterman (New Building)	152.31		4,359, 11
	Memorial Day closed	, ,		(/)

June 2024 Day Porter hours

BALANCE DUE

\$5,456.69 \$5,360,81

Timesheet	
McKenzie Cleaning Timeshee	
Nancy J Cotterman June 24 Time Sheet	

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Ellis Patricia 06/28/2024	Clock In	09:00 AM	Clock Out	05:00 PM	Fri	323 Nancy J. Cofferman		8.00		

John hours to be paid 152,3

McKenzle's Cleaning Inc. 3600 S STATE RD 7 STE 38 MIRAMAR, FL 33023 US (954) 893-5555 tmckenzie@mckenziescleaning.com www.mckenziescleaning.com

INVOICE

BILL TO

Bart Okoro Chi-Ada Corp. 4820 West Commercial Bivd Tamarac, Florida 33319 SHIP TO
Bart Okoro
Chi-Ada Corp.
4820 West Commercial
Blvd

Tamarac, Florida 33319

INVOICE # 3927

DATE 06/05/2024

DUE DATE 06/20/2024

TERMS Net 15

SKU	ACTIVITY	QTY	RATE	AMOUNT
	Monthly Janitorial Service for May 2024 as a Subcontractor for Chi-Ada Corp.			
	Janitorial Services Agreement (RFP BLD2121632P1_2)			
	Day Porter Service			
	Services BARC Central	28	28.62	801.36
	Services Booher (Please remember this was when Idani sent the employees home)	98.22	28.62	2,525.60 2,524.86
	Services Nancy J Cotterman (New Building)	177.20	28.62	4,965.86
	Memorial Day closed			• /

May 2024 Day Porter hours

BALANCE DUE

\$8,498.42 \$18,292.08

First Name Noelia Patricia Patricia Noelia Noelia Patricia Noelia Patricia Noelia Renaud Noelia									
Noelia Patricia Patricia Patricia Noelia Noelia Patricia Patricia Patricia Noelia Noelia Noelia Noelia	Date	Clock In Type	Clock in Type Clock in Time Clock Out Type Clock Out Time Day	Clock Out Typ	Clock Out Tin	n Day	Level 1	Labor Distribution	Total Paid
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Patricia Noelia Noelia Noelia Patricia Patricia Patricia Noelia Noelia Noelia	05/02/2024	Clock In	08:56 AM	Clock Out	04:55 PM	Thu	323	323 Nancy J. Cotterman	7.48
Noelia Noelia Noelia Patricia Patricia Patricia Renaud Noelia Noelia	05/03/2024	Clock In	08:50 AM	Clock Out	04:50 PM	Fri	323	323 Nancy J. Cotterman	7.50
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Noelia Patricia Patricia Noelia Renaud Noelia	05/07/2024	Clock In	08:55 AM	Clock Out	05:04 PM	Tue	323	323 Nancy J. Cotterman	8.15
Patricia Patricia Noelia Renaud Noelia	05/08/2024	Clock In	09:00 AM	Clock Out	05:00 PM	Wed	323	323 Nancy J. Cotterman	8.00
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	05/15/2024	Clock In	01:19 PM	Clock Out	02:21 PM	Wed	323	323 Nancy J. Cotterman	103
Ellis Patricia	05/16/2024	Clock In	08:50 AM	Clock Out	04:50 PM	Thu	323	323 Nancy J. Cotterman	8.00
	05/17/2024	Clock In	08:55 AM	Clock Out	04:55 PM	Fri	323	323 Nancy J. Cotterman	8.00
	05/20/2024	Clock In	09:01 AM	Clock Out	05:00 PM	Mon	323	323 Nancy J. Cotterman	7.98
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	05/22/2024	Clock In	09:00 AM	Clock Out	05:01 PM	Wed	323	323 Nancy J. Cotterman	8.02
Patricia	05/23/2024	Clock In	09:50 AM	Clock Out	04:52 PM	Thu	323	323 Nancy J. Cotterman	7.03
Ellis Patricia	05/24/2024	Clock In	08:51 AM	Clock Out	04:51 PM	Fri	323	323 Nancy J. Cofferman	8.00
	05/28/2024	Clock In	09:00 AM	Clock Out	05:02 PM	Tue	323	323 Nancy J. Cotterman	8.03
Noelia	05/29/2024	Clock In	09:00 AM	Clock Out	05:00 PM	Wed	323	323 Nancy J. Cotterman	8.00
Ellis Patricia	05/30/2024	Clock In	08:56 AM	Clock Out	04:55 PM	Thu	323	323 Nancy J. Cotterman	7.98
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McKenzie's Cleaning Inc. 3600 S STATE RD 7 STE 38 MIRAMAR, FL 33023 US (954) 893-5555 tmckenzie@mckenziescleaning.com www.mckenziescleaning.com

