

Animal Care and Adoption Metrics
From
Broward County Fiscal Year 2021 Annual Performance Report (p. 32)

	<u>FY19₁</u> <u>Actual</u>	<u>FY21</u> <u>Plan₂</u>	<u>FY21</u> <u>Actual₂</u>	<u>Act vs</u> <u>Plan</u>	<u>% Act</u> <u>vs Plan</u>
Animals Sterilized	6,064	5,000	4,529	- 471	- 9%
Animals Sheltered	13,325	12,000	7,440	- 4,560 ₃	- 38%
Adoptions	5,979	6,100	3,362 ₄	- 2,738	- 45%
Released to Rescue	1,315	1,600 ₇	1,245	- 355	- 22%
Volunteer Hours	25,383	10,000 ₅	4,133	- 5,867	- 59%
Foster Hours	202,208	150,000 ₆	70,360	- 79,640	- 53%
Returned to Owner	989	1,040 ₇	676	- 364	- 35%

Comments

1. Due to COVID, FY20 is not statistically valid.
2. All categories for FY21 Actual show performance significantly lower than the Director's own projected planned metrics.
3. Animals Sheltered (intake) was planned *slightly* lower for FY21 versus FY19 (12,000 versus 13,300). FY21 Actual Animals Sheltered came in at barely half FY19 Actual (7,400 versus 13,300), and 4,560 less than the reduced Plan, (38% lower than Plan).
4. Adoptions for FY21 were planned to be the same as FY19. A lack of programs and a deteriorating relationship with the animal community brought FY21 Actual Adoptions in at just over half FY19 – planned 6,100 versus actual 3,362, which is 45% less than Plan.
5. Volunteer Hours for FY21 were *planned* to be only 39% of FY19 Actual (10,000 versus 25,383), even though the 2020 audit clearly stated *more* volunteer hours were needed. Why? Actual FY21 came in even worse at 16% of FY19 (4,000 hours versus 25,383).
6. Foster Hours for FY21 were *planned* to have 52,000 *fewer* hours than FY19 Actual (202,000 versus 150,000). Why? FY21 Actual Foster Hours came in an additional 80,000 hours less than Plan, making FY21 Actual only 35% of FY19 Actual (202,000 hours versus 70,400).
7. Released to Rescue and Returned to Owner were planned for slight increases over FY19, but without programs and community relationships, FY21 Actuals fell far short of FY19, much less a planned increase.

The 2020 Audit provided a roadmap to success, however, the Director publicly belittled the audit on more than one occasion, and while her “dashboard” shows many audit items as being addressed, in fact, even minimal research reveals this is not the case.