INVOICE

BILL TO Bart Okoro Chi-Ada Corp. 4820 West Commercial Blvd

Tamarac, Florida 33319

SHIP TO Bart Okoro Chi-Ada Corp. 4820 West Commercial Tamarac, Florida 33319 INVOICE # 3908 DATE 05/07/2024 **DUE DATE 05/22/2024** TERMS Net 15

SKU	ACTIVITY 18 18 18 22 18		OTY	RATE	AMOUNT
	Monthly Janitorial Service for April 2024 as a Subcontractor for Chi-Ada Corp.				
	Janitorial Services Agreement (RFP BLD212	1632P1_2)			
	Day Porter Service				
	Services BARC Central		28	28.62	801.36
	Services Booher (Please remember this was when Ida employees home)	ıni sent the	2 36.27 239,95	28.62	6,867,34
	Services Nancy J Cotterman (New Building)		176.89	28.62	5,062,59
April 2024	Day Porter hours	BALANCE DUE		¢1.4-	A99-10

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Nancy Building April 2024 Timesheet

Last Name	First Name	Date	Clock In Type	Clock In Time	Clock Out Type	Clock Out Time	Day	Clock in Type Clock in Time Clock Out Type Clock Out Time Day Labor Distribution	Total Paid	
Begazo	Noelia	04/01/2024	Clock In	08:59 AM	Clock Out	05:06 PM	Mon	Mon 323 Nancy J. Cotterman	8.12	
Begazo	Noelia	04/02/2024	Clock In	09:00 AM	Clock Out	05:00 PM	Tue	Tue 323 Nancy J. Cotterman	8.10	
Begazo	Noelia	04/03/2024	Clock In	08:48 AM	Clock Out	04:56 PM	Wed	Wed 323 Nancy J. Cotterman	8.13	
Ellis	Patricia	04/04/2024	Clock In	09:02 AM	Clock Out	05:01 PM	Thu	Thu 323 Nancy J. Cotterman	8.00	
Ellis	Patricia	04/05/2024	Clock In	09:04 AM	Clock Out	05:04 PM	Fri	Fri 323 Nancy J. Cotterman	8:00	
Begazo	Noelia	04/08/2024	Clock In	08:51 AM	Clock Out	04:59 PM	Mon	Mon 323 Nancy J. Cotterman	8.00	
Begazo	Noelia	04/09/2024	Clock In	08:45 AM	Clock Out	04:51 PM	Tue	Tue 323 Nancy J. Cotterman	8.10	
Begazo	Noelia	04/10/2024	Clock In	09:00 AM	Clock Out	05:00 PM	Wed	Wed 323 Nancy J. Cotterman	8.00	
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Ellis	Patricia	04/12/2024	Clock In	09:00 AM	Clock Out	05:00 PM	Fri	Fri 323 Nancy J. Cotterman	8.00	
Begazo	Noelia	04/15/2024	Clock In	08:50 AM	Clock Out	04:56 PM	Mon	Mon 323 Nancy J. Cotterman	8.10	
Begazo	Noelia	04/16/2024	Clock In	08:55 AM	Clock Out	05:02 PM	Tue	Tue 323 Nancy J. Cotterman	8.12	N
Casimir	Renand	04/16/2024	Clock In	08:31 AM	Clock Out	09:37 AM	Tue	Tue 323 Nancy J. Cotterman	1.10 80	1.10 Supervisor visit
Begazo	Noelia	04/17/2024	Clock In	08:55 AM	Clock Out	04:58 PM	Wed	Wed 323 Nancy J. Cotterman	8.05	
Ellis	Patrícia	04/18/2024	Clock In	09:00 AM	Clock Out	05:02 PM	Thu	Thu 323 Nancy J. Cotterman	8.03	
Ellis	Patricia	04/19/2024	Clock In	09:02 AM	Clock Out	05:02 PM	Fri	Fri 323 Nancy J. Cotterman	8.00	
Casimir	Carole	04/22/2024	Clock In	09:00 AM	Clock Out	05:00 PM	Mon	Mon 323 Nancy J. Cotterman	8.00	
Casimir	Carole	04/23/2024	Clock In	09:00 AM	Clock Out	05:02 PM	Tue	Tue 323 Nancy J. Cotterman	8.03	
Begazo	Noelia	04/24/2024	Clock In	09:00 AM	Clock Out	05:00 PM	Wed	Wed 323 Nancy J. Cotterman	8.00	
EIlis	Patricia	04/25/2024	Clock In	08:55 AM	Clock Out	05:00 PM	Thu	Thu 323 Nancy J. Cotterman	8.08	
Ellis	Patricia	04/26/2024	Clock In	08:50 AM	Clock Out	04:50 PM	Fri	323 Nancy J. Cotterman	8.00	
Begazo	Noelia	04/29/2024	Clock In	08:52 AM	Clock Out	04:54 PM	Mon	Mon 323 Nancy J. Cotterman	8.03	
Begazo	Noelia	04/30/2024	Clock In	09:00 AM	Clock Out	05:02 PM	Tue	Tue 323 Nancy J. Cotterman	8.00	
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McKenzie's Cleaning Inc.

3600 S STATE RD 7 STE 38 MIRAMAR, FL 33023 US (954) 893-5555 tmckenzie@mckenziescleaning.com www.mckenziescleaning.com

INVOICE

BILL TO

Bart Okoro Chi-Ada Corp. 4820 West Commercial Blvd Tamarac, Florida 33319 SHIP TO
Bart Okoro
Chi-Ada Corp.
4820 West Commercial
Blvd

Tamarac, Florida 33319

INVOICE # 3906

DATE 04/04/2024

DUE DATE 04/20/2024

TERMS Net 15

SKU	ACTIVITY	QTY	RATE	AMOUNT
	Monthly Janitorial Service for March 2024 as a Subcontractor for Chi-Ada Corp.			
	Janitorial Services Agreement (RFP BLD2121632P1_2)			
	Day Porter Service			
	Services BARC Central	28	28.62	801.36
	Services Booher (Please remember this was when Idani sent the employees home)	19877	28.62	5,688,80
	Services Nancy J Cotterman (New Building)	169.65	28.62	4,576,62

March2024 Day Porter hours

BALANCE DUE

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2024 Time Sheet	Clock in Clo						
New Nency J Building March 2024 Time Sheet First Name Date Clock in Type	03/04/2024 03/05/2024 03/05/2024 03/07/2024 03/07/2024 03/07/2024	03/13/2024 03/13/2024 03/15/2024 03/15/2024 03/18/2024	03/18/2024 03/20/2024 03/22/2024 03/22/2024	03/28/2024 03/28/2024 03/28/2024 03/29/2024			
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Ashako	03/05/2024	Clock in	12:05 AM	Clock Out	09:00 AM	Tue	BOOHER Building	8.92
Ashako	02.06/2024	Clock In	12700AL	Clock Out	09:05 AM		BOOHER Building	8.92
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Joseph Elius	03/08/2024	Clock in	05:25 PM	Clock Out	08:31 PM	i.	BOOHER Building	3.40
Saint Jules	03/08/2024	Clock In	05:24 PM	Clock Out	09:30 PM	Fri	BOOHER Building	100
Joseph Elius	03/09/2024	Clock In	03:56 PM	Clock Out	12:00 AM	Sat	BOOHER Building	8.07
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Ashako	03/11/2024	Clock In	11:55 PM	11:55 PM Start Lunch	09:00 AM Mon	Mon	BOOHER Building	90.08
Ashako	03/12/2024	Clock In	11:55 PM	Start Lunch	08:01 AM Tue	Tue	BOOHER Building	8.10
Joseph Elius	03/13/2024	Clock In	11:57 PM		08:03 AM Wed	Wed	BOOHER Building	8.11
Joseph Elius	03/15/2024	Clock In	05:26 PM	Clock Out	08:37 PM	Ŧ	BOOHER Building	3.18
Saint Jules	03/15/2024	Clock In	05:29 PM	Clock Out	09:30 PM	Fi	BOOHER Building	4.02
Ashako	03/16/2024	Clock In	04:00 PM	Start Lunch	12:00 AM	Sat	BOOHER Building	8.00
Joseph Elius	03/17/2024	Clock In	12:02 AM	12:02 AM Start Lunch	07:15 AM Sun	Sun	BOOHER Building	7.22
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Saint Jules	03/22/2024	Clock in	05:30 PM	Clock Out	08:30 PM	표	BOOHER Building	3.00
Ashako	03/23/2024	Clock in	11:59 PM	11:59 PM Start Lunch	09:00 AM Saf	Sat	BOOHER Building	8.52
Joseph Elius	03/23/2024	Clock In	03:58 PM		12:09 AM Sat	Sat	BOOHER Building	8.18
Joseph Elius	03/24/2024	Clock in	11:58 PM	Start Lunch	09:02 AM Sun	Sun	BOOHER Building	70.6
Ashako	03/25/2024	Clock in	11:56 PM	Start Lunch	09:00 AM	Mon	BOOHER Building	9.07
Ashako	03/27/2024	Clock In	12:00 AM	Start Lunch	08:00 AM	Wed	BOOHER Building	8.00
Joseph Elius	03/28/2024	Clock in	12:02 AM	Start Lunch	08:06 AM	Thu	BOOHER Building	8.07
Joseph Elius	03/29/2024	Clock In	05:29 PM	05:29 PM Clock Out	08:30 PM	Fi	BOOHER Building	3.02
Saint Jules	03/29/2024	Clock in	05:30 PM	05:30 PM Clock Out	08:30 PM Fri	H	BOOHER Building	3.00
Ashako	03/30/2024	Clock in	11.56 PM	Start Lunch	09:00 AM Sat	Sat	BOOHER Building	9.07
Joseph Elius	03/30/2024	Clock In	03:56 PM	03:56 PM Start Lunch	12:06 AM	Sat	BOOHER Building	8.67

McKenzie's Cleaning Inc.

3600 S STATE RD 7 STE 38 MIRAMAR, FL 33023 US (954) 893-5555 tmckenzie@mckenziescleaning.com www.mckenziescleaning.com

INVOICE

BILL TO

Bart Okoro Chi-Ada Corp.

4820 West Commercial Blvd

Tamarac, Florida 33319

SHIP TO

Bart Okoro Chi-Ada Corp.

4820 West Commercial

Blvd

Tamarac, Florida 33319

INVOICE # 3889

DATE 03/29/2024

DUE DATE 04/13/2024

TERMS Net 15

SKU	ACTIVITY		QTY	RATE	AMOUNT	
	Monthly Janitorial Service as a Subcontractor for Ch					
	Janitorial Services Agreer	ment (RFP BLD2121632P1_2)				
	Day Porter Service					
	Services BARC Central	2014	28	27.56	771.68	
	Services Booher (Please remembe employees home)	r this was when Idani sent the				5,542,3
	Services Nancy J Cotterman (New	Building) 14	1.69 -148:76	27.56	4,099.83	3,904.
February 2	2024 Day Porter hours	BALANCE D	DUE	\$10	463 71	\$10,718.

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Nancy J Cotterman New Feb 2024 Time Card

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BOOHER Feb 24 Time Card

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Metellus	Saint Jules	02/02/2024	Clock In	06:26 PM	Clock Out	09:31 PM	Fri	BOOHER Building	4.08		
	Joseph Elius	02/03/2024	Clock In	05:26 PM	Clock Out	09:30 PM	Sat	BOOHER Building	4.07		
Occilien	Saint Jules	02/03/2024	Clock th	05:28 PM	Clock Out	09:30 PM	Sat	BOOHER Building	4.03		
Metellus	Joseph Elius	02/04/2024	Clock In	05:25 PM	Clock Out	09:30 PM	Sun	BOOHER Building	4.08		
Occilien	Saint Jules	02/04/2024	Clock In	05:24 PM	Clock Out	09:30 PM	Sun	BOOHER Building	4.10		
Metellus	Joseph Elius	02/05/2024	Clock In	05:25 PM	Clock Out	09:30 PM	Mon	BOOHER Building	4.08		
Occilien	Saint Jules	02/05/2024	Clock In	05.25 PM	Clock Out	09:30 PM	Mon	BOOHER Building	4.08		
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Metellus	Joseph Elius	02/07/2024	Clock In	05.28 PM	Clock Out	09:30 PM	Wed	BOOHER Building	4.03		
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Metellus	Joseph Efus	02/10/2024	Clock in	05:26 PM	Clock Out	09:30 PM	Sat	BOOHER Building	4.07		
Occilien	Saint Jules	02/10/2024	Clock in	05:27 PM	Clock Out	09:31 PM	Sat	BOOHER Building	4.07		
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tall	Ashako	02/20/2024	Clock in	12:00 AM	Clock Out	09:00 AM	Tue	BOOHER Building	9.00		
tall	Ashako	02/21/2024	Clock in	12:00 AM	Clock Out	09:00 AM	Wed	BOOHER Building	900		
Wetellus	Joseph Ellus	02/21/2024	Clock in	11:58 PM	Clock Out	08:02 AM	Wed	BOOHER Building	8.07		
Metellus	Joseph Elius	02/23/2024	Clock in	05:26 PM	Clock Out	08:30 PM	Fri	BOOHER Building	3.07		
Occilien	Saint Jules	02/23/2024	Clock in	05:27 PM	Clock Out	09:31 PM	Fri	BOOHER Building	4.07	7	
Motellus	Joseph Elius	02/24/2024	Clock in	04:00 PM	Clock Out	12:13 AM	Sal	BOOHER Building	228	×	
-{a	Ashako	02/25/2024	Clock in	12:00 AM	Clock Out	08:08 AM	Sun	BOOHER Building	8.13)	
Wetellus	Joseph Elius	02/25/2024	Clock in	11:56 PM	Clock Out	09:01 AM	Sun	BOOHER Building	80'6		
上禁	Ashako	02/26/2024	Clock In	11:55 PM	Clock Out	09:00 AM	Mon	BOOHER Building	808	Q.	
100	Ashako	02/27/2024	Clock In	11:57 PM	Clock Out	09:00 AM	Tue	BOOHER Building	9.05		
Wetellus	Joseph Elius	02/28/2024	Clock In	11:57 PM	Start Lunch	08:06 AM	Med	BOOHER Building	8.15		
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Total hours to invoice = 201.1



Public Works

Facilities Management

115 S Andrews Avenue, #501 Fort Lauderdale FL

Notice of Non-compliance with Contract Requirements

DATE: 3/22/2024

Scott Campbell, Director, Facilities Management Division CAMPBELL FROM:

SCOTT

Digitally signed by SCOTT CAMPBELL

TO: **Chi-Ada Corporation**

Sent via: Email

to: Chiadacorp@bellsouth.net

RE: **Broward County Contract** No.: BLD2121632P1_2

Title: Janitorial Services at Various Facilities

The following deficiencies relative to you providing goods and/or services under the above referenced contract/purchase order/service contract require your immediate attention. A response to this notice is required within five (5) business days of receipt to avoid additional action by the County. Please be advised that this notice, and your response, will become a permanent part of your Broward County Vendor file and may be used as a basis for determining your eligibility to continue as a Broward County vendor. Your prompt response to this notice, and your action to correct the identified deficiencies, is appreciated. Please direct your response, and any questions, to:

Angle Salinas - Contract Grant Administrator Senior, asalinas@broward.org, 954-357-7031

Angle Gaillias - Contract Grant Administrator Genior	, asalinas@browara.org, oooor-roor
	IENCY/NON-COMPLIANCE
`	(all that apply)
Failure to meet specifications Unauthorized substitution Poor product quality Poor product performance Unauthorized delivery (Order not issued) Improper method of delivery Unsatisfactory delivery time Delivery made to wrong destination Failure to deliver Failure to identify shipments per contract terms Short weight or count (Quantity delivered less than Order) Quantity delivered in excess of Order Vendor shipped incorrect merchandise Improper product packaging Failure to follow palletizing instructions	Failure to replace damaged goods Slow replacement of damaged goods Failure to pick up incorrect shipment Failure to respond to letter or phone call Failure to notify County concerning manufacturer discontinuation Poor customer service Failure to supply Certificate of Insurance Failure to supply Performance/Payment guaranty Unsatisfactory installation Service not performed to specifications or by qualified technician Failed inspection/delivered in damaged condition Repair parts unavailable or Repair not completed in time specified Warranty not honored/insufficient warranty work Incorrect invoice(s) Other:
DESCRIPTION OF DEFICIENCY / REQUIRED CORRECTIVE A	CTION (attach additional pages if necessary):
Vendor fails to provide adequate supplies regularly since contrac not complete the cleaning chart. Vendor is not adequately cleanir	t inception. Vendor provided substandard restroom cleaning and does ng and vacuuming the facility.
Corrective action requested by Janice Dickinson for the EP Mills	facility.
Please see attached.	

Description/Cont	ract Title: Janitorial Services	at Various Facilities		
Vendor response (attach additional pages if necessar	y):		
See attached re	sponse.			
BY:	TITI F:	SIGNATURE:	DATE:	

Notice of Non-compliance with Contract Requirements

Contract/Purchase Order/Service Contract No. BLD2121632P1_2

Notice of Non-compliance with Contract Requirements Contract/Purchase Order/Service Contract No. BLD2121632P1_2 Description/Contract Title: Janitorial Services at Various Facilities

Final Using Agency DISPOSITION / RECOMMENDATION	N (check one) - To be completed following Vendor response
☐ Vendor has complied ☐ Complaint Closed ☐ Complaint Without	drawn recommended
Resolution (Using A	Agency to complete)
Complaint withdrawn	Invoice corrected
Vendor failed to receive Purchase Order	Vendor counseled
Delivery made after late notice sent	Order completed
Performance corrected	Correct shipment received
Material or item replaced	Certificate of Insurance received
Equipment performance corrected	Performance/Payment guaranty received
Other	
COMMENTS:	
By: Scott Campbell	Title: Contract Administrator/Using Division Director
Signature:	Date:
o.g. rataro.	
Fan Brook as in a	District Har Oak
	Division Use Only
Performance not corrected - Purchasing Division action taken	Damages not paid. Vendor suspended until damages are paid
Entire Order canceled	Damages paid
Item cancelled from Contract (Vendor failure-vendor initiated)	Entire Contract canceled (Vendor fault)
Item canceled from Contract (Vendor failure-County initiated)	Entire Contract canceled (No fault of vendor)
Item canceled from Contract (No fault of vendor)	Vendor debarred
Other Purchasing Division action taken - see Vendor File	
COMMENTS:	
Bv:	Title:
By:	TIUC.
Signature:	
Signature:	Date:

Vendor File

CC:

Date: 3/22/2024 - EP Mills Facility

Per the schedule provided the work is not being completed. This is a list of items that are not being addressed:

Deficiency 1. Fails to provide adequate supplies regularly since contract inception.

Per Specification and Requirements, 8. Cleaning Products, Paper Products, and Trash Bags, 8.1 Cleaning Products: 8.1.4 An additional one-day supply is to be stored on-site and available for use by building occupants when required.

Per Specification and Requirements, 12. Frequencies and Procedures:

12.5 Minimum (Min.) Frequencies, Alphabetically by Service:

Table 1: Services, 26, Filling Dispensers/Urinal Screens – All – Daily

<u>12.6 Minimum (Min.) Frequencies, By Facility Area:</u> 12.6.17 Restrooms – Daily, d – Clean dispensers and replenish paper products and soap supplies in the restrooms.

<u>Corrective Action</u>: An additional one-day supply of products must be left on-site and accessible for the building occupants needs. All dispensers (toilet paper, paper towels, soap, etc.) must be filled daily with enough supply to maintain availability throughout the day.

Deficiency 2. Substandard restroom cleaning and cleaning chart not completed.

<u>Per Specification and Requirements, 12.6 Minimum (Min.) Frequencies, By Facility Area:</u> 12.6.17 Restrooms – Daily, 12.6.18 Restrooms – Weekly, 12.6.19 Restrooms – Monthly, 12.6.20 Restrooms – Quarterly and 12.6.21 – Restrooms – Semi-Annually

<u>Per Specification and Requirements, 10. Quality Control:</u> 10.1.6 The Vendor shall provide the FMD's Building Manager a weekly Operation and Inspection Report of the work that was performed and inspected the previous week and work that is planned for the next week. The report must include the areas where detail cleaning was performed, problems encountered, items requiring maintenance and/or repair, and the action that was taken on items included in the report.

<u>Corrective Action:</u> All frequencies listed are minimum service levels. Services must be performed per the contract requirements in section 12.6. A weekly Operation and Inspection Report must be completed and provided to the Building Manager.

Deficiency 3. Not adequately cleaning and vacuuming the facility.

Per Specification and Requirements, 11 Performance Standards: 11.1 through 11.3

<u>Per Specification and Requirements, 12.5 Minimum (Min.) Frequencies, Alphabetically by Service:</u> Table 1: Services, items 59 – 62. Table 2: Carpet Floors, items 10 and 11.

Per Specification and Requirements, 12.6 Minimum (Min.) Frequencies, By Facility Area: All sections

<u>Corrective Action</u>: Vendor is required to provide all services and supplies of sufficient quantity and quality to achieve the quality performance standards prescribed in the specifications. Services must be performed per the contract requirements in section 11, 12.5 and 12.6.

